

Installation Guide

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Installation Pre-Requirements

Before proceeding VortexIP installation in your server you have to make sure you have installed:

Operating System Windows XP Professional

- IIS 5.1
(IIS 5.1 must be installed before Microsoft .Net Framework v1.1
If that is not the case you have to uninstall Microsoft .Net Framework v1.1 and install it afterwards.)
- Microsoft .Net Framework v1.1
- Microsoft .Net Framework v1.1 SP1

Operating System Windows 2003 Server / Web Edition

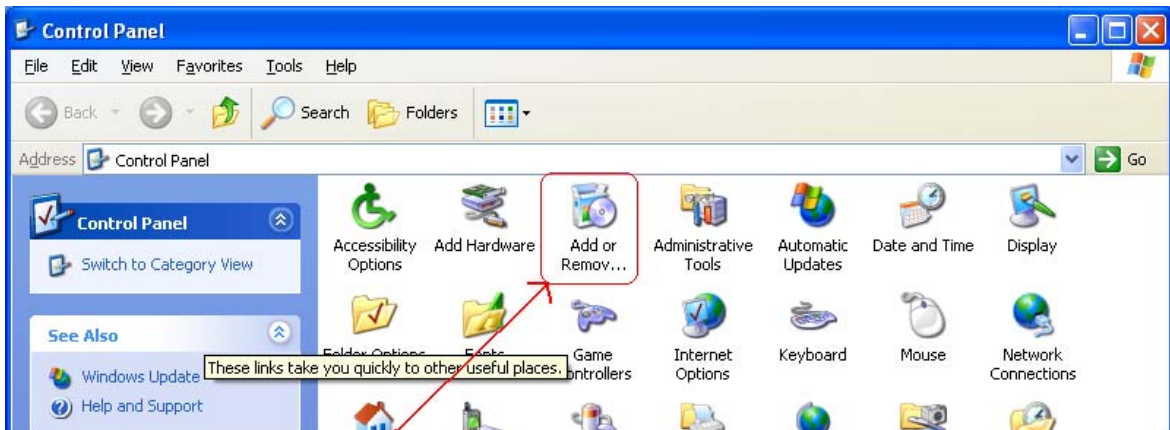
- Microsoft .Net Framework v1.1
- Microsoft .Net Framework v1.1 SP1
- IIS 6.0

*The system must have a Local Disk 'C'.

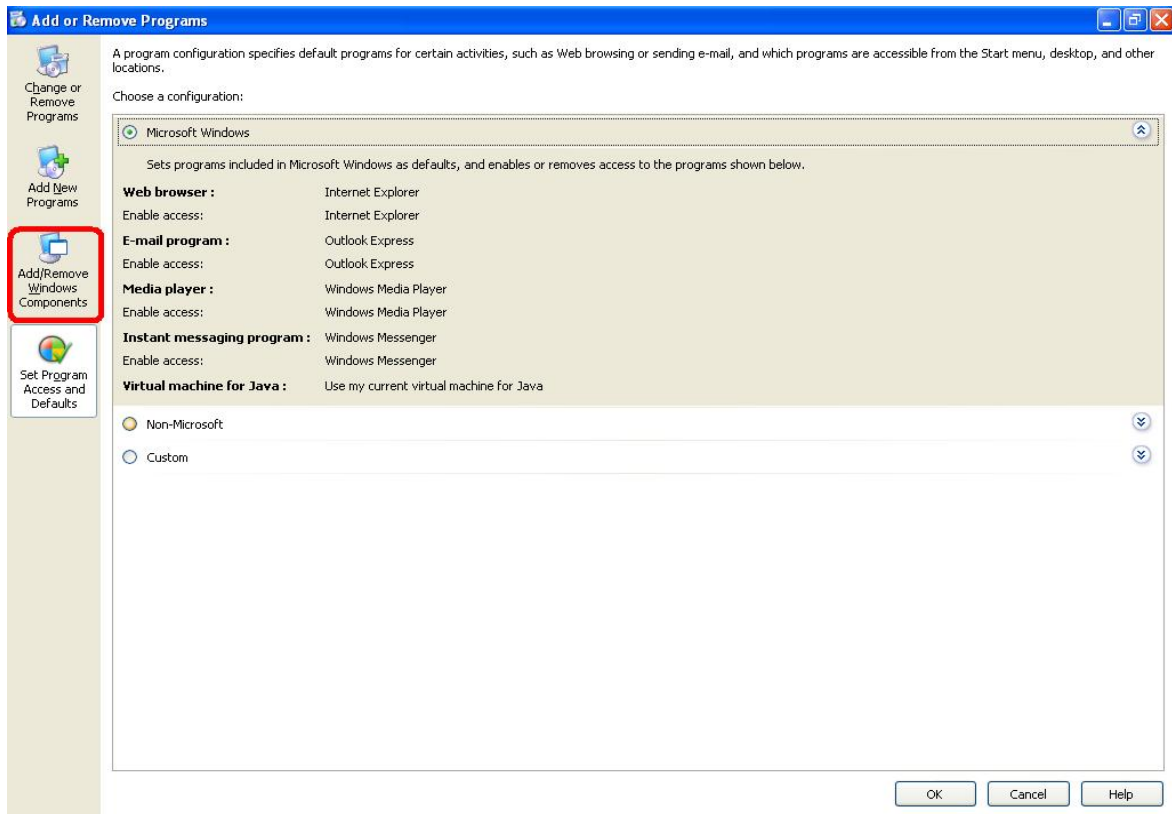
Internet Information Services (IIS) Installation

Verifying you have installed Internet Information Services IIS

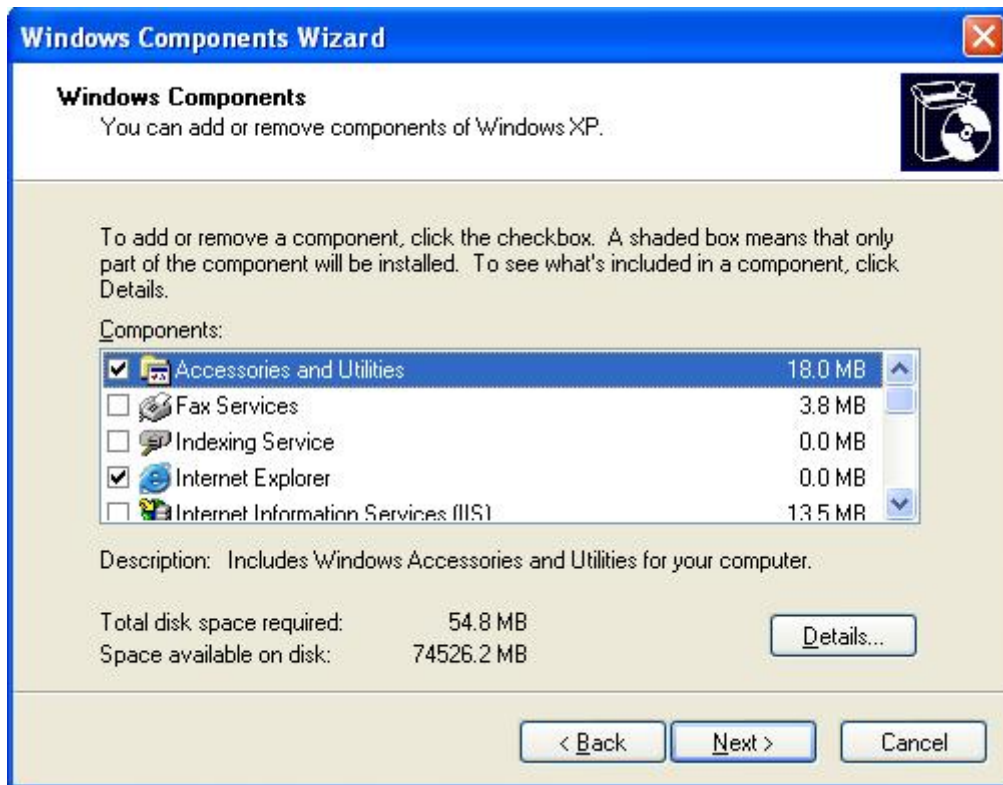
This is an optional package and it comes with Windows CD. To verify if you have it already installed go to: Start ->Control Panel-> Add or Remove Programs.



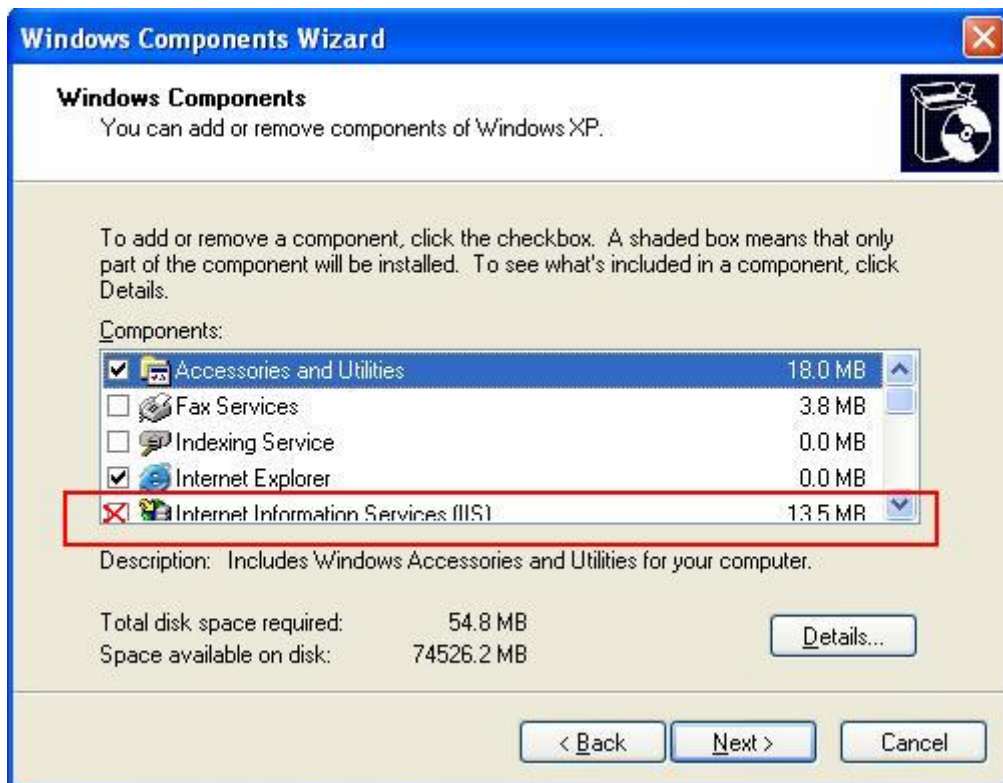
Then press **Add or Remove Windows Components**



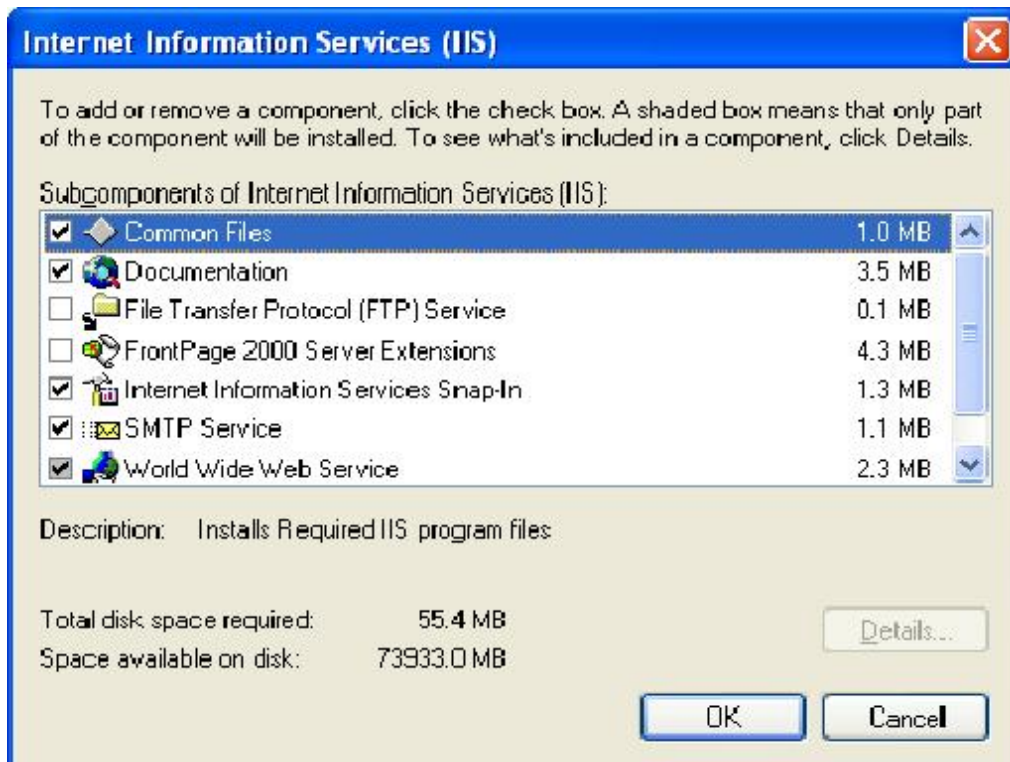
And the following screen will pop up.



Afterwards go to the item, **Services of Internet Information Server (IIS)**



The press **Detail**.



Make sure you have to check the components as show on the screen.

And press to accept searching on the CD installation components selected.

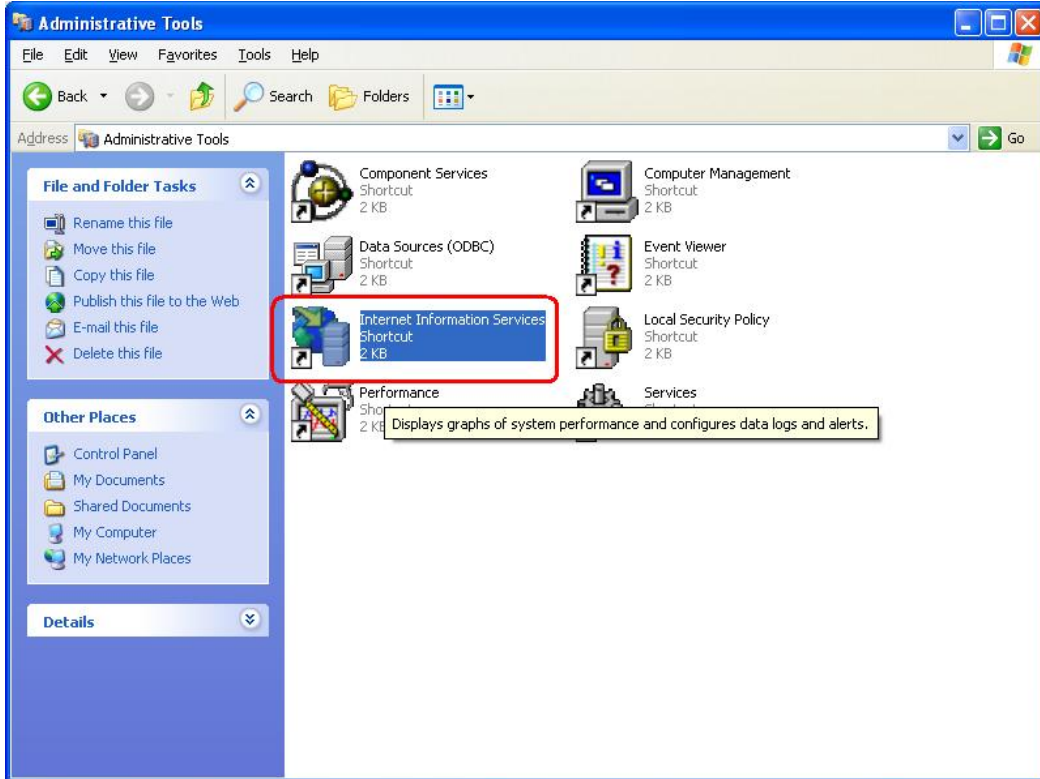
Make sure you are doing on the road indicated "d: /" or another route if it had more than one reader cds.



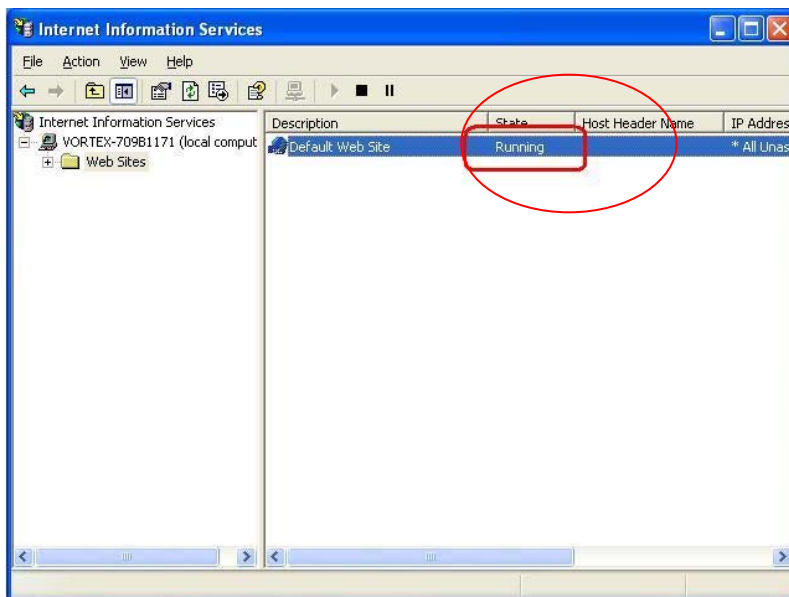
Once completed the process press **Finish**

Verifying IIS is working properly

Go to **Start-> Control Panel-> Administrative Tools**



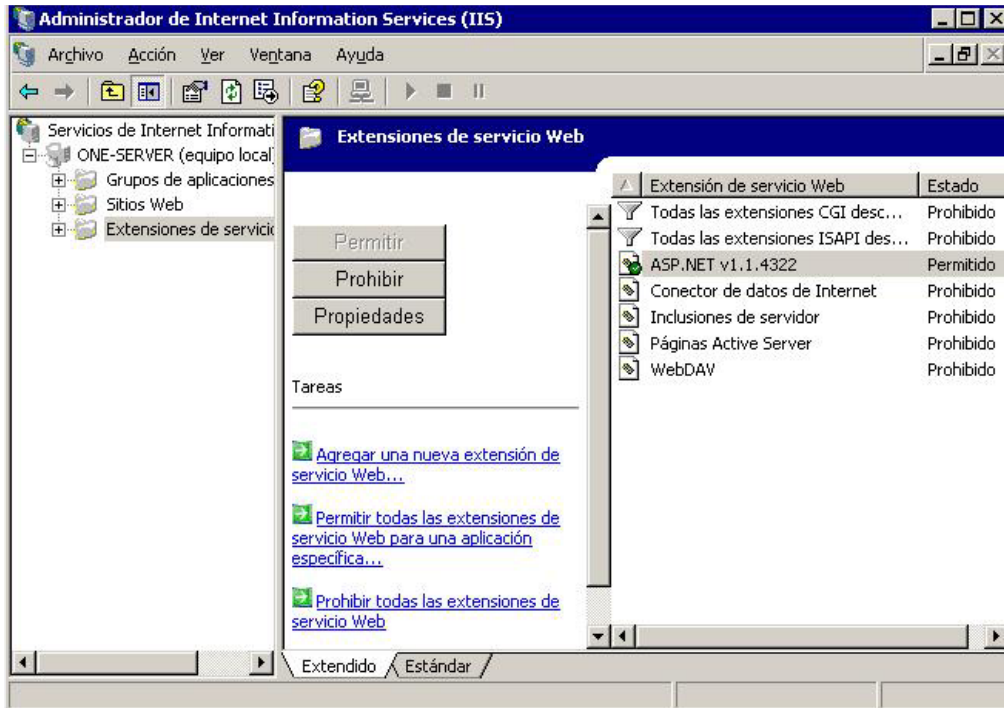
Then, double click on **Services of Internet Information Server**



On the Status Bar must say: **Active**.

If you have already installed Windows 2003 Web Edition / Server, make sure you have the license to execute ASP.NET v1.1.

To verify this, go to ISS Administrator to the section Services Extensions

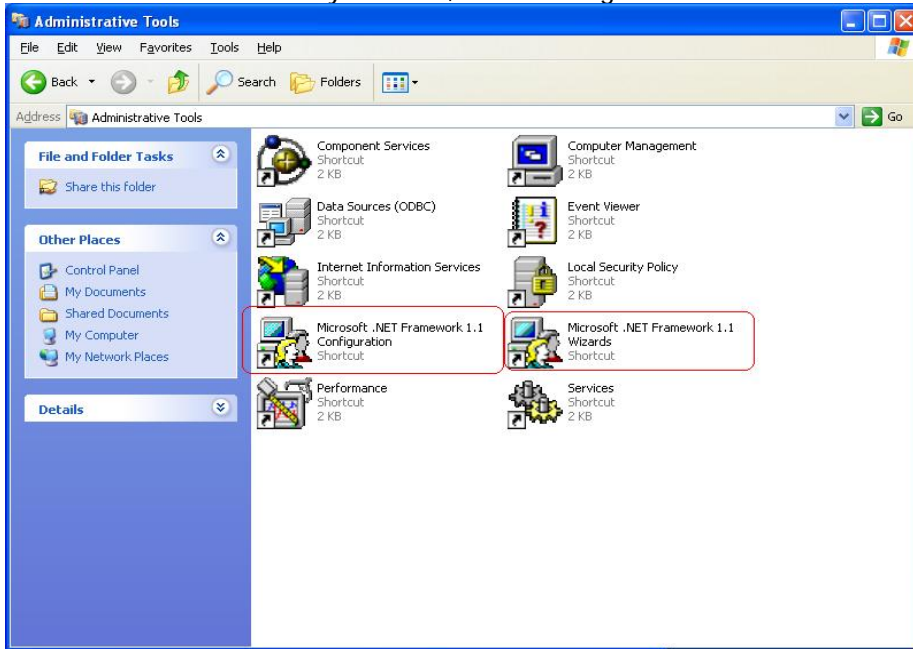


Framework .Net v1.1 Installation

Verifying that .Net Framework is already installed

Go to **Start->Control Panel-> Administrative Tools**.

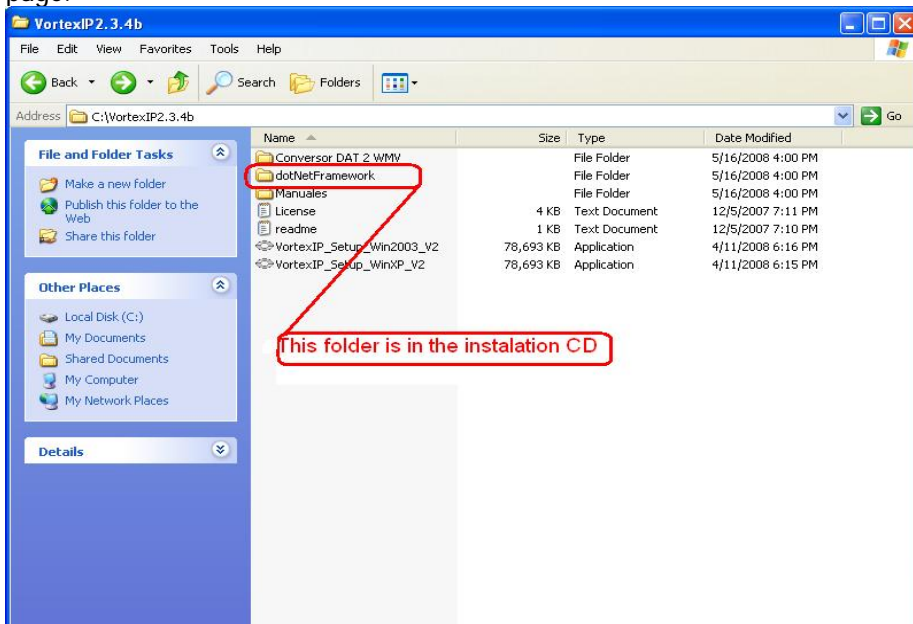
If .Net Framework is already installed, the following icons will be shown:

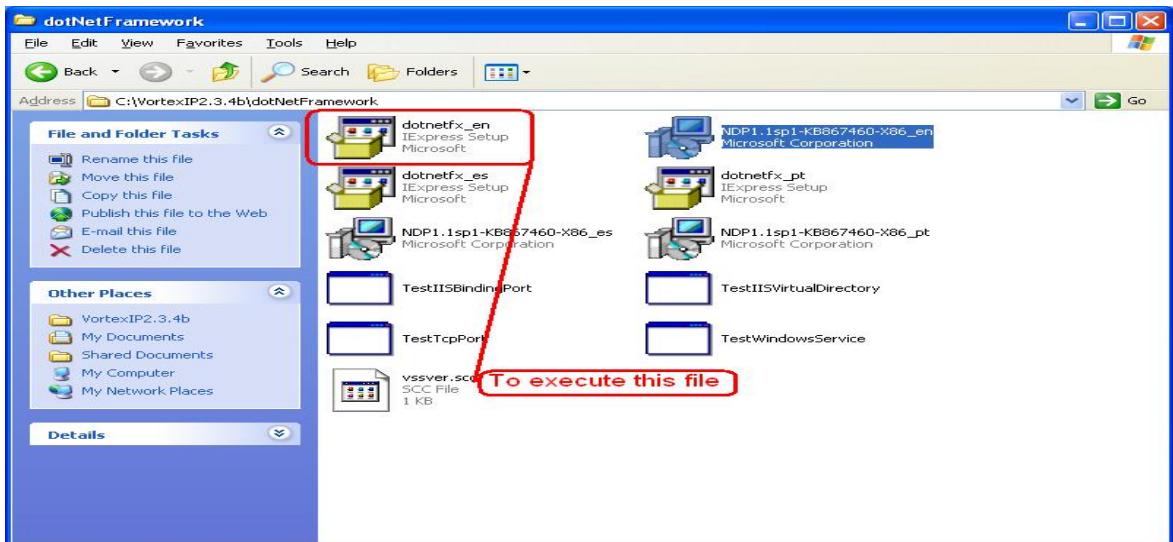


If you do not have these icons, proceed with the installation.

.Net Framework Installation

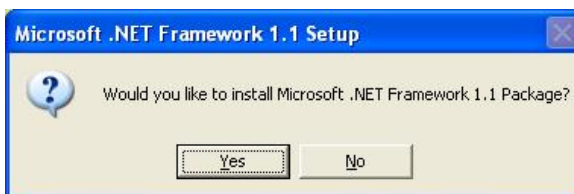
Get into the install CD and look for the installer. Net framework or download it from Microsoft's Web page.



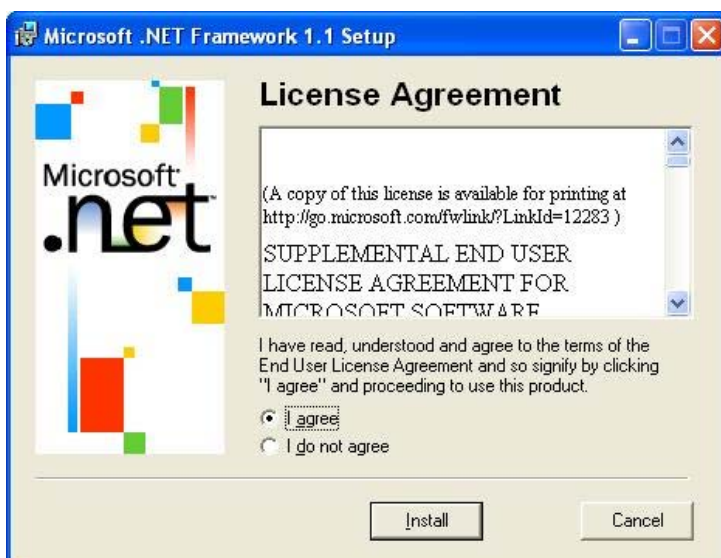


Press on any of the links to proceed with the installation, and the following dialog box will appear:

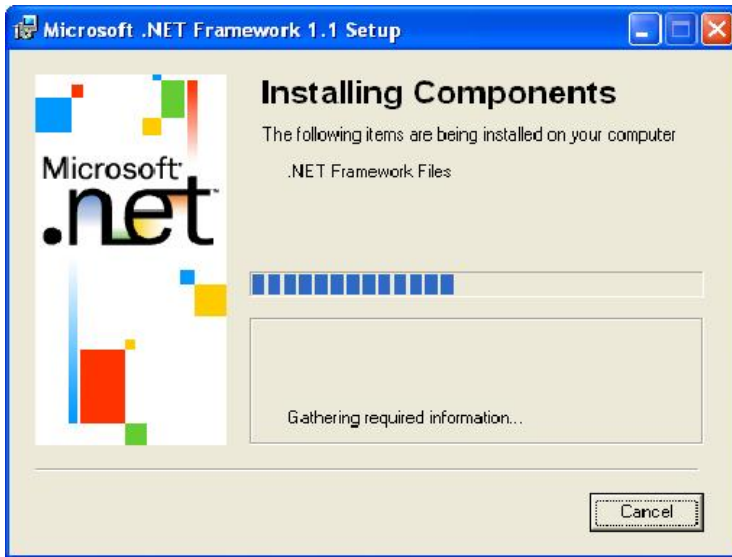
Press, **Run**.



Press **Yes**.



Select **Accept** and then press **Install**.



Once the installation process is finished, press **Accept**.

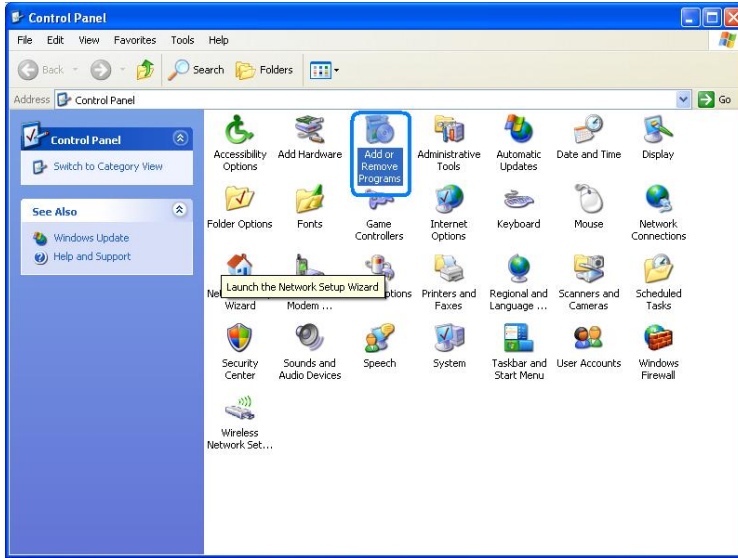


There is **No need to Restart** your PC's Operating System.

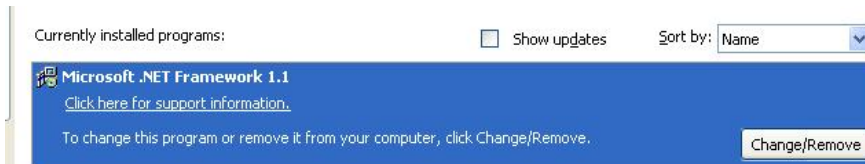
Then, close Internet Explorer and **authenticate** yourself again to your VortexIP.

Verifying Framework .Net v1.1 SP1 Installation

Access the Control Panel, and then go to **Add or Remove Programs**



Verify you have installed the following package:



If you do not have the package installed, you can manually install it looking for the software in the VortexIP CD.

You may also download and install carefully the updates related to .Net Framework v1.1 by using Windows Update.

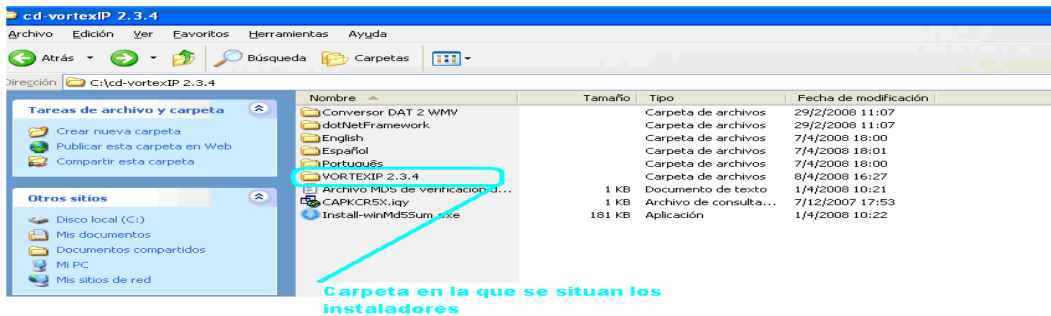
VortexIP Installation



IT IS IMPORTANT DO NO EXECUTE EITHER THE INSTALLER OR THE PROGRAM IF THE USB KEY IS NOT INSTALLED.

Once you have pass the pre-requirements, insert the CD or execute

Access the CD installation and within the CD to folder VortexIP 2.4.3b



Access to the folder VIP2.3.4b

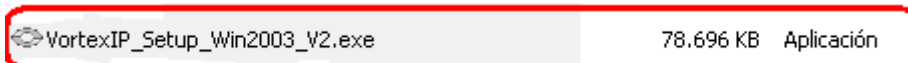
For Windows XP Professional:

VortexIP_Setup_WinXP_V2.exe

or

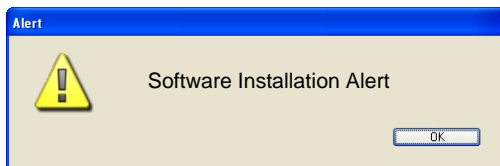
For Windows 2003 Server:

VortexIP_Setup_Win2k3_V2.exe



And the following screen will pop up:

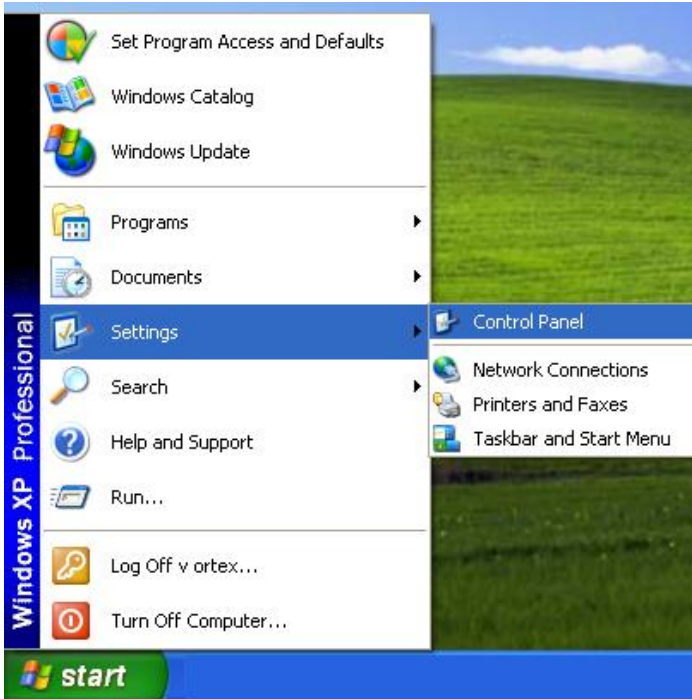
If during the installation program detected any conflict, would be a warning like the following



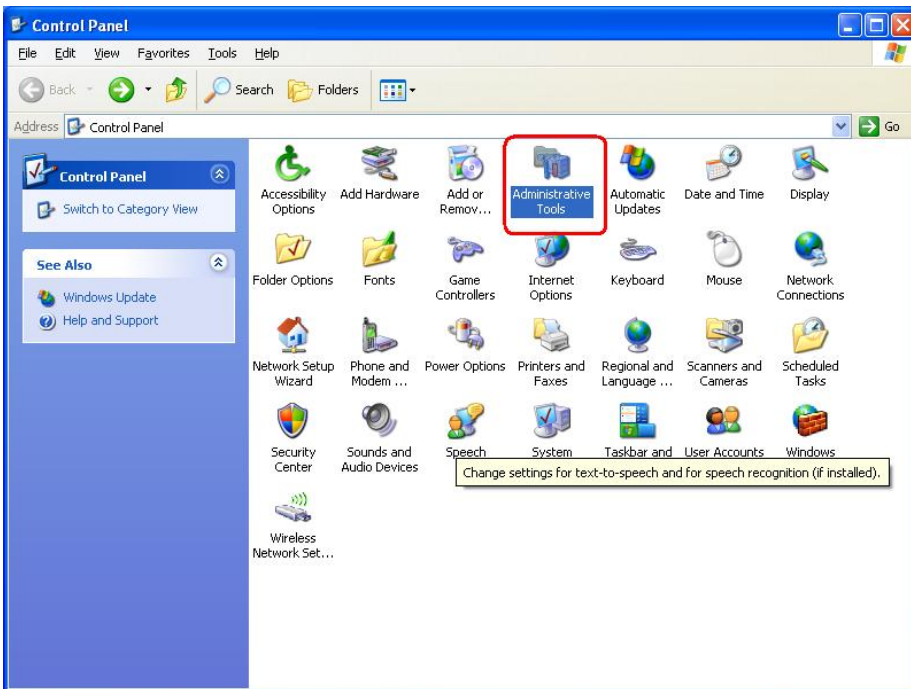
At that time it was stopped the installation, in order to adjust the parameters of the system. It's necessary for the correct working of the software during the recorder for moving.

We turn to explain how to solve.

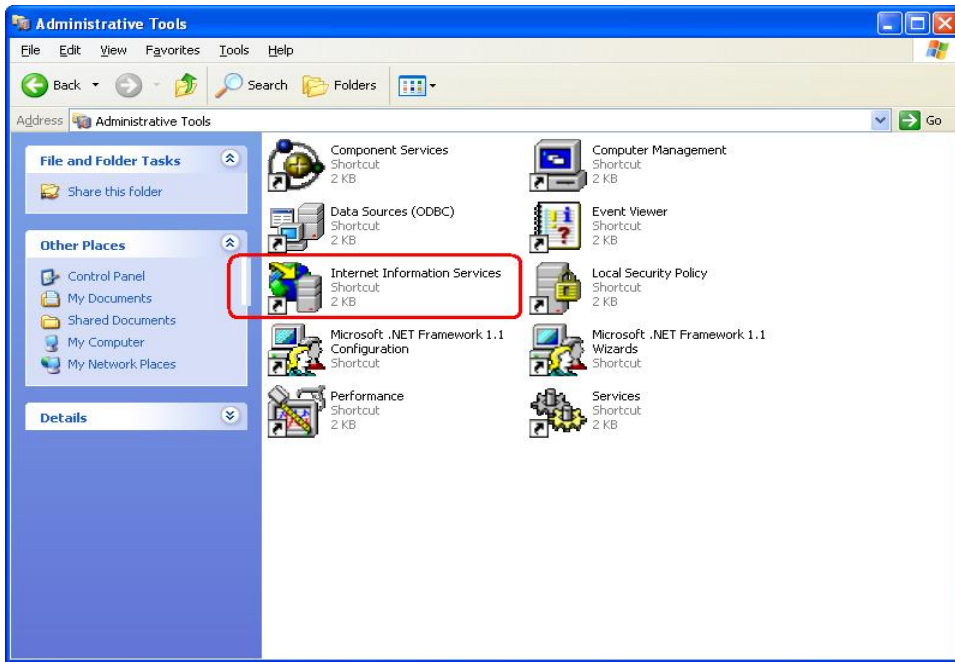
We must go to control panel system.



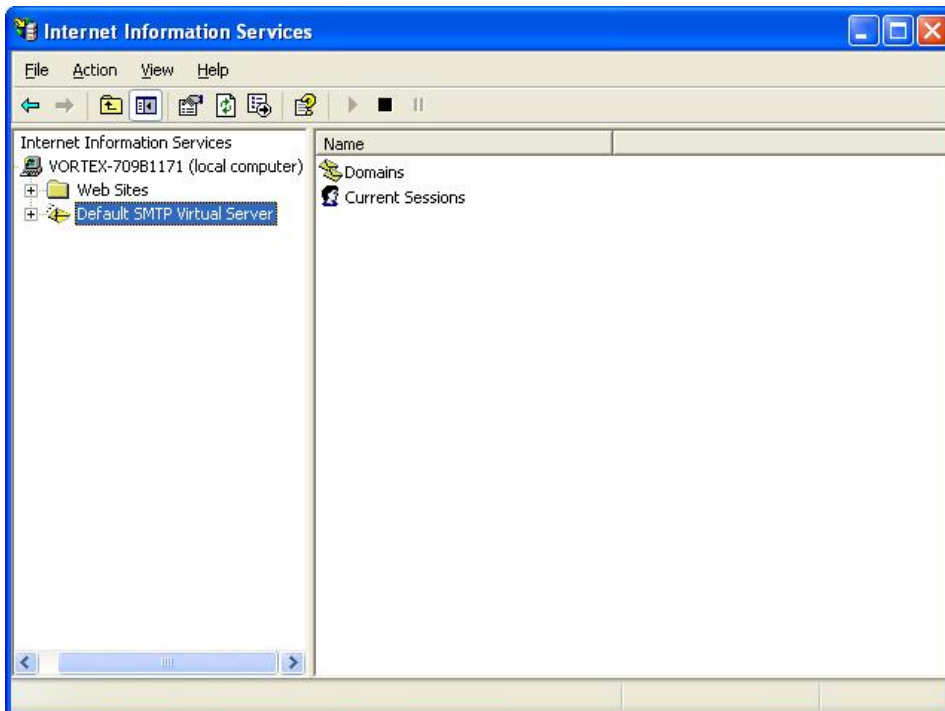
Then select **"Administration tools"**

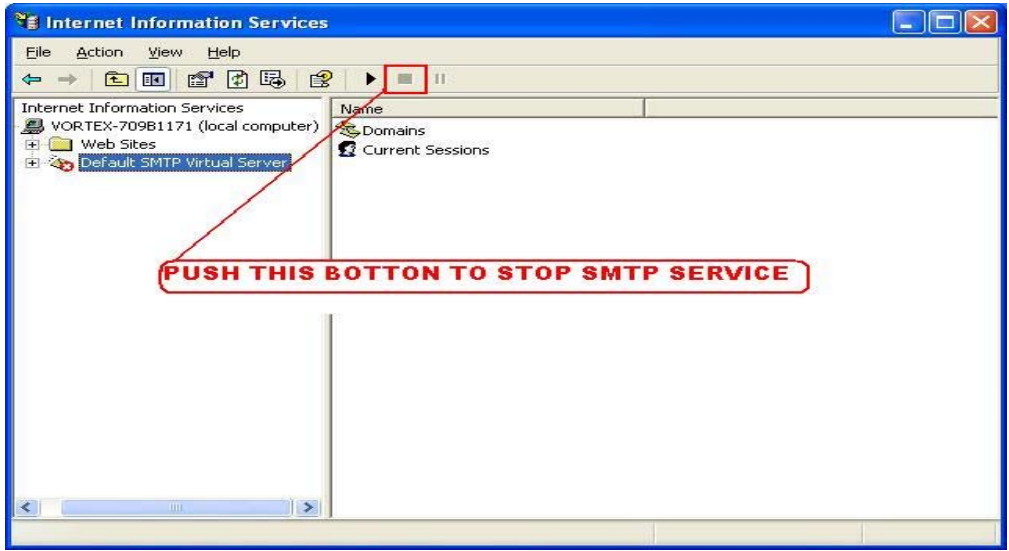


Then we select **"internet information Server Services"**



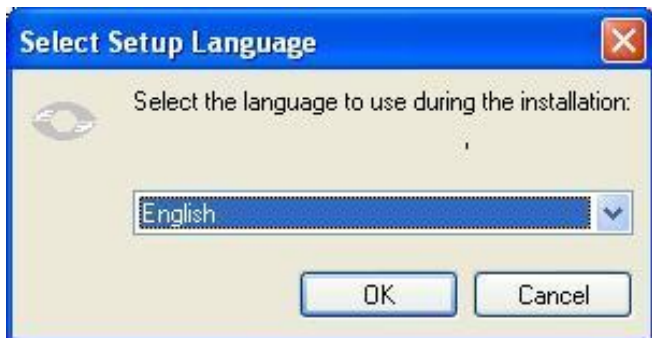
Then we access SMTP virtual Server and we **stop** the services





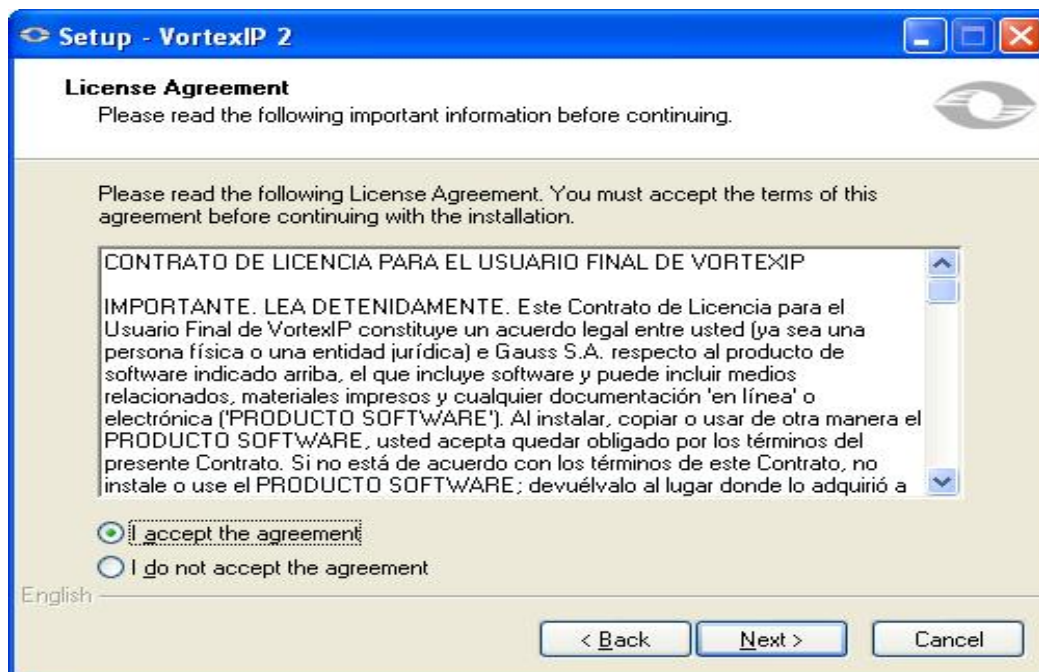
Once solved this setup process re-run the installer correct as indicated above.

Select the **Language** and press **Ok**.

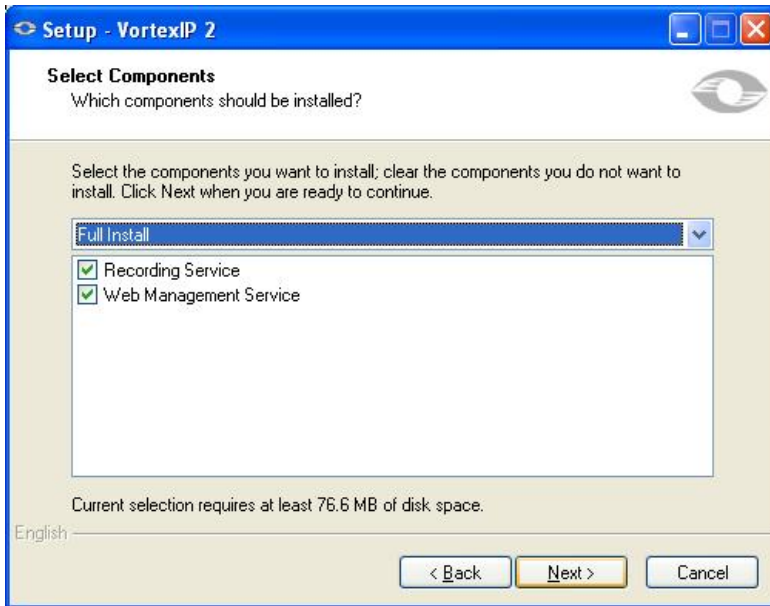




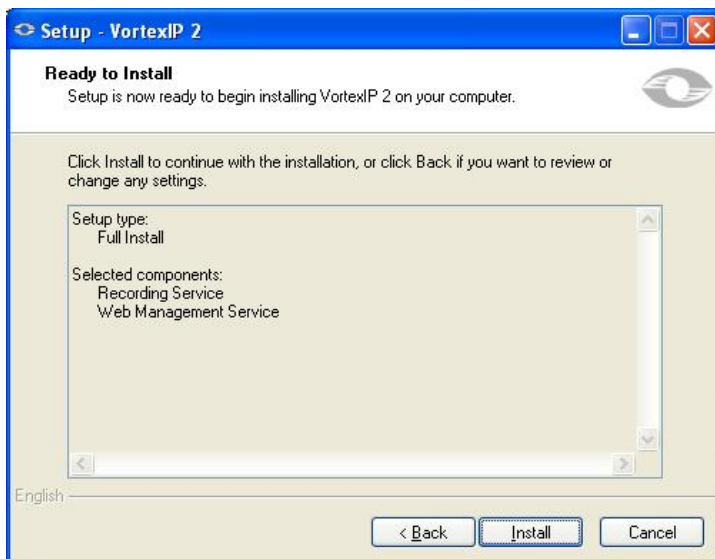
Press **Next** and read carefully the product's license:



If you agree select, I accept the terms of the license, and press **Next**.

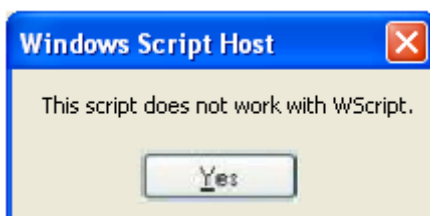


Select VortexIP components that you wish to install in your server and press **Next**.

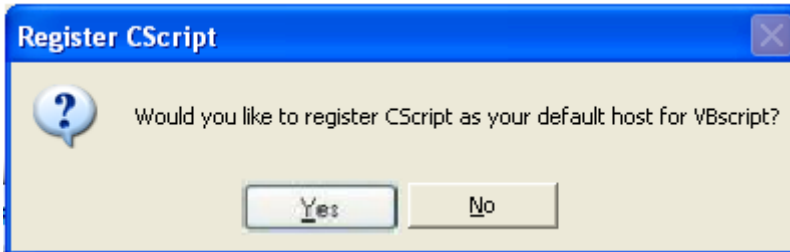


Once the installation is complete, the program will change the script.

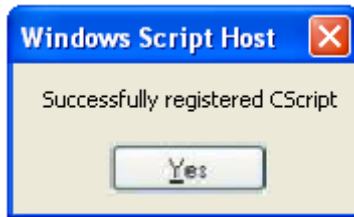
Press **Yes**.



Then press **Yes**



Press **Yes**



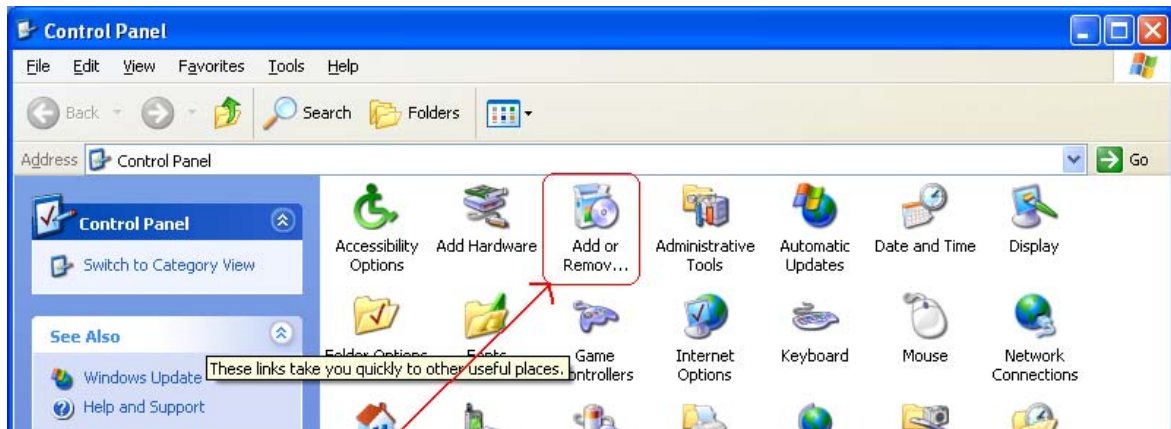
Once the installation is completed proceed to restart your Computer.



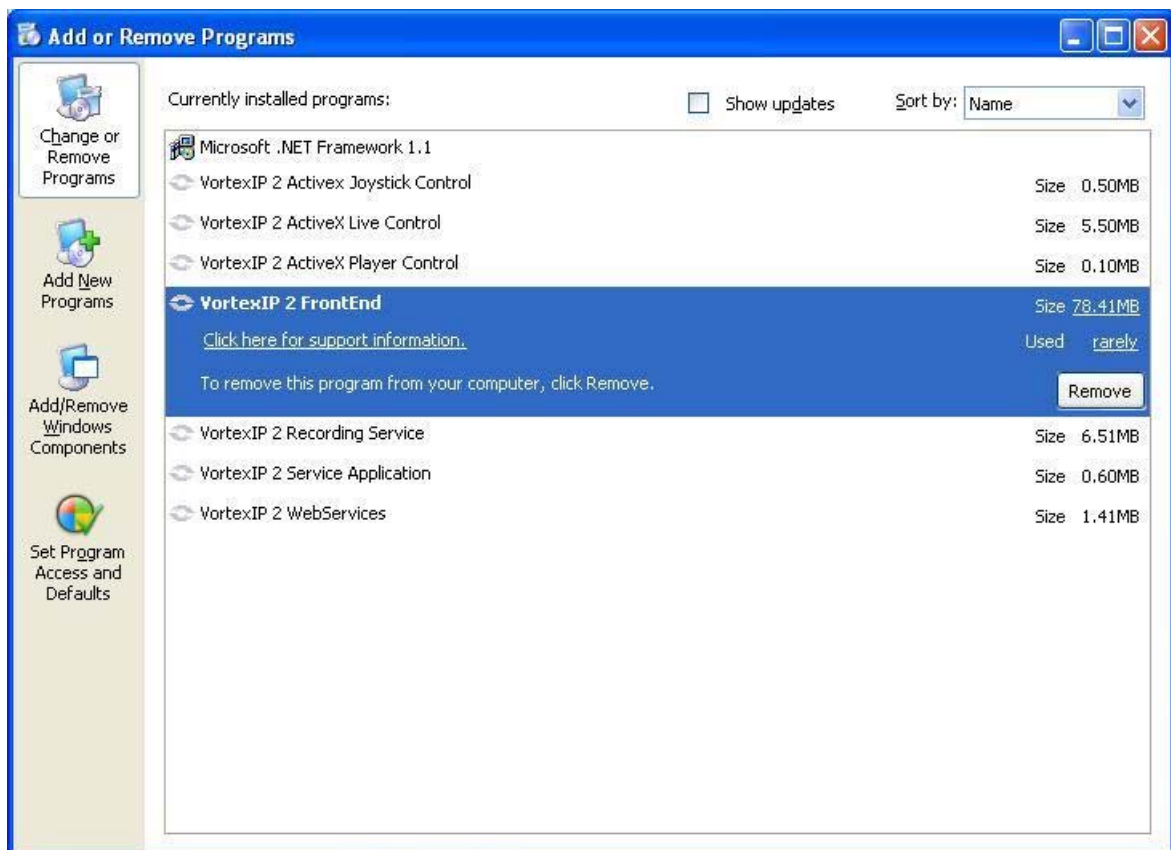
Remember that the USB drive has to be always connected to the server where VortexIP is running.

Uninstall

To remove VortexIP installation, go to **Control Panel-> Add or Remove Programs**:



Then, look for VortexIP components as shown on the screen:



And press **Remove** on every single VortexIP component.

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