# User's Guide

# TRENDNET



# Megapixel Wireless Day/Night PTZ Network Camera

TV-IP662WI

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# **Product Overview**



#### TV-IP662WI

#### Package Contents

- TV-IP662WI
- Multi-Language Quick Installation Guide
- CD-ROM (Utility & User's Guide)
- Network cable (1.8m / 6ft)
- Power adapter (12V DC, 1A)
- Camera mounting kit

If any package contents are missing or damaged, please contact the retail store, online retailer, or reseller/distributor that the item was purchased.

#### **Features**

The Megapixel Wireless Day/Night PTZ Network Camera, model TV-IP662WI, provides day and night monitoring over a large area. Pan and tilt the camera from a mobile device, record video to a Micro SD Card, and have the camera email motion detection video clips. A wall/ceiling mounting kit is included and the camera's off white housing blends into most environments.

#### **Megapixel Video**

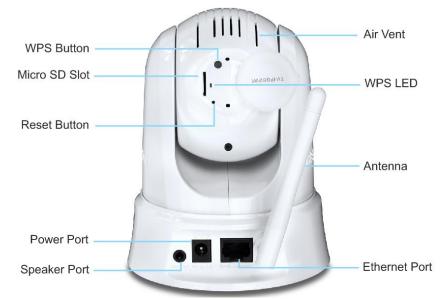
Experience Megapixel 720p HD video with H.264 video compression Night Vision Night vision up to 7.5 meters (25 ft.) in complete darkness (indoor rating) **Dynamic DNS** Support for Dyn.com and NO-IP.com dynamic DNS service providers Wireless N High speed wireless n connection PTZ Pan, tilt, and zoom the camera from a mobile device Preset Auto-Patrol Define preset PTZ auto-patrol points **Digital Zoom** Zoom in by a factor of four Motion and Sound Detection Emails Receive email snapshots and video clips triggered by motion and sound **Mounting Hardware** Mounting bracket supports ceiling installation **Two-Way Audio** Built-in microphone and connect a third party speaker for two-way audio Storage Store video to a Micro SD card (up to 32 GB) or to a Samba server

## **Product Hardware Features**



- Light Sensor Detects the light source to turn IR on or off.
- Microphone Built-in microphone for audio can be turned on or off.
- IR LED Built-in 6 IR LED for night vision uses. (for TV-IP662WI)
- Camera Lens Focal Length: 4.6 mm, F2.0; Focal Depth: 20 cm infinity
- Focus Ring Turn to adjust the focus of the camera.
- **Power/Link LED** This LED indicator is solid blue when your camera is powered on. If this LED indicator is off, there is no power to your camera. This LED indicator is blinking green when there is connection/data to your camera.





- WPS (Wi-Fi Protected Setup) Push and hold this button for 5 seconds to activate WPS.
- Micro SD Slot Insert a micro SD card into this slot to store video/image data.
- **Reset Button** Use an item such as a paperclip to push and hold this button for 5 seconds and release to reset your camera to its factory defaults.
- **Power Port** Connect the included power adapter from your camera to an available power outlet. **Note**: Use only the adapter that came with your camera.
- **Speaker Port** Insert an external active speaker.
- Air Vent This is to cool the camera.
- WPS LED The LED is blinking green when WPS is activated.
- Antenna 2dBi detachable antenna.
- Ethernet Port Connect Ethernet cables to your wired network devices.

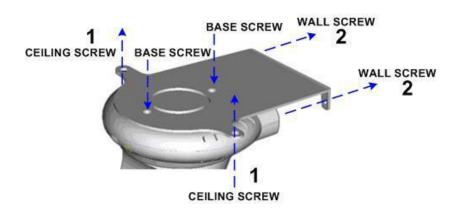
TV-IP662WI

# Wall mount installation

Please do not mount the camera until after you complete the installation steps from the CD-ROM. Temporarily place the camera next to your computer.

To attach the metal plates carry out the following:

- Remove the two rubber pads under the base of the Camera.
- Slide the metal plate onto the base of the camera, making sure that the two holes on the base of the camera align with the two screw holes on the base of the camera.
- Secure the metal plate to the base of the Camera with the two screws provided.
- The camera can now be mounted to the ceiling or a wall. See the diagram below for more information.



# Using the Autorun Wizard

The Autorun supports both Windows & Mac operating systems. Insert the Installation CD-ROM into your computer's CD-ROM drive to initiate the Autorun program. The Autorun Wizard program will run automatically.

**For Windows users:** If the autorun wizard does not run, go to the CD-ROM folder and run Autorun.exe to start installation wizard.



Autorun.exe

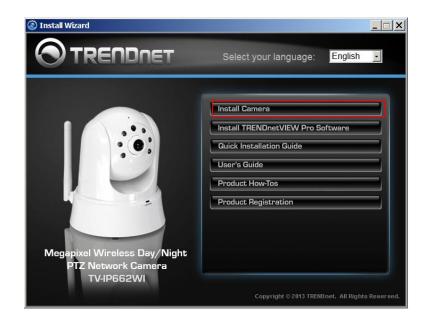
For Mac users: Please click InstallWizard to start installation wizard.



InstallWizard

Begin by selecting a language from the drop-down list. There is a choice of five languages – English, French, German, Spanish, and Russian.

1. Click **Install Camera** and follow the on-screen steps to continue the installation.



2. This step references information on the camera itself. Go to your camera and check the details at the bottom of the device. Click **Next** to continue, **Back** to go to the previous screen or **Home** to return to the main menu.



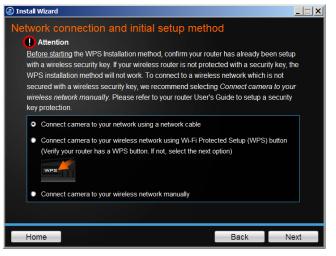
- 3. The most important part of the setup process is the network connection type. There are three options:
  - a. Connect the camera to your network using a network cable
  - b. Connect the camera to your wireless network using Wi-Fi Protected Setup (WPS) button (Verify your router has a WPS button. If not, select the next option).
  - c. Connect the camera to your wireless network manually.
  - Connect camera to your network using a network cable
  - Connect camera to your wireless network using Wi-Fi Protected Setup (WPS) button (Verify your router has a WPS button. If not, select the next option)



Connect camera to your wireless network manually

#### **Option A: Wired Connection by Using a Network Cable**

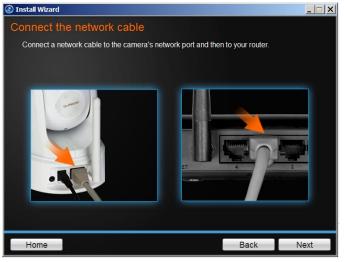
1. Click **Connect camera to your network using a network cable**. Click **Next** to continue.



2. Connect one end of the included power adapter to the camera and the other end to the power outlet. The Power/Link LED will be blinking. Click **Next** to continue.



3. Connect one end of the network cable to your camera and the other end to your router. Click **Next** to continue.



4. The wizard will search the network for your camera.



5. Select your camera. The wizard will show all cameras in the network. If there is only one camera in the network, the wizard will automatically select it. The wizard provides the Model Name and MAC Address of the camera. If you do not see any of your camera(s) in the wizard, click Retry to scan the camera again. Click Next to continue.

🔕 Install Wizard		
Select your can	nera	
the second s	as were detected on your network. Check the MAC address of ing to setup and select it from the list.	the IP
Camera you are go		
Model	MAC address	
TV-IP662WI	D8EB97D22AB9	
	camera's MAC address: confirm that the camera is powered up ter is connected to your network, and then click the Retry button.	
comminy our compar	er is connected to your network, and aren enek are really batton.	
Home	Retry Back	Next

- TV-IP662WI
- 6. **Change Password**. The default username and password is **admin**. Tick the **Change Password** checkbox to enter the new password details. The password should be between 8 and 30 characters. Click **Next** to continue.

🕄 Install Wizard		_	
Change password			
You MUST change the default	password of the camera.		
Enter the default password: ad	min		
	t be between 8 and 30 characters hanumeric: a-z, A-Z, 0-9; Special (		
Admin ID	admin		
Password	••••		
Change Password (If you	have already changed the password, unc	heck the box.)	
New password	•••••		
Confirm new password	•••••		
Home		Back Next	

#### Note:

If you enter the incorrect admin details, you will be prompted to change the configuration, as shown below.

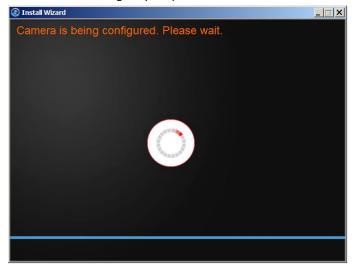


#### TV-IP662WI

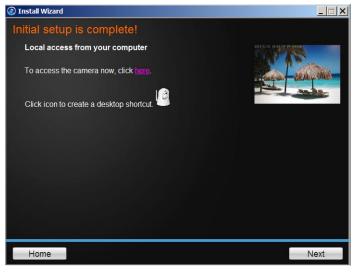
If the password length is less than 8 characters, you will also be prompted to alter the configuration, as shown below.

🗟 Install Wizard			
Change pass	word		
You MUST chan	ge the default password of the camera.		
Enter the default	password: admin		
Enter your new p	assword: must be between 8 and 30 characte (Alphanumeric: a-z, A-Z, 0-9; Specia		0, #, \$, %)
	Install Wizard	×	
Admin ID Password	The minimum length of the new password is 8 cf	naracters.	
Change Pa	[	ок	
New passwor	d oo		
Confirm new	password ••		
Home		Back	Next

7. The wizard will configure your parameters.



8. The initial setup is complete. Click the link to navigate to the camera's Web User Interface for further configuration or click product image to create a shortcut. Click **Next** to continue.



 Scan the barcode to download the TRENDnetVIEW App for Apple iOS or Android<sup>™1</sup> devices. The app can also be found by searching TRENDnet from the Apple App Store or Google Play<sup>™2</sup>.

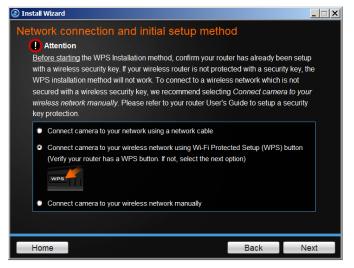
Please refer to the **Mobile Apps** section for additional app features information.



You are now ready to use your camera. Click Finish to exit.

#### Option B: Connect Camera to Wireless Network by WPS Button

1. Click Connect camera to your wireless using Wi-Fi Protected Setup (WPS) button radio button.



Please consider these points before using WPS.

- Find the access point (AP) or wireless router you wish to connect to from the **Available AP** drop down menu.
- In most cases you should leave the **Channel** set to **Auto** as the AP will determine the channel of operation.
- Select the type of **authentication** and **encryption** required by the access point and enter the **Key** required to connect.

Click **Next** to continue, **Back** to go to the previous screen or **Home** to return to the **Main Menu.** 

<sup>&</sup>lt;sup>1</sup> Android is a trademark of Google Inc.

<sup>&</sup>lt;sup>2</sup> Google Play is a trademark of Google Inc.

2. Follow the instructions on the screen to **Power up the Camera**. Click **Next** to continue.



3. Press the WPS button on your wireless router or access point for 5 seconds. Within 2 minutes press and hold WPS button on the IP Camera for 5 seconds. The WPS button will be start blinking. Wait until the WPS LED turns off and Power/Link LED turn green. It can take up to 2 minutes for the camera to connect to the wireless router or access point. Click **Next** to continue. If you wish to go to the previous screen, click **Back** or click **Home** to return to the main menu.



# TV-IP662WI

4. The wizard will now search for your camera.



5. Select your camera. The wizard will show all cameras in the network. If there is only one camera in the network, the wizard will automatically select it. The wizard provides the Model Name and MAC Address of the camera. If you do not see any of your camera(s) in the wizard, click Retry to scan the camera again. Click Next to continue.



 Change Password. The default username and password is admin. Tick the Change Password checkbox to enter the new password details. The password should be between 8 and 30 characters. Click Next to continue.

🕘 In	stall Wizard			_ <b>_</b> ×
Cł	nange password			
	You MUST change the default passv	vord of the camera.		
	Enter the default password: admin			
	Enter your new password: must be b (Alphanur	etween 8 and 30 characte neric: a-z, A-Z, 0-9; Specia		D, #, \$, %)
	Admin ID	admin		
	Password	••••		
	Change Password (If you have a	iready changed the password, u	ncheck the box.)	
	New password	•••••		
	Confirm new password	•••••		
	Home		Back	Next

#### Note:

If you enter the incorrect admin details, you will be prompted to change the configuration, as shown below.

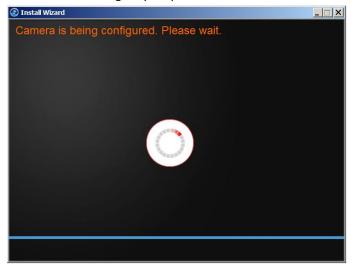


#### TV-IP662WI

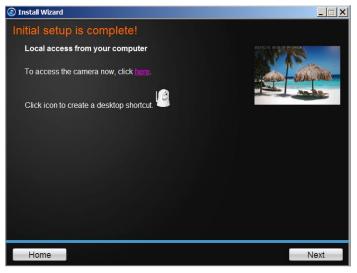
If the password length is less than 8 characters, you will also be prompted to alter the configuration, as shown below.

🗟 Install Wizard			
Change pass	word		
You MUST chan	ge the default password of the camera.		
Enter the default	password: admin		
Enter your new p	assword: must be between 8 and 30 characte (Alphanumeric: a-z, A-Z, 0-9; Specia		0, #, \$, %)
	Install Wizard	×	
Admin ID Password	The minimum length of the new password is 8 cf	naracters.	
Change Pa	[	ок	
New passwor	d oo		
Confirm new	password ••		
Home		Back	Next

7. The wizard will configure your parameters.



8. The initial setup is complete. Click the link to navigate to the camera's Web User Interface for further configuration or click product image to create a shortcut. Click **Next** to continue.



 Scan the barcode to download the TRENDnetVIEW App for Apple iOS or Android<sup>™<sup>3</sup></sup> devices. The app can also be found by searching TRENDnet from the Apple App Store or Google Play<sup>™<sup>4</sup></sup>.

Please refer to the **Mobile Apps** section for additional app features information.



You are now ready to use your camera. Click **Finish** to exit.

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#### **Option C: Manually Connect Camera to Wireless Network**

1. Click Connect camera to your wireless network manually button

Install Wizard
Network connection and initial setup method
Before starting the WPS Installation method, confirm your router has already been setup with a wireless security key. If your wireless router is not protected with a security key, the WPS installation method will not work. To connect to a wireless network which is not secured with a wireless security key, we recommend selecting <i>Connect camera to your</i> wireless network manually. Please refer to your router User's Guide to setup a security key protection.
Connect camera to your network using a network cable     Connect camera to your wireless network using Wi-Fi Protected Setup (WPS) button     (Verffy your router has a WPS button. If not, select the next option)     wessel     Connect camera to your wireless network manually
Home Back Next

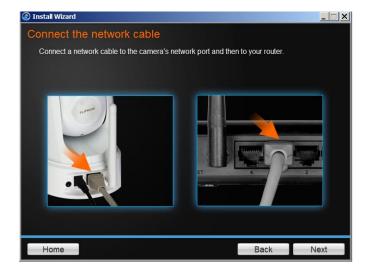
2. Follow the instructions in the next screen to **Power up the Camera**. Click **Next** to continue.



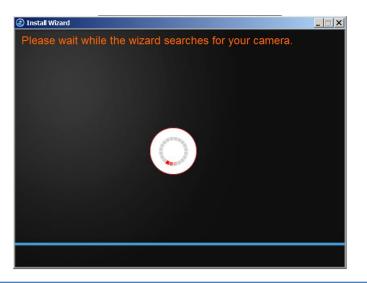
<sup>&</sup>lt;sup>3</sup> Android is a trademark of Google Inc.

<sup>&</sup>lt;sup>4</sup> Google Play is a trademark of Google Inc.

3. Connect one end of the network cable to your camera and the other end to your router. Click **Next** to continue, **Back** to go to the previous screen or **Home** to return to the **Main Menu.** 



4. The wizard will now search the network for your camera.



5. Select your camera. The wizard will show all cameras in the network. If there is only one camera in the network, the wizard will automatically select it. The wizard provides the Model Name and MAC Address of the camera. If you do not see any of your camera(s) in the wizard, click Retry to scan the camera again. Click Next to continue.

🔊 Install Wizard		
Select your	camera	
	cameras were detected on your network. Check the MAC address of the IP are going to setup and select it from the list.	
Camera your	are going to setup and select it norm the list.	
Model	MAC address	
TV-IP662\	WI D8EB97D22AB9	
lf you don't se	e your camera's MAC address: confirm that the camera is powered up,	
confirm your o	computer is connected to your network, and then click the Retry button.	
Home	Retry Back Ne	xt

6. **Change Password**. The default username and password is **admin**. Tick the **Change Password** checkbox to enter the new password details. The password should be between 8 and 30 characters. Click **Next** to continue.

📀 Install Wizard			
Change password			
You <b>MUST</b> change the default pas	sword of the camera.		
Enter the default password: admin			
Enter your new password: must be (Alphan	between 8 and 30 characte umeric: a-z, A-Z, 0-9; Specia		D, #, \$, %)
Admin ID	admin		
Password	•••••		
Change Password (If you have	already changed the password, u	ncheck the box.)	
New password	•••••		
Confirm new password	•••••		
Home		Back	Next

#### Note:

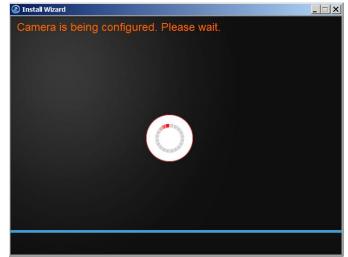
If you enter the incorrect admin details, you will be prompted to change the configuration, as shown below.



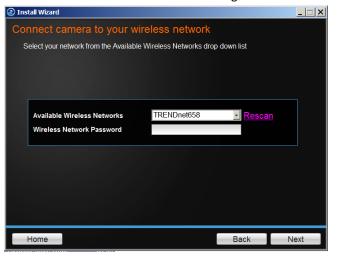
If the password length is less than 8 characters, you will also be prompted to alter the configuration, as shown below.

🕙 Install Wizard					
Change pass	Change password				
You MUST chan	ge the default password of the camera.				
Enter the default	password: admin				
Enter your new p	assword: must be between 8 and 30 character	rs			
	(Alphanumeric: a-z, A-Z, 0-9; Specia	I Characters: !, @	D, #, \$, %)		
	Install Wizard	×			
Admin ID Password	The minimum length of the new password is 8 ch	aracters.			
Change Pa		ОК			
New passwor	d ••				
Confirm new	password ••				
Home		Back	Next		

7. The wizard will now configure your parameters.



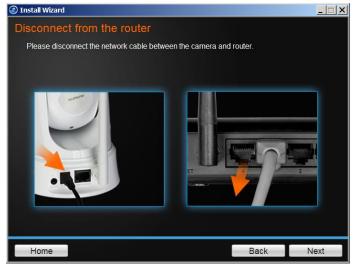
Once your wireless network has been discovered, the wizard will provide you with an option to select the Available Wireless Network and also to provide a Wireless Network Password. If you do not see your wireless network details, click the Rescan link to scan the network again.



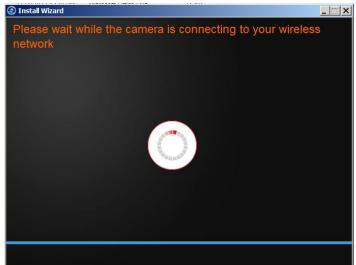
9. The wizard will search for wireless Access Points. Click the Rescan button if you do not find your AP.



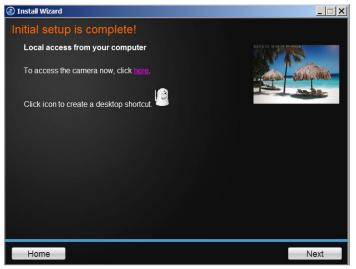
10. Disconnect your network cable from the camera/router. Click **Next** to continue.



11. The camera will connect to the wireless network.



12. The initial setup is complete. Click the link to navigate to the camera's Web User Interface for further configuration or click product image to create a shortcut. Click **Next** to continue.



 Scan the barcode to download the TRENDnetVIEW App for Apple iOS or Android<sup>™<sup>5</sup></sup> devices. The app can also be found by searching TRENDnet from the Apple App Store or Google Play<sup>™<sup>6</sup></sup>.

Please refer to the **Mobile Apps** section for additional app features information.



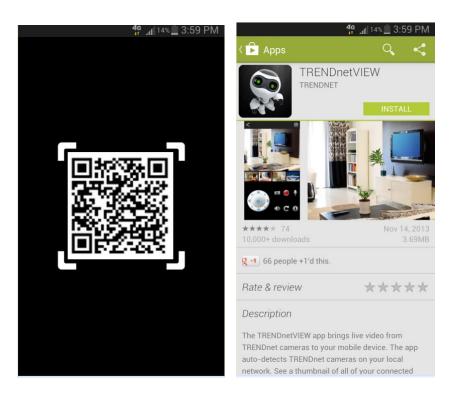
You are now ready to use your camera. Click **Finish** to exit.

<sup>5</sup> Android is a trademark of Google Inc.

<sup>6</sup> Google Play is a trademark of Google Inc.

#### Android Version

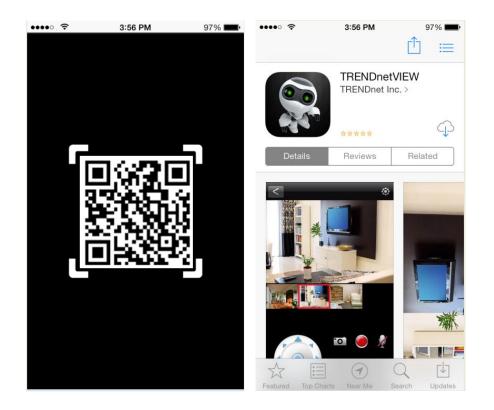
Using your mobile<sup>7</sup> device, an **Android** phone in this example, open the **Bar Code** scanning app on your phone. Hold it up to the **QR Code** on the wizard that reads, **Android**, and scan the image. The **Bar Code** app will read the QR Code and record it.



The app will copy the QR link and provides a HTML link to the TRENDnetVIEW app. You will be directed to the **Google Play™ Storefront** to download the app. Download the app, install it and use the app on your mobile device to view the TRENDnet camera.

#### Apple iOS version

Scan the QR Code using one of IOS's QR Code apps. The app will automatically create an HTML link to the iTunes App Store. You will be immediately directed to the iTunes App Store. Click the link to download.



<sup>&</sup>lt;sup>7</sup> Please use the **Quick Installation Guide** to install the mobile applications or learn how to use mobile accessibility.

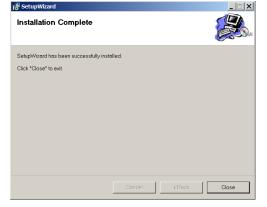
# **Setup Wizard (Finding IP address of the cameras)**

To locate the IP address of your camera(s) on the same network with your PC, please install the Setup Wizard utility (for Windows only) from the SetupWizard folder .

- Insert the included CD-ROM into your CD/DVD drive, browse to the CD drive of the SetupWizard folder and run SetupWizardSetup\_1.2.3.4804.msi to begin the installation wizard.
- 2. The following screen will show up. Click **Next** and following the screen to finish the installation.



3. Click **Close** to finish the installation.



- Click Start > Programs > TRENDnet > SetupWizard > SetupWizard. The TRENDnet Setup Wizard appears.
- 5. Connect an RJ-45 cable from a switch/router to the Ethernet port on the back of the camera and connect the AC power adapter to the camera. Click Next to proceed.



6. From the list of cameras that appears, select the camera and click **Next** to continue. If your camera is not listed, please ensure your camera is powered on and connected to the network then click **Re-Scan** to scan the camera from your network.



7. Login to your camera by entering the ID and Password. By default, both the ID and Password are set to **admin**. Click Next to continue.

	Setup Wizard
Authentication Please enter the Admin ID and password to verify authenticati "Next". Click "Previous" to select another camera.	tion for setting up the camera. Then click
Admin ID	-
Password J	(Default : admin)
Previous	Next Exit
	Copyright © 2012 TRENDnet, Inc. All rights reserved

8. It is strongly recommended that you change your password to secure the camera from being accessed by others. Check the **Change Password** box and enter the new password in both password fields to confirm the new password. Click **Next** to continue.



9. Enter a camera name, date and time. The name will be used to identify your camera on the network. If your camera is in the same time zone as the computer you are using, click the **Copy Local Time** icon to copy the local time to the camera. Click **Next** to continue.

	Setup Wizard
Other Settings You can configure a name for the camera. You can also the current time in the "Camera Time" field. Click "Copy time with your PC. Click "Next" to continue setting up you	Local Time" to synchronize the camera
Camera Name TV-IP662WI	_
Camera Time 2013/01/01	
00:14:29	
Copy Local Time Previous	Next Exit
	Copyright © 2012 TRENDnet, Inc. All rights reserved.

10. Select a connection option and click **Next** to continue.

**PPPoE:** Select this option if your camera is directly connected to a DSL modem and your ISP requires a PPPoE authentication to the Internet.

**DHCP:** Select this option if your camera is connected to a router and DHCP is enabled.

Fixed IP: Select this option if your wish to connected the camera via a fixed IP.

			Setup Wizard
Select a Connection Op Please select the connection of to choose, use the default option	ption based on your network	environment. If you do	o not know which option
	Select this option if you will c directly to a DSL Modem and PPPoE authentication to acc	your ISP requires	
	Select this option if your cam router and DHCP is enabled.		
	(Select this option if you want with static IP address.)	to configure the cam	era
-	Previous	Next	Exit
		Copyright © 2012	TRENDnet, Inc. All rights reserved.

11. If you would like to setup the wireless connection, click I want to use wireless for the camera or click No, I don't want ot use wireless for the camera.

	Setup Wizard
Setup Wireless In this section, you can choose whether to enable wireless on the camera. setting up your camera.	Click "Next" to continue
<ul> <li>I want to use wireless for the camera.</li> <li>No, I don't want to use wireless for the can</li> </ul>	nera.
Previous Next	Exit
Copyrigh	nt©2012 TRENDnet, Inc. All rights reserved.

12. Select the available AP from drop down menu. Select the SSID, wireless mode, authentication, encryption and type in the wireless key.

	т		Setup Wizard
Manually Setup Wire In this section, you can set camera.	-	ss settings. Click "Next" to con	tinue setting up your
	Available AP	TRENDnet731	
	SSID	TRENDnet731	
	Wireless Mode	Infrastructure -	
	Channel	Auto -	
	Authentication	WPA2-PSK	
	Encryption	TKIP	
	Key	•••••	
Re-Scan	Previous	Next	Exit
		Copyright © 201	2 TRENDnet, Inc. All rights reserved.

13. A summary screen of the settings you have chosen appears. Click Next to continue.

	Г		Setup Wizard
Setting Up The Came	ra		
Network :	Use DHCP	Wireless :	
Camera Name :	TV-IP662WI	SSID	TRENDnet731
Camera Date :	2013/01/01	Wireless Mode	Infrastructure
Camera Time :	00:14:29	Channel	Auto
		Authentication	WPA2-PSK
		Encryption	ТКІР
		Key	
	Previous	Next	Exit
		Copyright	© 2012 TRENDnet, Inc. All rights reserve

14. After the Setup Wizard configures the camera, the wizard starts to setup process.



15. Select **Wired Mode** or **Wireless Mode** to connect your camera now.

		Setup Wizard
Connection Mode In this section, you can choose "wired mode" or "wireless mod to continue setting up your camera.	le" to connect to t	the camera. Click "Next"
<ul> <li>Wired Mode</li> </ul>		
<ul> <li>Wireless Mode</li> </ul>		
	Next	Exit
	Copyright © 20	12 TRENDnet, Inc. All rights reserved.

16. Disconnect Network cable if you continuing with wireless connection.

tup Wizard		
a connects to	-45 network cable and wait a minute while the car lext" to verify wireless connection.	Disconnect Network Cable Please disconnect the camera's RJ-45 net your wireless network. Then click "Next" to v
Exit	revious Next	Previous
e	revious Next Copyright © 2012 TRE	Previous

17. Wait a few minutes allow wireless connection be setting up.

	Setup Wizard
Please wait minute while wireless connection is being verified.	
Copyright © 2012 TR	ENDnet, Inc. All rights reserved

18. When the Setup Wizard has finished, the configuration is complete and the following screen appears:



#### Web Browser Management

After completing the Autorun Wizard from the CD, you are ready to use your camera. The camera's built-in Web configuration utility is designed to allow you to easily access and configure your TV-IP662WI camera. Open a web browser such as Internet Explorer<sup>®</sup> and enter the IP address of your camera (through the setup wizard utility software on the CD). To log in, type the Username **admin** and the password you created in the Autorun Wizard. If you did not create a password or you just press the reset button for reset, the default password is **admin**. After entering your password, click **OK**.

**Note:** By default, this camera obtains an IP address from a DHCP server on the local network. To find the IP address of the camera, consult the DHCP client list on the DHCP server on your wireless router or install the Setup Wizard utility software from CD. However, if there is no DHCP server available, the static default IP address of this camera is **192.168.10.30**, in case you are connecting the camera directly with your PC without another device in-between.

These initial steps are using Internet Explorer.

To log in, type the Username **admin** and the password you created in the Setup Wizard. If you did not create a password, the default password is **admin**. After entering your password, click **OK**.

Windows Security		
The server 192.168.10.30 at TV-IP662WI requires a username and password.		
	admin       •••••       Image: Constraint of the second seco	
	OK Cancel	

After you have logged in, Internet Explorer will prompt you to install the camera add-on required. Click **Allow** to install the add-on.

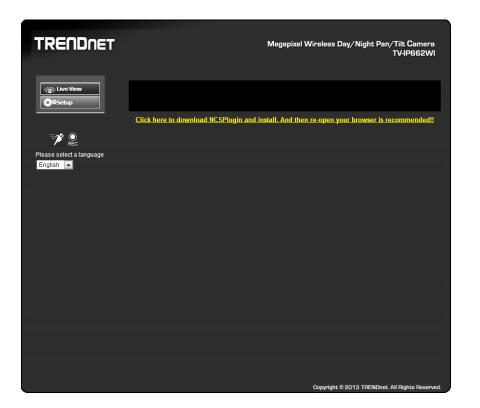
This webpage wants to run the following add-on: 'Camera Control Class, version: 1.0.0.7923.' from 'TRENDnet, Inc.'.	Allow	×
What's the risk?		

After the add-on was successfully installed, the Live View video feed will be displayed.



These initial steps are using a **non-Internet Explorer** web browser.

After you have logged in, you need to install the required plug-in. Click the link below the camera view finder to install the plug-in.



Download the plug-in to a folder on the local PC and run the downloaded plug-in installation file after the download. Click **Next** to continue.

📴 camerastreamcontrol
Welcome to the camerastreamcontrol Setup Wizard
The installer will guide you through the steps required to install camerastreamcontrol on your computer.
WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.
Cancel < Back Next>

The Camera stream control application will be installed. **Note:** Make sure all Internet browsers are closed during this installation. Click **Close** to finish the installation.

🛃 camerastreamcontrol	_ <b>_</b> ×
Installation Complete	
camerastreamcontrol has been successfully installed.	
Click "Close" to exit.	
Cancel < Back	Close

# Main Web User Interface

After successfully logging into the Web User Interface of the camera, the following window will appear.



The following table describes all the icons and settings that can be configured on the Live View page:

lcon	Description			
. Cive View	Click this button to view the live video feedback of this camera.			
<b>©</b> ¢Setup	Click this button to access the setup pages for this camera.			
= <b>%</b>	This icon is used to display the motion detection status of the current live video feed. This icon will be white when no motion is detected and will be yellow when motion is detected.			
REC <b>I</b>	This icon is used to display the recording status of the current live video feed. This icon will be white when not recording and will be yellow when recording.			
Day Mode	Day Mode will be displayed when the camera is supplying video feed in a daylight (normal light) environment.			
Night Mode	Night Mode will be displayed when the camera is supplying video feed in a night time (low light) environment.			
Color	When the Day Mode is active, the video feed will be in color.			
Black and White	When the Night Mode is active, the video feed will be in black and white.			
	This is the pan and tilt control panel. Click the left, right, up or down arrows to control the camera to pan or tilt in the direction needed. Also, for more accuracy, arrows are available in between the left, right, up and down arrows. Click the [+] button to return the camera to the home position.			

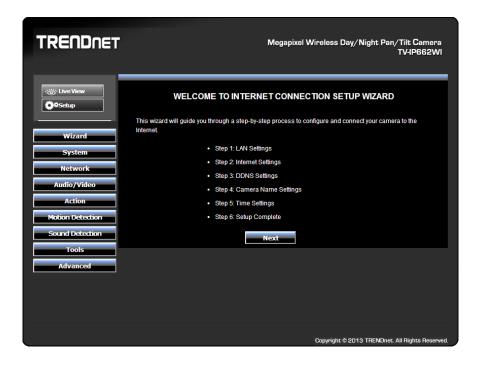
lcon	Description		
Pan	Click this button to initiate the automatic pan option. The camera will pan to the far left and then to the far right and then return to the home position.		
Patrol	Click this button to initiate Patrol once continuously at selected pre-set positions.		
Stop	Click this button to immediately stop the pan or patrol options.		
Go To	Select a pre-set position option here. The camera will then pan/tilt to the position selected.		
Pan Speed	Select the pan speed value here.		
Tilt Speed	Select the tilt speed value here.		
Please select a language	Select the display language here. Options to choose from are English, German, Spanish, Russian, and French.		
8	Click this icon to view the video profile 1.		
8	Click this icon to view the video profile 2.		
<b>a</b>	Click this icon to view the video profile 3.		
8	Click this icon to view the video profile 4.		
	Click this icon to view the video feed in the full screen mode.		
6	Click this icon to manually take a snapshot of the video feed.		
	Click this icon to manually enable or disable video recording.		

lcon	Description
	Click this icon to specify the video/snapshot storage folder on the local PC.
$\bigcirc \bigcirc$	Click this icon to enable or disable the audio feed from the camera.
1	Click this icon to enable or disable the audio feed to the camera.
<b>N</b>	Click this icon to manually toggle the video feed between the Day and the Night Modes.
1x 2x 4x	Click one of these options to digitally zoom the video feed by 1, 2 or 4 times.

# TV-IP662WI

#### <u>Setup</u>

In the **Setup** section we can view and configure more advanced features available on the IP camera. After clicking the Setup button, the following page will be displayed.



In the left side of this page, there is a **Category** menu. Except for **Wizard**, **Motion Detection**, and **Sound Detection**, within each category, there are multiple pages available that is used to configure different types of features available on this camera.

#### <u>Wizard</u>

The first category option available is **Wizard**. The setup wizard will guide users through a simplified step-by-step wizard to configure basic settings available on this camera.

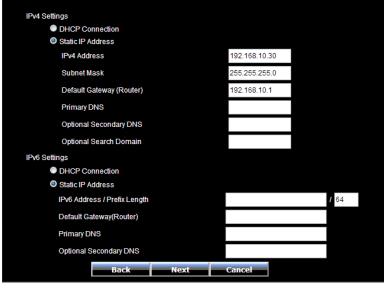
TRENDNET	Megapixel Wireless Day/Night Pan/Tilt Camera TV-IP662WI
• Setup	WELCOME TO INTERNET CONNECTION SETUP WIZARD This wizard will guide you through a step-by-step process to configure and connect your camera to the
Wizard System	Internet.  • Step 1: LAN Settings
Network Audio/Video	Step 2: Internet Settings     Step 3: DDNS Settings     Step 4: Camera Name Settings
Action Motion Detection Sound Detection	Step 5: Time Settings     Step 6: Setup Complete
Tools Advanced	Next
	Copyright © 2013 TRENDnet. All Rights Reserved.

This first page of the wizard will display a welcome message and layout the steps that will be followed using this wizard. Click **Next** to continue.

#### Step 1: LAN Settings

On this page users can configure the IPv4 and IPv6 connection settings for this camera. Select **DHCP Connection** to allow the camera to automatically obtain the IPv4 or IPv6 settings from a DHCP server on the local network, or select **Static IP Address** to manually enter the IPv4 and IPv6 connection settings. Click **Next** to continue.

Please select the IP addressing type that your camera will be connected by DHCP or Static IP Address. If your camera is connected to a router, or you are unsure which settings to pick, we recommend that you could keep the default selection as DHCP connection. Otherwise, select Static IP Address to assign an IP address manually before clicking on the Next button.



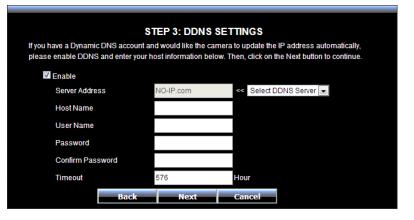
#### Step 2: Internet Settings

Click the checkbox to enable the Internet connection via PPPoE. On this page users can enter the PPPoE Username and Password. Click the checkbox to enable this feature. This information can be acquired from your ISP. Click Next to continue.

STEP 2: INTERNET SETTINGS					
If your ISP is using PPPoE, please enable this setting and enter your ISP Username and Password. Then, click on the Next button. Please contact your ISP if you do not know your Username and Password.					
Enabled					
Username					
Password					
Back	Next	Cancel			

#### Step 3: DDNS Settings

Click the checkbox to enable DDNS. In **Server Address**, select one of the domains from the drop-down menu. The field to the left of the drop-down menu automatically populates. Under **Host Name** enter the name the DDNS service provided. Enter a **Username** and **Password**, repeat the password and finally enter the **Timeout** value. Timeout states the time DDNS is updated. Click **Next** to continue.



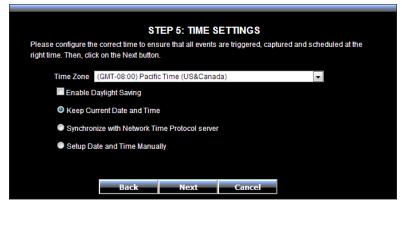
#### **Step 4: Camera Name Settings**

Enter a name for the camera. This feature is helpful when you have more than one camera setup. Click Next to continue.



#### **Step 5: Time Settings**

From the drop-down menu, select a Time Zone. To enable daylight saving time, click the checkbox next to Enable Daylight Saving. Or Select the Keep Current Date and Time or Synchronize with Network Time Protocol server.



After enabling the daylight savings feature, the following will appear. Select **Auto Daylight Saving** allowing the camera to automatically detect the daylight saving time.

STEP 5: TIME SETTINGS Please configure the correct time to ensure that all events are triggered, captured and scheduled at the right time. Then, click on the Next button.				
Time Zone (GMT-08:00) Pacific Time (US&Canada)				
Enable Daylight Saving				
Auto Daylight Saving				
Set DST Manually				
• Keep Current Date and Time				
Synchronize with Network Time Protocol server				
Setup Date and Time Manually				
Back Next Cancel				

To manually setup Daylight saving, select Set DST manually option.

Select the **Offset** of the time within 1 to 2 hours. Then select a **Start Time** and an **End Time** from the drop-down menus provided.

STEP 5: TIME SETTINGS Please configure the correct time to ensure that all events are triggered, captured and scheduled at the ight time. Then, dick on the Next button.							
Time Zone (GMT-08:00) F	Pacific Tir	ne (US&Ca	inada)			•	
🗹 Enable Daylight Saving							
Auto Daylight Saving	g						
Set DST Manually							
Offset	+1:00						
	Month	Week	Day of Week	C Ho	our N	linute	
Start Time	3 💌	2 💌	Sunday	▼ 2	•	0 💌	
End Time	11 💌	1 💌	Sunday	▼ 2	•	0 💌	
Keep Current Date and	Time						
Synchronize with Network Time Protocol server							
Setup Date and Time M	lanually						
Back		Next	Cano	el			

After selecting the **Synchronize with Network Time Protocol server** option, the following will appear.

Select and enter the **NTP Server** address used here or alternatively select the **Set NTP Server from DHCP** option to allow the camera to obtain the date and time settings from the NTP Server that is configured to run in collaboration with the DHCP server on your local network.

Select the **Setup Date and Time Manually** option to manual configure the date and time settings for this camera.

STEP 5: TIME SETTINGS	
Please configure the correct time to ensure that all events are triggered, ca right time. Then, dick on the Next button.	aptured and scheduled at the
Time Zone (GMT-08:00) Pacific Time (US&Canada)	•
Enable Daylight Saving	
Keep Current Date and Time	
Synchronize with Network Time Protocol server	
NTP Server	
Set NTP Server from DHCP	
Setup Date and Time Manually	

Cance

Next

#### TV-IP662WI

#### **Step 6: Setup Complete**

This is the final screen of the wizard. It shows the configuration options selected. Click **Apply** to make the changes. After clicking the **Apply** button, a notice will appear to mention that the camera will restart in 60 seconds and that it is saving the settings to the camera. After the restart, the Web UI will direct back to the start of the wizard.

#### **STEP 6: SETUP COMPLETE**

Below is a summary of your camera settings. Click on the Back button to review or modify settings or click on the Apply button if all settings are correct. It is recommended to note down these settings in order to access your camera on the network or via your web browser.

IPv4 Address	192.168.10.30
IPv6 Address / Prefix Length	DHCP
IP Camera Name	TV-IP662WI
Time Zone	(GMT-08:00) Pacific Time (US&Canada)
DDNS	Disabled
PPPoE	Disabled

Back Apply Cancel

Back

#### <u>System</u>

The next category option available is **System**. In the **System** category we can configure administrative settings and the date and time settings.

TRENDNET		Megapixe	Wireless Day/Night Pan/Tilt Came TV-IP662\	
- Live View	ADMIN SETTING			
00Setup	Admin User Name	admin	30 characters maximum	
	Old Password		30 characters maximum	
Wizard	New Password		30 characters maximum	
Sustan	Confirm New Password		Password Rule:	
• <u>Admin</u>		Save	Alphanumeric (A-Z, a-z, 0-9), and Special Characters (1, @, #, \$, %)	
Time and Date     Network	ADD USER ACCOUNT			
	User Name		30 characters maximum	
Audio/Video	New Password		30 characters maximum	
Action	Confirm New Password		Password Rule:	
Motion Detection		Add 20 users maximu	Alphanumeric (A-Z, a-z, 0-9), and Special Characters (I, @, #, \$, %)	
Sound Detection	USER LIST			
Tools	User Name Us	er list – 🔹 Delete		T
Advanced	AUTHENTICATION			-8
				- 2
	RTSP Authentication     HTTP Authentication			
	Snapshot URL Authentic (http://192.168.1.56/Imag)			
		Save		
	DEVICE SETTING			
	Camera Name	TV-IP662WI	36 characters maximum	
	Con-Screen Display(OSD)			
	Label	TV-IP662WI	30 characters maximum	
	Time Stamp			
	LED light	Power/Link -		
	Calibrate The Device	Save Calibrate the Device		
			Copyright © 2013 TRENDoct All Rights Rese	erved.

#### Admin

In the Admin Settings section, we can configure the following.

ADMIN SETTING				
Admin User Name	admin	30 characters maximum		
Old Password		30 characters maximum		
New Password		30 characters maximum		
Confirm New Password	ave	Password Rule: Alphanumeric (A-Z, a-z, 0-9), and Special Characters (!, @, #, \$, %)		

In this section we can configure the **administrator** account's login credentials that will be used to login to the camera's Web UI. In the **Admin User Name** field, enter the login username that will be used for this camera. In the **Old Password** field enter the old/current login password of the camera. In the **New Password** and **Confirm New Password** fields, enter the new login password that will be used for this camera. Click the **Save** button to save the modifications made.

Note: that the password can only contain: Alphanumeric: A-Z, a-z, 0-9, and Special Characters: !, @, #, \$, % and must between 8 to 30 characters.

In the Add User Account section, we can configure the following.

ADD USER ACCOUNT								
User Name		30 characters maximum						
New Password		30 characters maximum						
Confirm New Password	Add 20 users maximum	Password Rule: Alphanumeric (A-Z, a-z, 0-9), and Special Characters (I, @, #, \$, %)						

In this section we can configure the **user** account's login credentials that will be used to login to the camera's Web UI. In the **User Name** field, enter the login username that will be used for this camera. In the **New Password** and **Confirm New Password** fields, enter the new login password that will be used for this camera. Click the **Add** button to add the new user account created.

In the **User List** section, we can configure the following.

USER LIST	
User Name	User list 💌 Delete

The **User Name** list will be populated with the names of the user accounts created in the previous section. To delete a user, select the user from the drop-down list and click the **Delete** button.

In the **Authentication** section, we can configure the following.

AUTHENTICATION
RTSP Authentication
HTTP Authentication
Snapshot URL Authentication
(http://192.168.10.30/image/ipeg.cgi)
Save

Tick the **RSTP Authentication** option to enable RSTP real-time authentication. Tick the **HTTP Authentication** option to enable HTTP authentication. Tick the **Snapshot URL Authentication** option to enable snapshot authentication of the current video stream using the hyperlink. Click the **Save** button to save the modifications made. In the **Device Settings** section, we can configure the following.

DEVICE SETTING				
Camera Name	Т	V-IP662WI		36 characters maximum
🗷 On-Screen Display(OSE	D)			
Label	TV-IP662WI	30 characters maximum		
🗹 Time Stamp				
LED light	Power/Link	. 🔺		
	Save			
Calibrate The Device	Calibrate th	he Device		

Enter the **Camera Name** in the space provided. Tick the **On-Screen Display (OSD)** option to display the label, date and time on the video feed. Enter the **Label** name in the space provided. Tick the **Time Stamp** option to display the date and time on the video feed. Select the **LED light** option from the drop-down list. When selecting the **Power/Link** option, the LED will light up when the camera has power and a network link. When selecting the **Off** option, the LED will be turned off. When selecting the **Blinking** option, the LED will rhythmically blink.

To calibrate the pan and tilt region of the camera, click the **Calibrate the Device** button.

In the Time Configuration section, we can configure the following.

Time Zone	(GMT-08:00)	(GMT-08:00) Pacific Time (US&Canada)								
🗷 Enable Daylight	C Enable Daylight Saving									
🔘 Auto Da	© Auto Daylight Saving									
Set DST	Set DST Manually									
Offs	set	+1:00 💌								
		Month Week Day of week Hour Minute								
Sta	rt time	3 💌 2 💌 Sunday 💌 2 💌 0 💌								
End	d time	11 • 1 • Sunday • 2 • 0 •								

Select the **Time Zone** option from the drop-down menu. Tick the **Enable Daylight Saving** option to enable the daylight saving feature on this camera. Select the **Auto Daylight Saving** option to automatically receive the daylight saving update from the time server. Select the **Set DST Manually** option to manually configure the daylight saving time options. After selecting to manually configure the daylight saving time, select the **Offset** value used. Select the **Start time** and **End time** options.

In the Automatic Time Configuration section, we can configure the following.

AUTOMATIC TIME CONFIGURATION							
Synchronize with Network Time Protocol server							
NTP Server							
Set NTP Server from DHCP							

Tick the **Synchronize with Network Time Protocol server** option to enable the automatic time configuration option. Enter the **NTP Server** address of the time server used here or select the **Set NTP Server from DHCP** option to allow the camera to obtain the date and time settings from the NTP Server that is configured to run in collaboration with the DHCP server on your local network.

In the Set Date and Time Manually section, we can configure the following.

SET DATE AN	SET DATE AND TIME MANUALLY							
🗷 Setup Date a	ind Time Manual	lly						
Year	2013 💌	Month	1 💌	Day	1 💌			
Hour	6 💌	Minute	5 💌	Second	41 💌			
	Sync with Computer Time							
Apply	Cancel							
Аррту	Cancer							

Tick the **Setup Date and Time Manually** option to manually configure the date and time settings for this camera. Select the **Year**, **Month**, **Day**, **Hour**, **Minute**, and **Second** options from the drop-down menus provided to manually configure the date and time settings used by the camera. Alternatively, click the **Sync with Computer Time** button to automatically configure the camera's date and time settings to be the same as the current date and time settings on the local computer. Click the **Apply** button to apply the modifications made.

#### <u>Network</u>

The next category option available is **Network**. In the **Network** category we can configure the wired and wireless network settings. Also available for configuration in this category is Dynamic DNS.

TRENDNET	Megapixel Wireless Day/Night Pan/Tilt Camera TV-IP662WI
Image: System       Image: System         Wizard       Image: System         Wizard       Image: System         Network       Image: System         Network       Image: System         Network       Default Gateway (Rout Primary DNS Optional Secondary DI Optional Second	45

#### Network

In the LAN Settings section, we can configure the following.

LAN SETTINGS	
IPv4 Settings	
© DHCP Connection	
Static IP Address	
IPv4 Address	192.168.10.30
Subnet Mask	255.255.255.0
Default Gateway (Router)	192.168.10.1
Primary DNS	
Optional Secondary DNS	
Optional Search Domain	
PPP0E	
User Name	
Password	
Confirm Password	
Status	Disabled

In the **IPv4 Settings** part, we can configure the IPv4 network settings used by this camera. Select the **DHCP Connection** option to automatically obtain the IPv4 network settings, for this camera, from a DHCP server, located on the local network.

Select the **Static IP Address** option to manually configure the IPv4 network settings used by this camera. Enter the **IPv4 Address**, **Subnet Mask**, **Default Gateway**, **Primary DNS**, **Optional Secondary DNS**, and **Optional Search Domain** parameters in the spaces provided.

This camera can connect to the Internet directly through the means of a PPPoE connection. Tick the **PPPoE** option to enable this feature. Enter the PPPoE Internet connection's **User Name** and **Password** in the spaces provided. This information can be acquired from your ISP.

#### HTTP Port 80 RTSP Port

**UPnP** 

UPnP Port Forward External HTTP

External RTSP

PORT SETTINGS

UPnP

IPv6 Settings

O DHCP Connection Static IP Address

**TRENDnet User's Guide** 

IPv6 Address / Prefix Length Default Gateway(Router) Primary DNS

Optional Secondary DNS

554

In	the	Por	t Set	tings	s part	, ente	r the	нтт	P Port	t and	RST	P Pc	ort i	numbers	used.
			_				_								

In the **UPnP** part, tick the **UPnP** option to enable the UPnP feature on this camera. Tick the **UPnP Port Forward** option to enable the UPnP port forwarding feature. Enter the External HTTP and External RSTP port number in the respective spaces provided.

80

554

In the IPv6 Settings part, we can configure the IPv6 network settings used by this

settings, for this camera, from a DHCP server, located on the local network.

camera. Select the **DHCP Connection** option to automatically obtain the IPv6 network

Select the Static IP Address option to manually configure the IPv6 network settings used by this camera. Enter the IPv6 Address/Prefix Length, Default Gateway (Router), Primary DNS, and Optional Secondary DNS parameters in the spaces provided.

Apple	
🗷 Bonjour	
Apply Cancel	

In the **Apple** part, we can enable the **Bonjour** feature. Click the **Apply** button to apply the modifications made.

#### Wireless Setup

/ 64

In the Wireless Configuration section, we can configure the following.

WIRELESS CONFIGURATION	ИС	
	Enable Wireless	

Click the **Enable Wireless** button to enable the wireless feature for this camera. After clicking the Enable Wireless button, the camera will restart (80 seconds) and the following page will be available.

WIRELESS CONFIGURATION	
Wireless	
Network Name	TRENDnet
Site Survey	===SSID List=== Rescan
Wireless Mode	Infrastructure 💌
Security Mode	WPA-PSK 💌
Cipher Type	TKIP
Key	
	Show Hidden Key
Apply Cancel	

Un-tick the **Wireless** option to disable the wireless functionality of this camera. Enter the wireless **Network Name** (SSID) in the space provide or select the wireless network name from the **Site Survey** drop-down list. If the wireless network exists and is not displayed in the **Site Survey** drop-down list, click the **Rescan** button to rescan for available wireless networks.

Select the **Wireless Mode** for this camera. The two supported modes are **Infrastructure** and **Ad-Hoc**. When connecting the camera to a wireless access point or router, use the infrastructure mode. When connecting the camera to a wireless adapter directly, select the ad-hoc mode. After selecting the ad-hoc mode, we will be able to manually select the wireless **Channel** number used for the connection.

Select the **Security Mode** for this camera. The four supported security modes for this camera are **None**, **WEP**, **WPA-PSK**, and **WPA2-PSK**. After selecting WPA-PSK or WPA2-PSK as the security mode, select the **Cipher Type** used for this security mode. After selecting WEP, WPA-PSK, or WPA2-PSK as the security mode, enter the wireless **Key** used in the space provided.

Tick the Show Hidden Key option to display the key entered.

Click the **Apply** button to apply the modifications made.

## **Dynamic DNS**

Dynamic DNS is a method of keeping a domain name linked to a changing public IP address as not all public IP addresses are static. Typically, when a user connects to the Internet, the user's ISP assigns an unused IP address from a pool of IP addresses and this address is used only for the duration of that specific connection. This method of dynamically assigning addresses extends the usable pool of available IP addresses. A dynamic DNS service provider uses a special program that runs on the user's computer, contacting the DNS service each time the IP address provided by the ISP changes and subsequently updating the DNS database to reflect the change in IP address.

In the Dynamic DNS Settings section, we can configure the following.

Enable		
Server Address	NO-IP.com	<< Select DDNS Server
Host Name		
User Name		
Password		
Confirm Password		
Timeout	576	hours
Status	Disabled	
Apply Cancel		

Tick the **Enable** option to enable the Dynamic DNS feature. Select the DDNS service provider from the drop-down list after which the service provider's name will be moved to the **Server Address** field. Enter the **Host Name**, **User Name**, **Password**, and **Timeout** information in the spaces provided. Click the **Apply** button to apply the modifications made.

## Audio/Video

The next category option available is **Audio/Video**. In the **Audio/Video** category we can configure audio and video profiles and settings as well as configure image settings.

WIDEO PROFILE 1         Encode Type       Resolution         FPS       Encode Method       bps         RTSP URL         H264       1280x720       30       CBR         Wizard       VIDEO PROFILE 2         System       Encode Type       Resolution       FPS         Network       H1264       640X352       10       CBR       Mibps       play1.sdp         Network       H1264       640X352       10       CBR       11Mbps       play2.sdp         Audio and Video       Encode Type       Resolution       FPS       Encode Method       Quality       RTSP URL         JPEG       640X352       5       Quality       Good       play3.sdp         Action       VIDEO PROFILE 4 (FOR MOBILE DEVICE ONLY)       Encode Method       pps       RTSP URL         Motion Detection       Encode Type       Resolution       FPS       Encode Method       pps       RTSP URL         Motion Detection       IMPEG4       320X176       5       CBR       334 Kbps       33ppp         DAY/NIGHT MODE       Day/Night Mode       Manual       Manual       MIDIO SETUP         W Ideophone       Volume       50       W       Yolume <t< th=""><th>TRENDNET</th><th></th><th>Megapixel Wireless Day/Night Pa</th><th>n/Tilt Camera TV-IP662WI</th></t<>	TRENDNET		Megapixel Wireless Day/Night Pa	n/Tilt Camera TV-IP662WI
Without       Encode Type       Resolution       FPS       Encode Method       bps       RTSP URL         Network       H 264 •       640X352 •       10 •       CBR •       1 Mbps •       play2.sdp         Audio/Video       •       Audio and Video       Encode Type       Resolution       FPS       Encode Method       Quality       RTSP URL         • Audio and Video       •       Encode Type       Resolution       FPS       Encode Method       Quality       RTSP URL         • Audio and Video       JPEG       640X352 •       5 •       Quality       RTSP URL         • Audio and Video       JPEG       640X352 •       5 •       Quality       RTSP URL         • Motion Detection       Encode Type       Resolution       FPS       Encode Method       bps       RTSP URL         Motion Detection       Encode Type       Resolution       FPS       Encode Method       bps       RTSP URL         Sound Detection       Incode Type       Resolution       FPS       Encode Method       bps       RTSP URL         Motion Detection       Incode Type       Resolution       FPS       Incode Method       bps       Image         Advanced       Day/Night Mode       Manual       •		Encode Type Resolution FPS		
Action       VIDEO PROFILE 4 (FOR MOBILE DEVICE ONLY)         Motion Detection       Encode Type       Resolution       FPS       Encode Method       bps       RTSP URL         Sound Detection       MPEG4 ©       320X176 ©       5       CBR       384 Kbps ©       3gpp         Tools       DAY/NIGHT MODE         Advanced       Day/Night Mode       Manual       ©         Ø Speaker       Volume       50       ©         Ø Microphone       Day       Sound       Sound	System Network Audio/Video	Encode Type         Resolution         FPS           H 264         •         640X352         10         •           VIDEO PROFILE 3         •         •         •         •         •	CBR 🔹 1 Mbps 💌	play2.sdp
Tools     DAY/NIGHT MODE       Advanced     Day/Night Mode     Manual       AUDIO SETUP       Ø Speaker       Volume     50 •       Ø Microphone	Action Motion Detection	VIDEO PROFILE 4 (FOR MOBILE DEVICI Encode Type Resolution FPS	E ONLY) Encode Method bps	RTSP URL
Volume 50 💌	Tools	Day/Night Mode Manu	ual	
		Volume Volume		

## Audio and Video

In the Video Profile sections, we can configure the following.

VIDEO PROFILE 1				
Encode Type	Resolution FPS	Encode Method	bps	RTSP URL
H.264 💌	1280x720 💌 30 💌	CBR 💌	4 Mbps 💌	play1.sdp
VIDEO PROFILE 2	:			
Encode Type	Resolution FPS	Encode Method	bps	RTSP URL
H.264 💌	640X352 💌 10 💌	CBR	1 Mbps 💌	play2.sdp
VIDEO PROFILE 3	i			
Encode Type	Resolution FPS	Encode Method	Quality	RTSP URL
JPEG	640X352 💌 5 💌	Quality 👻	Good 💌	play3.sdp
VIDEO PROFILE 4	(FOR MOBILE DEVICE	E ONLY)		
Encode Type	Resolution FPS	Encode Method	bps	RTSP URL
MPEG4 💌	320X176 💌 5 💌	CBR	384 Kbps 💌	3gpp

Select the **Encode Type** option from the drop-down list. Encoding types that can be selected are **MPEG4**, **H.264**, and profile 3 will be on **JPEG** permanently.

Select the **Resolution** size option from the drop-down list. Resolutions that can be selected are **1280x720**, **640x352**, **320x176**, and **160x80**. The resolution of 1280x720 is only available on profiles 1 and 3.

Select the Frames Per Second (FPS) from the drop-down list. FPS speeds that can be selected are **30**, **15**, **10**, **6**, **5**, **3**, **2**, and **1**.

**Encode Method** – Two options available: CBR/Quality. CBR and Quality can be defined as such. When users choose the CBR encode method, the camera selects the bitrate as the first priority. The TV-IP662WI will adjust the image quality to fit the bitrate. When the user chooses the Quality encode method, the camera select the bitrate to fit the quality

Select the **Encode Mode** option from the drop-down list. Encoding modes that can be selected are Constant Bit Rate (**CBR**) and **Quality** and profile 3 will use the quality mode permanently.

After selecting CBR as the Encode Mode, select the Bits Per Second (bps) value. Options to choose from are between 64 Kbps and 4 Mbps. After selecting Quality as the Encode Mode, select the Quality option. Options to choose from are Low, Fair, Standard, Good, and Excellent.

Users can also enter a custom **RSTP URL** in the space provided.

In the **Day/Night Mode** section, we can configure the following.

DAY/NIGHT MODE		
Day/Night Mode	Manual	

The camera allows users to record data in day and night mode. The camera has IR LED's for night mode. When selecting the Day mode, the viewing image is in normal color. However, when you use Night mode, the viewing image turns black and white. The reason for this is to create a clearer and smoother image. When you select the Auto mode, the Day/Night function is concealed.

Please Note: This allows you to set the camera to switch automatically from day to night mode (default) or to permanently set the color and Black/White operations. Also note, even when the camera is set to color mode, it will switch to Black/White night vision if there is no longer enough ambient light to support the color saturation.

Select the **Day/Night Mode** option from the drop-down list. Options to choose from are Auto, Manual, Always day mode, Always night mode, and Schedule. When selecting Auto, the camera will automatically switch between day and night modes depending on the light conditions. When selecting **Manual**, the user can manually toggle between day

and night modes by clicking the Nitton on the Live View page. When selecting

Always day mode or Always night mode the camera will stay on the mode selected even when the light conditions change. When selecting the Schedule option, the camera will toggle between day and night modes depending on the time schedule configured.

After selecting the **Auto** option as the **Day/Night Mode**, we can configure the following.

DAY/NIGHT MODE	
Day/Night Mode	Auto
Sensitivity Level	Median

Select the **Sensitivity Level** option from the drop-down list. There are three main sensitivity point called **Brightest**, **Median**, and **Darkest**. In between these main sensitivity points are numerical sensitivity values ranging from +1 to +7 between Median and Brightest, and numerical sensitivity values ranging from -1 to -5 between Median and Darkest. Selecting the sensitivity level closer to the Brightest option, will switch the IR LEDs on **earlier** when the area becomes darker. Selecting the sensitivity level closer to the Darkest option, will switch the IR LEDs on later when the area becomes darker.

After selecting the **Schedule** option as the **Day/Night Mode**, we can configure the following.

DAY/NIGHT MODE				
Day/Night Mode		Schedule	)	•
Day Time: From	6 : 0	to 18	: 0	

Enter the **Day Time** values in the spaces provided. First enter the starting hour and minute values next to the From option and then enter the ending hour and minute values next to the to option.

In the Audio Setup section, we can configure the following.

Speaker       Volume       50        Image: Speaker	
V Microphone	
Volume 50 💌	

Tick the **Speaker** option to enable the audio feed from the camera to the PC. Tick the **Microphone** option to enable the audio feed from the PC to the camera. Select the **Volume** level for both selections. Click the **Apply** button to apply the modifications made.

## **Image Setup**

In the **Live Video** section, we can view the live video feed while we do image modifications in the **Image Settings** section.

MAGE SETTINGS			
Brightness	55 💌	Saturation	50 2
Brightness Contrast	55 -	Hue	50 <b>•</b>
Brightness	· · · · · · · · · · · · · · · · · · ·		
Brightness Contrast	· · · · · · · · · · · · · · · · · · ·	Hue	

Select the **Brightness**, **Saturation**, **Contrast**, and **Hue** values from the respective dropdown menus. Tick the **Black and White** option to change the image color to black and white. Tick the **Mirror** option to flip the video image horizontally. Tick the **Flip** option to flip the video image vertically for upside-down mounting. Select the video **Frequency** value from the drop-down list.

Select to enable or disable the auto **White Balance** feature. To enable the **Slow Shutter** feature, select one of the time values (**1/15 second**, **1/10 second**, **1/7.5 second** or **1/3.75 second**) from the drop-down list. Click the **Reset to Default** button to return the image settings to their default values.

## Action

The next category option available is **Action**. In the **Action** category we can configure the action that will be taken when recording is done.

TRENDNET	Megapixel Wireless Day/Night Pan/Tilt Camera TV4P662WI
·	CORDING
Ö\$Setup	Enable
	Trigger by Always 💌
	Recording Type
Wizard	© Snapshot
System	Video
Network	Source : profile 2 💌 (Configurable in <u>Audio and Video.</u> )
	File Format: .avi 💌
Audio/Video	Recording: 1 minute(s) per file
Action	Target
Recording	Micro SD Card
Video Clip	Keep Free Space: 200 MB (minimum is 200)
• Snapshot • Preset Position	Recycle
SD Management	© Samba Network Storage
Motion Detection	Apply Cancel
Sound Detection	Apply Cancer
Tools	
Advanced	
	Copyright © 2013 TRENDnet. All Rights Reserved.

## Recording

This camera allows users to record video, based on a trigger event, and then save the video recording either on a micro SD card or on a Samba server shared folder. In the **Recording** section, we can configure the following.

RECORDING
Tenable
Trigger by Always 💌
Recording Type
© Snapshot
Video
Source : profile 2 💌 (Configurable in <u>Audio and Video.</u> )
File Format: .avi
Recording: 1 minute(s) per file
Target
Micro SD Card
Keep Free Space: 200 MB (minimum is 200)
Recycle
Samba Network Storage
Apply Cancel

Tick the **Enable** option to enable the recording feature. Select the **Trigger by** option from the drop-down list. Options to choose from are **Motion**, **Schedule**, **Always**, and **Sound**. The parameters available for configuration will change depending on the selections made.

After selecting the **Motion** option as the **Trigger by** event, the following can be configured.

Enable	
Trigger by Motion	
Schedule	
Day: 🗹 Sun 🔽 Mon 🔽 Tue	🗹 Wed 🔽 Thu 🖉 Fri 🖉 Sat
Time: Start 0 : 0	End 0 : 0

Selecting **Motion**, will tell the camera only to record when motion is detected. Tick the **Schedule** option to only record motion at specific times of the week. Tick the **Day** and enter the **Start** and **End** times.

After selecting the **Schedule** option as the **Trigger by** event, the following can be configured.

Enable	
Trigger by Schedule -	
Day: 🗹 Sun 🖉 Mon 🖉 Tue 🖉 Wed 🖉 Thu 🖉 Fri 🖉 Sat	
Time: Start 0 : 0 End 0 : 0	

Selecting **Schedule**, will tell the camera to record always within the scope of the schedule configured. Tick the **Day** and enter the **Start** and **End** times.

After selecting the **Always** option as the **Trigger by** event, the following can be configured.

Enable			
Trigger by	Always	•	

Selecting **Always**, will tell the camera to record always.

After selecting the **Sound** option as the **Trigger by** event, the following can be configured.

Enable
Trigger by Sound 💌
Schedule
Day: 🖉 Sun 🖉 Mon 🗭 Tue 🖉 Wed 🖉 Thu 🖉 Fri 🖉 Sat
Time: Start 0 : 0 End 0 : 0

Selecting **Sound**, will tell the camera only to record when sound is detected. Tick the **Schedule** option to only record video when sound is detected at specific times of the week. Tick the **Day** and enter the **Start** and **End** times.

In the **Recording Type** section, we can configure the following.

Recording Type	
Pre-event recording 5	seconds (between 0 to 5 seconds)
Post-event recording 5	seconds (between 0 to 60 seconds)

Enter the **Pre-event recording** and **Post-event recording** time values in the respective fields provided.

When selecting the **Snapshot** option, the following can be configured.

Snapshot	
Source : Profile 3	(Configurable in <u>Audio and Video.</u> )
Interval : 1	second(s)

Selecting this option will tell the camera to only take a snapshot (an image capture) of the video feed when the abovementioned criteria are met. Enter the **Interval** value in the space provided. The interval value means that a snapshot will be taken at every interval configured. Only **Profile 3** can be used for this selection.

When selecting the Video option, the following can be configured.

Video	
Source : profile 2	2 🗨 (Configurable in <u>Audio and Video.</u> )
File Format : .av	i 💌
Recording: 1 💌	] minute(s) per file

Selecting this option will tell the camera to record a video clip when the abovementioned criteria are met. Select the video profile (**Source**) that will be used for the recording. Select the **File Format** that the recording will be saved as. File formats available are AVI and MP4. Select the **Recording** clip time value between 1 and 6 minutes. This will split the total recording into smaller separate files for the duration of the recording.

In the Target section, we can configure the following.

Target	
Micro SD Card	
Keep Free S	pace: 200 MB (minimum is 200)
Recycle	

After selecting **Micro SD Card** as the recording **Target**, the recording will be saved on the micro SD card installed in the camera. Enter the **Keep Free Space** value that is needed on the micro SD card. Tick the **Recycle** option to record until the space is filled on the micro SD card and then to record over the oldest recordings found on the card.

After selecting **Samba Network Storage** as the recording **Target**, the recording will be saved on the Samba network attached storage available on the local network.

Target	
© Micro SD Card	
Samba Network Storage	
Server Address	
© Anonymous	
Account	
Username	
Password	
Share Folder TV-IP662WI	
Sub Folder	
Keep Free Space: 200 MB (minimum is 200)	
Recycle	
Apply Cancel	

After selecting **Samba Network Storage** as the recording **Target**, the recording will be saved on the Samba network storage available on the network. Enter the **Samba Server Address** in the space provided. To connect to the Samba server as anonymous, select the **Anonymous** option. To connect the Samba server with a user account, select the **Account** option and enter the **Username** and **Password** in the spaces provided.

Enter the **Share Folder** name, **Sub Folder** name, and **Keep Free Space** information in the spaces provided. Tick the **Recycle** option to record until the space is filled on the Samba server account and then to record over the oldest recordings.

Click the **Apply** button to apply the modifications made.

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## **Recording features:**

Function		Recording	Video Clip	Snapshot	Note
Trigger Always Type		Y	Y	Y	
	Motion	Y	Y	Y	
Motion with Schedule		Y	Y	Y	
	Schedule	Y	Y	Y	
	Sound	Y	Y	Y	
	Sound with Schedule	Y	Y	Y	
Video profile Options		Profile 1/2/4 supported	Profile 1/2/4 supported	Profile 3 supported	<ul> <li>* For recording and video clip, the available video profile options are 1/2/4.</li> <li>* For snapshot, the default video profile option is profile 3.</li> </ul>
Target E-Mail		N	Y	Y	
	FTP	N	Y	Y	

	Micro SD card	Y	Ν	Ν	
	Samba	Y	Ν	Ν	
Recordin g Type	Pre- Event	Y	Y	Y	<ul> <li>* It's only</li> <li>supported when</li> <li>trigger by</li> <li>Motion/Sound is</li> <li>activated.</li> <li>* Snapshot, it's</li> <li>activated using 6</li> <li>snapshots only.</li> </ul>
	Post - Event	Y	Ν	Y	<ul> <li>* It's only supported when trigger by Motion/Sound is activated.</li> <li>* Snapshot, it's activated using 6 snapshots only.</li> </ul>
	Real Time	Y	Y	Y	

## TV-IP662WI

## Video Clip

This camera allows users to record video clips and then send it to an FTP server or email the video to an email account. In the **Video Clip** section, we can configure the following.

VIDEO CLIP
🕼 Enable
Trigger by Always 📼
Video Clip Type
Source : profile 2 💌 (Configurable in <u>Audio and Video</u> )
File Format : .avi 💌
Pre-event recording 5 Seconds (between 0 to 5 seconds)
Maximum duration 10 Seconds (between 5 to 10 seconds)
Target
© FTP
© E-mail
Apply Cancel

Tick the **Enable** option to enable the video clip feature. Select the **Trigger by** option from the drop-down list. Options to choose from are **Motion**, **Schedule**, **Always**, and **Sound**. The parameters available for configuration will change depending on the selections made.

After selecting the **Motion** option as the **Trigger by** event, the following can be configured.

Enable
Trigger by Motion
Schedule
Day: 🗹 Sun 🖉 Mon 🖉 Tue 🔍 Wed 📝 Thu 📝 Fri 📝 Sat
Time: Start 0 : 0 End 0 : 0

Selecting **Motion**, will tell the camera only to record when motion is detected. Tick the **Schedule** option to only record motion at specific times of the week. Tick the **Day** and enter the **Start** and **End** times.

After selecting the **Schedule** option as the **Trigger by** event, the following can be configured.

Enable	
Trigger by Schedule 💌	
Day: 🖉 Sun 🖉 Mon 🖉 Tue 🖉 Wed 🖉 Thu 🖤 Fri 🖉 Sat	
Time: Start 0 : 0 End 0 : 0	

Selecting **Schedule**, will tell the camera to record always within the scope of the schedule configured. Tick the **Day** and enter the **Start** and **End** times.

After selecting the **Always** option as the **Trigger by** event, the following can be configured.

Selecting **Always**, will tell the camera to record always.

After selecting the **Sound** option as the **Trigger by** event, the following can be configured.

☑ Enable
Trigger by Sound 💌
Schedule
Day: 🖉 Sun 🖉 Mon 🖉 Tue 🕼 Wed 🕼 Thu 🕼 Fri 🕼 Sat
Time: Start 0 : 0 End 0 : 0

Selecting **Sound**, will tell the camera only to record when sound is detected. Tick the **Schedule** option to only record video when sound is detected at specific times of the week. Tick the **Day** and enter the **Start** and **End** times.

## In the Video Clip Type section, we can configure the following.

Video Clip Type
Source : profile 2 💌 (Configurable in <u>Audio and Video</u> )
File Format: .avi 💌
Pre-event recording 5 Seconds (between 0 to 5 seconds)
Maximum duration 10 Seconds (between 5 to 10 seconds)

Select the video profile in the **Source** drop-down list to use. Since profile 3 is only for JPEG, it cannot be used here. Select the **File Format** that the video clip will be saved as. Options to choose from are AVI and MP4. Enter the **Pre-event recording** time value and the **Maximum duration** time value in the spaces provided.

In the **Target** section, we can configure the following.

Target	
FTP	
FTP Server	
Port	21
User Name	
Password	
Path	
Filename Prefix	
Interval	300 Seconds (range 60 to 86400 seconds)
Passive Mode	
	Test

In this section we can configure where the recorded video clip will be saved. Select **FTP** or **E-mail** as the target. After selecting **FTP** as the **Target**, enter the **FTP Server** address, **Port** number, **User Name**, **Password**, **Path**, **Filename Prefix**, and **Interval** information in the spaces provided. Tick the **Passive Mode** option to enable the passive mode feature. Click the **Test** button to test the FTP connection.

Target	
© FTP	
E-mail	
Recipient E-mail Address	
SMTP Mail Server	
Port	465 (range 1 to 65535)
User Name	
Password	
Sender E-mail Address	
Interval	600 Seconds (range 60 to 86400 seconds)
Use SSL-TLS	SSL-TLS 💌
	Test
Apply Cancel	

After selecting **E-mail** as the **Target**, the following will be available.

Enter the **Recipient E-mail Address**, **SMTP Mail Server** address, **Port** number, **User Name**, **Password**, **Sender E-mail Address**, and **Interval** information in the spaces provided. Select the **SSL-TLS** option that will be used. Options to choose from are **None**, **SSL-TLS**, and **STARTTLS**. Click the **Test** button to test the E-mail connection. Click the **Apply** button to apply the modifications made.

## TV-IP662WI

## Snapshot

Snapshots can be taken by this camera based on the trigger by event. In the **Snapshot** section, we can configure the following.

SNAPSHOT
Enable
Trigger by Always
Snapshot Type
Source : Profile 3(configurable in Audio and Video.)
Target
TP FTP
E-mail
Apply Cancel

Tick the **Enable** option to enable the snapshot feature. Select the **Trigger by** option from the drop-down list. Options to choose from are **Motion**, **Schedule**, **Always**, and **Sound**. The parameters available for configuration will change depending on the selections made.

After selecting the **Motion** option as the **Trigger by** event, the following can be configured.

Enable
Trigger by Motion
Schedule
Day: 🗹 Sun 🖉 Mon 🖉 Tue 🖉 Wed 🖉 Thu 🖉 Fri 🖉 Sat
Time: Start 0 : 0 End 0 : 0

Selecting **Motion**, will tell the camera only to take snapshots when motion is detected. Tick the **Schedule** option to only take snapshots for motion at specific times of the week. Tick the **Day** and enter the **Start** and **End** times.

After selecting the **Schedule** option as the **Trigger by** event, the following can be configured.

Enable	
Trigger by Schedule 🗨	
Day: 🗹 Sun 🖉 Mon 🖉 Tue 🖉 Wed 🖉 Thu 🖉 Fri 🖉 Sat	
Time: Start 0 : 0 End 0 : 0	

Selecting **Schedule**, will tell the camera to always take snapshots within the scope of the schedule configured. Tick the **Day** and enter the **Start** and **End** times.

After selecting the **Always** option as the **Trigger by** event, the following can be configured.

Z Enable				
Trigger by	Always	•		

Selecting Always, will tell the camera to always take snapshots.

After selecting the **Sound** option as the **Trigger by** event, the following can be configured.

✓ Enable
Trigger by Sound 💌
Schedule
Day: 🖉 Sun 🖉 Mon 🗭 Tue 🖉 Wed 🖉 Thu 🖉 Fri 🖉 Sat
Time: Start         0         End         0         :         0

Selecting **Sound**, will tell the camera only to take snapshots when sound is detected. Tick the **Schedule** option to only take snapshots when sound is detected at specific times of the week. Tick the **Day** and enter the **Start** and **End** times.

In the Snapshot Type section, we can configure the f	following.
Snapshot Type	
Source : Profile 3(configurable in <u>Audio and Video.</u> )	
Only <b>Profile 3</b> can be used to take snapshots.	
In the <b>Target</b> section, we can configure the following	g.
Target	<u>.</u>
	<u>;</u> .
Target	<u>,</u>

In this section we can configure where the snapshot will be saved. Select **FTP** or **E-mail** as the target.

/	After selecting <b>FTP</b> as the <b>Target</b> , the following will be available.				
	Target				
	FTP				
	FTP Server				

✓ FTP	
FTP Server	
Port	21
User Name	
Password	
Path	
Filename Prefix	
Interval	300 Seconds (range 1 to 86400 seconds)
Passive Mode	
	Test
🖾 E-mail	
Apply Cancel	

Enter the **FTP Server** address, **Port** number, **User Name**, **Password**, **Path**, **Filename Prefix**, and **Interval** information in the spaces provided. Tick the **Passive Mode** option to enable the passive mode feature. Click the **Test** button to test the FTP connection.

Target	
FTP	
🖉 E-mail	
Recipient E-mail Address	
SMTP Mail Server	
Port	465 (range 1 to 65535)
User Name	
Password	
Sender E-mail Address	
Interval	600 Seconds (range 30 to 86400 seconds)
Use SSL-TLS	SSL-TLS 💌
	Test
Apply Cancel	

After selecting **E-mail** as the **Target**, the following will be available.

Enter the **Recipient E-mail Address**, **SMTP Mail Server** address, **Port** number, **User Name**, **Password**, **Sender E-mail Address**, and **Interval** information in the spaces provided. Select the **SSL-TLS** option that will be used. Options to choose from are **None**, **SSL-TLS**, and **STARTTLS**. Click the **Test** button to test the E-mail connection.

Click the **Apply** button to apply the modifications made.

## **Preset Position**

On this page you can configure the pan and tilt preset positions. In the **Preset Position** section, we can configure the following.

PRESET POSITION :	
	Home Definition
	Tilt Step :
	10 💌
Preset Name :	Add
Preset Position :	Select One Delete

A live video feed is displayed in the top-left corner to assist users when moving the camera's video angle to a specific position. A control menu, on the top-right corner can be used to pan and tilt the camera's video angle to a specific position. Click the **Set As Home** button to save the current viewing angle as the home position. Click the **Default Home** button to restore the default home position as the home position. Select the **Pan Step** speed and **Tilt Step** speed from the drop-down menus provided. Enter the **Preset Name** in the space provided and click the **Add** button to save the current viewing angle as a saved preset position that can be used later. A list of configured preset positions will be displayed in the drop-down list. Select a configured **Preset Position** from the drop-down list and click the **Delete** button to remove a saved preset position.

## Save

Dwelling Time : 1

PATROL SELECTION

Preset Locations

Position1

Position2 Position3

In the **Patrol Selection** section we can configure the patrol feature in which the camera will patrol through a list of predefined preset position in order from top to bottom. Select a preconfigured preset position in the **Preset Locations** menu and click on the **Select** button to move it over to the **Patrol Position** menu. To reorder the patrol positions, select it and click either on the **Up** or **Down** buttons. To remove a patrol position from the list, select the patrol position and click on the **Remove** button.

Selec

Patrol Positions

Down Remove

Position3

Enter the **Dwelling Time** value in the space provided. This indicates the time needed to span each preset while patrolling. Click the **Save** button to the save the patrol modifications done.

#### **SD** Management

On this page the micro SD card can be managed. In the **SD Management** section, we can configure the following.

SD MANAGEMENT		
Micro SD Card TV-IP662WI /		SD Status : Available
Files per Page: 5 💌 Refresh		Pages: 1 💌 of 1
Delete	Name	Size
	<u>20131021</u>	
Format SD Card	Total : 1954848 KB, Us	ed:3552 KB, Free:1951296 KB

In this section the **SD Status**, Folder **Name**, Folder **Size**, **Total** Space, Total Space **Used**, and Total Space **Free** information will be displayed. Select the **Files per Page** option from the drop-down list to view a certain amount of files per page. Select the **Pages** option from the drop-down list to view a certain page's information, when multiple pages exist. Select a folder's or file's **checkbox** and click the **Delete** button to manually remove a folder or file from the micro SD card. Click the **Format SD Card** button to completely reformat the micro SD card.

**Note:** When formatting the SD card, all files and folders will be removed from the micro SD card and cannot be recovered.

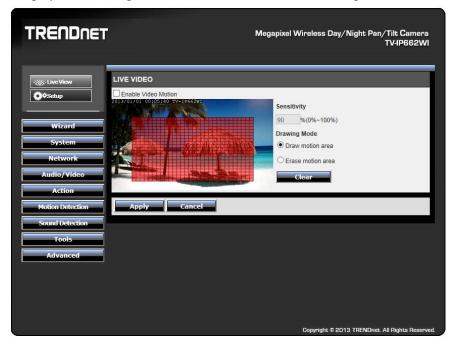
#### In the Patrol Selection section, we can configure the following.

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seconds

## **Motion Detection**

The next category option available is **Motion Detection**. In the **Motion Detection** category we can configure the motion detection area and settings for this camera.



Tick the **Enable Video Motion** option to enable the motion detection feature for this camera. When the **Draw motion area** option is selected, in the live video feed block, use the left mouse button to draw an area that will be used for motion detection. The area will be highlighted with **Red Blocks**. When the **Erase motion area** option is selected, in the live video feed block, use the left mouse button to erase the area that was used for motion detection. Enter the **Sensitivity** value in the space provided. Click the **Clear** button to completely remove all the red blocks from the video feed.

Click the **Apply** button to apply the modifications made.

## **Sound Detection**

The next category option available is **Sound Detection**. In the **Sound Detection** category we can configure the sound detection settings for this camera.

TRENDne <sup>-</sup>		Megapixel Wireless Day/Night Pan/Tilt Camera TV4P662WI
.;;;: Live View ©9Setup	SOUND DETECTION C Enable Detection Sensitivity Level 70 •	
Wizard	Apply Cancel	
Network		
Audio/Video		
Action Motion Detection		
Sound Detection		
Tools		
Advanced		
		Copyright © 2013 TRENDnet. All Rights Reserved.

Tick the **Enable** button to enable the sound detection feature of this camera. Select the sound **Detection Sensitivity Level** value from the drop-down list provided. Configure the sensitivity levels to higher settings in noisy environments. Click the **Apply** button to apply the modifications made.

## <u>Tools</u>

The next category option available is **Tools**. In the **Tools** category we can backup and restore configuration files, reset or reboot the camera, and perform a firmware update.

TRENDNET		Megapixel Wireless Day/Night Pan/Tilt Camera TV-IP662WI
	SYSTEM Backup Configuration File	Backup
	Restore Configuration Reset To Factory Defaults	Choose File No file chosen Restore
System Network	Reboot Camera	Reboot
Audio/Video Action		
Motion Detection		
<b>Tools</b> • <u>System</u> • Firmware Upgrade		
Advanced		
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## System

In the **System** section we can configure the following.

SYSTEM		
Backup Configuration File	Backup	
Restore Configuration	Choose File No file chosen Restore	
Reset To Factory Defaults	Reset	
Reboot Camera	Reboot	

Click the **Backup** button to back up the camera configuration file that will be saved on the local computer. When you backup the configure file, a dialog box will pop up. Enter a key. This will password-protect the configuration file. You will need to enter the same key when you restore the configure file to the camera.

	Prompt Dialog
?	Please enter a key to save the configuration. And reserve the key carefully for loading the configuration.
	abcd12345
	OK Cancel

Click the **Choose File** button to navigate to the backed up configuration file on the local computer and then click the **Restore** button to restore the configuration file. You will need to enter the same key that typed in when you backed up the configuration file.

Click the **Reset** button to restore the camera to its factory default settings. **Note:** All configurations that were done on this camera will be lost and the camera will return to its factory default configuration.

Click the **Reboot** button to simply reboot the camera.

## **Firmware Update**

In the Firmware section we can view and configure the following.

FIRMWARE INFORMATION		
Current Firmware Version:	1.0.0	
Current Firmware Build Number:	3216	
Current MCU Firmware Version:	0x7	
Current Agent Version:	2.075	
FIRMWARE UPGRADE		
File Path: Choose File No file chosen	Upload	

In the **Firmware Information** section, information regarding the current running firmware version will be displayed.

In the **Firmware Upgrade** section, click the **Choose File** button to navigate to the saved firmware file, located on the local computer, and then click the **Upload** button to upload that firmware to the camera. The camera will then use this firmware file to upgrade the firmware of the camera.

**Note:** To find the latest firmware available for this camera, visit the TRENDnet website.

## **Advanced**

The next category option available is **Advanced**. In the **Advanced** category we view more detailed information about the camera as well as the system log.

TRENDNET		Megapixel Wireless Day/Night Pan/Tilt Camera TV4P662WI
·	INFORMATION	
Ö. Setup	Camera Name	TV-IP662WI
	Time & Date	2013/10 /21 15:37:45
zard	Firmware Version	1.0.0
tem	Firmware Build Number	3216
	MAC Address	D8:EB:97:D2:2A:AD
work	IPv4 Address	192.168.10.30
/ideo	IPv4 Subnet Mask	255.255.255.0
	IPv4 Default Gateway	192.168.10.1
otion	IPv4 Primary DNS	
otion	IPv4 Secondary DNS	
	Search Domain	
	IPv6 Address/Prefix Length	fe80::daeb:97ff.fed2:2aad/64
d	IPv6 Default Gateway	
	IPv6 Primary DNS	
	IPv6 Secondary DNS	
	PPPoE Status	Disabled
	DDNS Status	Disabled

## **Device Info**

In the **Information** section we can view more detailed information about the camera's configuration.

INFORMATION	
Camera Name	TV-IP662WI
Time & Date	2013/10 /21 15:39:52
Firmware Version	1.0.0
Firmware Build Number	3216
MAC Address	D8:EB:97:D2:2A:AD
IPv4 Address	192.168.10.30
IPv4 Subnet Mask	255.255.255.0
IPv4 Default Gateway	192.168.10.1
IPv4 Primary DNS	
IPv4 Secondary DNS	
Search Domain	
IPv6 Address/Prefix Length	fe80::daeb:97ff.fed2:2aad/64
IPv6 Default Gateway	
IPv6 Primary DNS	
IPv6 Secondary DNS	
PPPoE Status	Disabled
DDNS Status	Disabled

## Log

In the **Current Log** section we can view a list of system log entries that was generated based on events that occurred during the runtime of this camera.



Click the **Clear** button to remove all the log entries from the table. Click the **Download** button export the log table to a text file and then save it to the local computer.

## **TRENDnetVIEW Pro Software**

#### Click Autorun.



Autorun IP Camera Software

Click on the link, Install TRENDnetVIEW Pro Software, to install it.

	Select your language: English 🔍
	Install Camera Install TRENDnetVIEW Pro Software Quick Installation Guide
	User's Guide Product How-Tos Product Registration
Megapixel Wireless Day/Night PTZ Network Camera TV-IP662WI	Copyright © 2013 TRENDnet. All Rights Reserved.

## Using the proprietary-based configuration interface

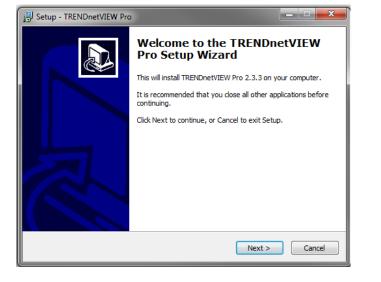
This section describes the how to setup a camera using the TRENDnetVIEW Pro camera monitoring software. To install TRENDnetVIEW Pro on a system running Windows, launch the TRENDnetVIEW Pro installation software on the installation CD-ROM and follow the setup instructions. Once the software is installed, the TRENDnetVIEW Pro camera monitoring utility is ready for use. Add up to 32 network cameras to monitor using the software. Additional software, TRENDnetVIEW Pro Player software is also installed. The TRENDnetVIEW Pro Player is used for playing recorded video from cameras that have been configured to save recorded files.

#### **Running the Software**

When the wizard starts, you have the option to select a language. The default is **English**. Alternatively, there are 13 other languages to choose from. Select the one that best suits your needs.

Select Setup Language	
12	Select the language to use during the installation:
English   OK Cancel	

The next screen displays the Welcome screen. Click **Next** to continue. Follow the screen to finish the installation.



Please view the **TRENDnetVIEW Pro User Guide** for more details on the software.

## How to setup/access the camera remotely

The Dynamic DNS connection can be configured on the camera itself or the home router. An account from any of the listed Dynamic DNS providers is required prior to this operation.

#### Configure Dynamic DNS on your Camera

1. Go to camera's **Dynamic DNS** page. Tick **Enable** to activate the feature. Then select a Dynamic DNS provider from the list. After selecting the Dynamic DNS provider, the domain name will be entered into the **Server Address** field.

DYNAMIC DNS SETTING		
Enable		
Server Address	NO-IP.com	<< Select DDNS Server
Host Name		]
User Name		]
Password		]
Confirm Password		]
Timeout	576	hours
Status	Disabled	

2. Enter Dynamic DNS' Host Name, User Name and Password. Re-enter the password to confirm it.

DYNAMIC DNS SETTING		
Enable		
Server Address	Dyn.com	<< Dyn.com
Host Name	trendet,dyn.com	
User Name	trendnet_test	]
Password	•••••	]
Confirm Password	•••••	]
Timeout	576	hours
Status	Disabled	

3. In the **Port Number** section, assign an HTTP port of the camera. The default HTTP Port on the camera is 80. The example shows above is using port number 9000.

LAN SETTINGS
IPv4 Settings
DHCP Connection
C Static IP Address
PPPoE
IPv6 Settings
DHCP Connection
C Static IP Address
PORT SETTINGS
HTTP Port 9000
RTSP Port 554
UPnP
✓ UPnP
UPnP Port Forward
Apple
Sonjour

4. Open the router's Web configuration page. (In the example, TRENDnet's TEW-651BR Wireless N Home Router is used)

			1	50Mbps Wirel	less N Home Router TEW-651BR
Main Wireless	Virtu	ial Server			Help
Status		Enable	C Enable @ Disab	led	
Routing		Name			
		Protocol	TCP -		
Access		Private Port			
<ul> <li>Filter</li> <li>Virtual Server</li> </ul>		Public Port			
Special AP		LAN Server			
• DMZ			Add	Update	
Firewall Rule			Delete	Cancel	
Management					
Tools	_		Name	Protocol	LAN Server
		Virtual Server F	ſP	TCP 21/21	0.0.0.0
Wizard		Virtual Server H	TTP	TCP 80/80	0.0.0.0
	Virtual Server H		TTPS	TCP 443/443	0.0.0.0
				Copyright © 2010 T	RENDnet. All Rights Reserved.

5. Go to Access > Virtual Server\* section and create a new entry.

#### Enable: Click Enable

Name: Enter the application name (eg. CameraName) Protocol: Select TCP

**Private Port:** The HTTP port that you assign on your Camera. **Public Port:** The port used on remote side to access to your Camera.

LAN Server: The local IP address of your Camera.

Virtual Server	Help
Enable	• Enable C Disabled
Name	TV-IP662WI
Protocol	TCP -
Private Port	9000
Public Port	9000
LAN Server	192.168.10.30
	Add Update Delete Cancel

Then click **Add** to add the application.

\* Please refer to your router's user's manual for detail **Virtual Server** setting. Some router might use **Port Forwarding** or **Special applications** for this function. The setup steps should be very similar.

Name	Protocol	LAN Server
Virtual Server FTP	TCP 21/21	0.0.0.0
Virtual Server HTTP	TCP 80/80	0.0.0.0
Virtual Server HTTPS	TCP 443/443	0.0.0.0
TV-IP662WI	TCP 9000/9000	192.168.10.30

6. Open another web browser and enter your DDNS domain and camera's port number. <u>http://yourDomainName:PortNumber</u>

 Image: Second state state
 Image: Second state

 Image: Second state
 Image: Second st

7. Camera's login page will appear.

#### **Configure DDNS on your router**

1. Go to Camera's **NetWork** → **Ports Settings** section, assign a HTTP port for your camera and click **Apply**.

LAN SETTINGS
IPv4 Settings
DHCP Connection
C Static IP Address
T PPPoe
IPv6 Settings
C DHCP Connection
C Static IP Address
PORT SETTINGS
HTTP Port 9000
RTSP Port 554
UPnP
UPnP
UPnP Port Forward
Apple
✓ Bonjour

2. Login to your router's web configuration page. Find the **Dynamic DNS** configuration section.

	INET	150Mbps Wireless N Home Router TEW-651BR
Main <ul> <li>LAN &amp; DHCP Server</li> </ul>	Dynamic DNS	Help
WAN     Password	DDNS	C Enabled  Disabled
• Time	Server Address	DynDns.com 🔻
Dynamic DNS	Host Name	
Wireless	User Name	
Status	Password	••••••
Routing		Cancel Apply
Access		
Management		
Tools		
Wizard		
		Copyright © 2009 TRENDnet. All Rights Reserved.

3. Enable DDNS, fill out the following information and then click **Apply**.

Dynamic DNS	Help
DDNS	Enabled C Disabled
Server Address	DynDns.com
Host Name	trendnet.dyn.com
User Name	trendnet_test
Password	•••••
	Cancel Apply

Go to Virtual Server\* section and create a new entry.
 Enable: Click Enable

Name: Enter the application name (eg. Camera Name) Protocol: Select TCP

Private Port: The HTTP port that you assign on your Camera.Public Port: The port used on remote side to access to your Camera.LAN Server: The local IP address of your Camera.

Virtual Server	Help
Enable	• Enable C Disabled
Name	TV-IP662WI
Protocol	TCP -
Private Port	9000
Public Port	9000
LAN Server	192.168.10.30
	Add Update
	Dalata Cancal

Click Add to add the application.

\* Please refer to your router's user's manual for detail **Virtual Server** setting. Some router might use **Port Forwarding** or **Special applications** for this

function. The setup steps should be very similar.

Name	Protocol	LAN Server
Virtual Server FTP	TCP 21/21	0.0.0.0
Virtual Server HTTP	TCP 80/80	0.0.0.0
Virtual Server HTTPS	TCP 443/443	0.0.0.0
TV-IP662WI	TCP 9000/9000	192.168.10.30

 Open another web browser and enter your DDNS domain and camera's port number.

http://yourDomainName:PortNumber

🗿 New Tab - Windows Internet Explorer	
http://trendnet.dyn.com:9000	

6. The camera login page will appear.

## Troubleshooting

#### 1. The Power LED and Ethernet Activity LED do not light up.

The power supply or camera might be faulty. Check that the connection to both the power source and the terminal on the back of the camera are secure and that you are using the provided power supply. If the camera is otherwise functioning correctly, the LEDs might have been disabled in the configuration. See the section of this guide on Configuration of System settings.

#### 1. The camera can't be accessed or access is slow.

There might be a problem with the network cable. To confirm that the cables are working, ping the address of a known device on the network. If the cabling is OK and your network is reachable, you should receive a reply similar to the following (...bytes = 32 time = 2 ms).

Another possible problem may be that the network device such as a hub or switch utilized by the Network Camera is not functioning properly. Please confirm the power for the devices are well connected and functioning properly.

## 2. The camera can be accessed locally but not remotely.

This might be caused by a firewall. Check the Internet firewall with your system administrator. The firewall may need to have some settings changed in order for the Network Camera to be accessible outside your local LAN. For more information, please refer to the section about installing your camera behind a router.

Make sure that the Network Camera isn't conflicting with any Web server you may have running on your network.

The default router setting might be a possible reason. Check that the configuration of the router settings allow the Network Camera to be accessed outside your local LAN.

## 3. White vertical lines appear on the image from the camera.

It could be that the CMOS sensor (a square panel situated behind the lens that measures the light signals and changes it into a digital format so your computer can present it into an image that you are familiar with) has become overloaded when it has been exposed to bright lights such as direct exposure to sunlight or halogen lights. Reposition the Network Camera into a more shaded area immediately as prolonged exposure to bright lights will damage the CMOS sensor.

## 4. The camera images are 'noisy'.

Often if the camera is in a low-light environment, the images can contain a lot of noise. Try enabling Night mode and see if that improves the image quality. Otherwise, try to use the camera in a location where there is a bit more light.

## 5. The camera images are of poor quality.

Make sure that your computer's display properties are set to at least 16-bit color. Using 16 or 256 colors on your computer will produce dithering artifacts in the image, making the image look as if it is of poor quality.

Try also adjusting the brightness, contrast, saturation, light frequency and antiflicker controls on the Video Settings under the Configuration menu. You may also consider adjusting the resolution of the camera and the compression rate to improve the image.

## 6. Video can't be viewed through the web browser interface.

ActiveX might be disabled. If you are viewing the images from Internet Explorer make sure ActiveX has been enabled in the Internet Options menu. You may also need to change the security settings on your browser to allow the ActiveX plug-in to be installed.

If you are using Internet Explorer with a version number lower than 6, then you will need to upgrade your Web browser software in order to view the streaming video transmitted by the Network Camera. Try also viewing the video using Java. Ensure that you have the latest version of Java installed before you do. Go to <a href="https://www.java.com">www.java.com</a> for more information.

#### Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

IEEE 802.11b or 802.11g operation of this product in the U.S.A. is firmware-limited to channels 1 through 11.

#### **IMPORTANT NOTE:**

#### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### Europe – EU Declaration of Conformity

This device complies with the essential requirements of the R&TTE Directive 1999/5/EC. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the R&TTE Directive 1999/5/EC:

#### EN 60950-1:2006+A11:2009+A1:2010+A12:2011

Safety of Information Technology Equipment

#### EN 62311: 2008

Assessment of electronic and electrical equipment related to human exposure restrictions for electromagnetic fields (0 Hz-300 GHz)

(IEC 62311:2007 (Modified))

EN 300 328 V1.7.1: (2006-10)

Electromagnetic compatibility and Radio spectrum Matters (ERM); Wideband Transmission systems; Data transmission equipment operating in the 2,4 GHz ISM band and using spread spectrum modulation techniques; Harmonized EN covering essential requirements under article 3.2 of the R&TTE Directive

#### EN 301 489-1 V1.9.2: 2011

Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements

#### EN 301 489-17 V2.2.1 (2009-05)

Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 17: Specific conditions for 2,4 GHz wideband transmission systems

This device is a 2.4 GHz wideband transmission system (transceiver), intended for use in all EU member states and EFTA countries, except in France and Italy where restrictive use applies.

In Italy the end-user should apply for a license at the national spectrum authorities in order to obtain authorization to use the device for setting up outdoor radio links and/or for supplying public access to telecommunications and/or network services.

This device may not be used for setting up outdoor radio links in France and in some areas the RF output power may be limited to 10 mW EIRP in the frequency range of 2454 – 2483.5 MHz. For detailed information the end-user should contact the national spectrum authority in France. 12/09/2013

This device is designed to provide uninterrupted monitoring and/or recording. This device does not off power management functionality such as Off mode or Standby mode.

## **IMPORTANT NOTE:**

#### NCC AND FCC Warning Statement

## FOR COUNTRY CODE SELECTION USAGE (WLAN DEVICES)

Note: This country code selection is for non-US models only and is not available to all US models. Per FCC regulation, all WiFi products marketed in the US must be fixed to US operation channels only.

## 以下警語適用台灣地區

經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者均不得

擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻電機之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時, 應立即停用,並改善至無干擾時方得繼續使用。前項合法通信,指依電信法規定作 業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射 性電機設備之干擾

دة Česky [Czech]	TRENDnet tímto prohlašuje, že tento TV-IP662WI je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.
da Dansk [Danish]	Undertegnede TRENDnet erklærer herved, at følgende udstyr TV- TV-IP662WI overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
de Deutsch [German]	Hiermit erklärt TRENDnet, dass sich das Gerät TV-IP662WI in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.
et Eesti [Estonian]	Käesolevaga kinnitab TRENDnet seadme TV-IP662WI vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
en English	Hereby, TRENDnet, declares that this TV-IP662WI is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Español [Spanish]	Por medio de la presente TRENDnet declara que el TV-IP662WI cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
<sup>ા</sup> Ελληνική [Greek]	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ TRENDnet ΔΗΛΩΝΕΙ ΟΤΙ TV-IP662WI ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ.
fr Français [French]	Par la présente TRENDnet déclare que l'appareil TV-IP662WI est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
it Italiano [Italian]	Con la presente TRENDnet dichiara che questo TV-IP662WI è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
Latviski [Latvian]	Ar šo TRENDnet deklarē, ka TV-IP662WI atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių	Šiuo TRENDnet deklaruoja, kad šis TV-IP662WI atitinka esminius

[Lithuanian]	reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.
nl Nederlands [Dutch]	Hierbij verklaart TRENDnet dat het toestel TV-IP662WI in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
Malti [Maltese]	Hawnhekk, TRENDnet, jiddikjara li dan TV-IP662WI jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.
իս Magyar [Hungarian]	Alulírott, TRENDnet nyilatkozom, hogy a TV-IP662WI megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.
면 Polski [Polish]	Niniejszym TRENDnet oświadcza, że TV-IP662WI jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.
Português [Portuguese]	TRENDnet declara que este TV-IP662WI está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.
ा Slovensko [Slovenian]	TRENDnet izjavlja, da je ta TV-IP662WI v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.
Slovensky [Slovak]	TRENDnet týmto vyhlasuje, že TV-IP662WI spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.
fi]Suomi [Finnish]	TRENDnet vakuuttaa täten että TV-IP662WI tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
ङ्ग Svenska [Swedish]	Härmed intygar TRENDnet att denna TV-IP662WI står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

## **Limited Warranty**

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

#### TV-IP662WI – 3 Years Warranty

AC/DC Power Adapter, Cooling Fan, and Power Supply carry 1 year warranty.

If a product does not operate as warranted during the applicable warranty period, TRENDnet shall reserve the right, at its expense, to repair or replace the defective product or part and deliver an equivalent product or part to the customer. The repair/replacement unit's warranty continues from the original date of purchase. All products that are replaced become the property of TRENDnet. Replacement products may be new or reconditioned. TRENDnet does not issue refunds or credit. Please contact the point-of-purchase for their return policies.

TRENDnet shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDnet pursuant to any warranty.

There are no user serviceable parts inside the product. Do not remove or attempt to service the product by any unauthorized service center. This warranty is voided if (i) the product has been modified or repaired by any unauthorized service center, (ii) the product was subject to accident, abuse, or improper use (iii) the product was subject to conditions more severe than those specified in the manual.

Warranty service may be obtained by contacting TRENDnet within the applicable warranty period and providing a copy of the dated proof of the purchase. Upon proper submission of required documentation a Return Material Authorization (RMA) number will be issued. An RMA number is required in order to initiate warranty service support for all TRENDnet products. Products that are sent to TRENDnet for RMA service must have the RMA number marked on the outside of return packages and sent to TRENDnet prepaid, insured and packaged appropriately for safe shipment. Customers shipping from outside of the USA and Canada are responsible for return shipping fees. Customers shipping from outside of the USA are responsible for custom charges, including but not limited to, duty, tax, and other fees.

WARRANTIES EXCLUSIVE: IF THE TRENDNET PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, THE CUSTOMER'S SOLE REMEDY SHALL BE, AT TRENDNET'S OPTION, REPAIR OR REPLACE. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TRENDNET NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION MAINTENANCE OR USE OF TRENDNET'S PRODUCTS.

TRENDNET SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLECT, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR OR MODIFY, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OR OTHER HAZARD.

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW TRENDNET ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATE, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT TRENDNET'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

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