



## Quick Installation Guide



**TU2-EX5**

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# 1. Before You Start



## Package Content

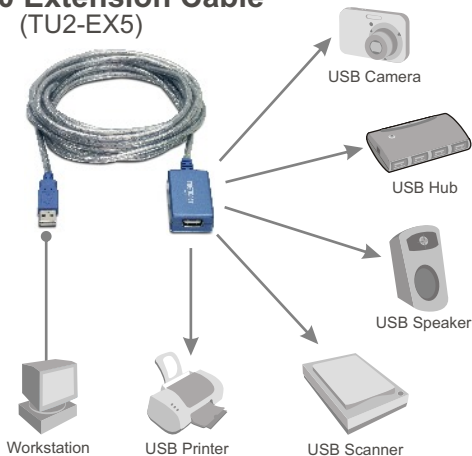
- TU2-EX5 (5 meters)
- Quick Installation Guide

## System Requirements

- Computer with an available USB 1.1 or 2.0 port
- CPU: 300 MHz or above
- Memory: 128MB or above
- Windows 98SE/ME/2000/XP/2003 Server/MAC OS X

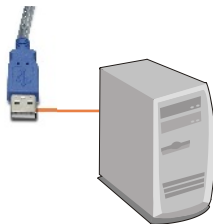
## Application

### USB 2.0 Extension Cable (TU2-EX5)



## 2. Hardware Installation

1. Plug the USB Type A Male Connector on the TU2-EX5 into an available USB port on your computer.



2. The computer will automatically detect and install the drivers.

3. Plug a USB peripheral device into the USB Type A Female Connector on the TU2-EX5.



**Your installation is now complete.**

**Q1: My computer does not detect my USB peripheral device when I plug it into the TU2-EX5. What should I do?**

**A1:** First, verify the USB device on the host computer are installed properly. Right click on **My Computer -> Properties**. Click on **Hardware**, then **Device Manager**. Double click on **Universal Serial Bus Controllers**. Make sure that **Generic USB Hub** is listed and there is no yellow question mark or exclamation point. Second, try plugging the device into a different USB port on the computer.

**Q2: My USB peripheral is getting less than 480Mbps data transfer rate when connected through the TU2-EX5. What should I do?**

**A2:** First, verify that the TU2-EX5 is connected to a USB 2.0 port on your computer. Second, make sure that your USB peripheral device supports USB 2.0.

**Q3: Can I cascade 2 or more TU2-EX5 together?**

**A3:** You can cascade a total of five TU2-EX5 units together.

If you still encounter problems or have any questions regarding the TU2-EX5, please contact TRENDnet's Technical Support Department.

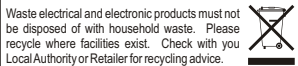
## Certifications

This equipment has been tested and found to comply with FCC and CE Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received.

Including interference that may cause undesired operation.



**NOTE:** THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

## Limited Warranty

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

### **TU2-EX5 - 2-Year Warranty**

If a product does not operate as warranted above during the applicable warranty period, TRENDnet shall, at its option and expense, repair the defective product or deliver to customer an equivalent product to replace the defective item. All products that are replaced will become the property of TRENDnet. Replacement products may be new or reconditioned.

TRENDnet shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDnet pursuant to any warranty.

There are no user serviceable parts inside the product. Do not remove or attempt to service the product through any unauthorized service center. This warranty is voided if (i) the product has been modified or repaired by any unauthorized service center, (ii) the product was subject to accident, abuse, or improper use (iii) the product was subject to conditions more severe than those specified in the manual.

Warranty service may be obtained by contacting TRENDnet office within the applicable warranty period for a Return Material Authorization (RMA) number, accompanied by a copy of the dated proof of the purchase. Products returned to TRENDnet must be pre-authorized by TRENDnet with RMA number marked on the outside of the package, and sent prepaid, insured and packaged appropriately for safe shipment.

WARRANTIES EXCLUSIVE: IF THE TRENDNET PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, THE CUSTOMER'S SOLE REMEDY SHALL BE, AT TRENDNET'S OPTION, REPAIR OR REPLACEMENT. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TRENDNET NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF TRENDNET'S PRODUCTS.

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LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW TRENDNET ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT TRENDNET'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

Governing Law: This Limited Warranty shall be governed by the laws of the state of California.

Note: AC/DC Power Adapter, Cooling Fan, and Power Supply carry 1-Year Warranty



# TRENDnet<sup>®</sup>

## TRENDnet Technical Support

### US • Canada

**Toll Free Telephone:** 1(866) 845-3673

24/7 Tech Support



### Europe (Germany • France • Italy • Spain • Switzerland • UK)

**Toll Free Telephone:** +00800 60 76 76 67

English/Espanol - 24/7

Francais/Deutsch - 11am-8pm, Monday - Friday MET

### Worldwide

**Telephone:** +(31) (0) 20 504 05 35

English/Espanol - 24/7

Francais/Deutsch - 11am-8pm, Monday - Friday MET

## Product Warranty Registration

Please take a moment to register your product online.

Go to TRENDnet's website at <http://www.trendnet.com>

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