



Quick Installation Guide  

**TFM-PCIV92A**  
B1.21

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## Package Contents

- TFM-PCIV92A
- CD-ROM (Driver & Utility)
- Multi-Language Quick Installation Guide
- RJ-11 Telephone Cable

## System Requirements

- CD-ROM Drive
- Computer with an available PCI slot Version 2.2
- Hard Drive Space: 4MB or above

Supported Operating Systems	CPU	Memory
Windows 7 (32/64-bit)	1GHz or above	1GB RAM or above
Windows Vista (32/64-bit)	800MHz or above	512MB RAM or above
Windows XP (32/64-bit) / 2000 / ME / 98SE	300MHz or above	256MB RAM or above

## 2. How to Install

### Note:

Refer to the User's Guide on the Driver CD-ROM for Windows 98SE and Windows ME installation instructions.

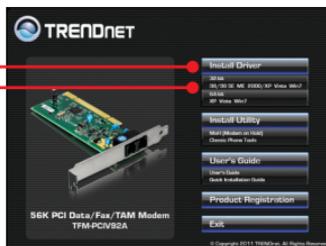
**Important!** DO NOT install the TFM-PCIV92A in the computer until instructed to do so.

1. Insert **Driver CD-ROM** into your computer's CD-ROM drive.

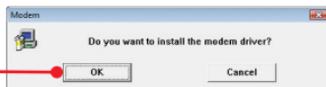
2. Click **Run autorun.exe** (Windows 7/Vista only)



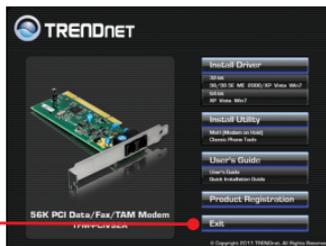
3. Click **Install Driver**. Then select your operating system.



4. Click **OK**.



5. Click **Exit** to close the installation window.



**Note:** You must leave the Driver CD-ROM in your computer's CD-ROM Drive before following the instructions below. Please refer to your computer's user manual regarding hardware installation.

**6. Shutdown** your computer.

**7. Open** your computer's case.



**8. Insert** PCI Card firmly into an available PCI Card slot of desktop PC and then turn **ON** the computer and wait until the Windows desktop appears.



For Windows 7/Vista, drivers will install automatically. Continue on to step 17.  
For Windows XP, continue on to step 9. For Windows 2000, continue on to step 12.

**9. Select No, not this time** and then click **Next**.



**10. Select Install the software automatically (Recommended)** and then click **Next**.



11. Click **Finish**.



**Note:** Driver installation for Windows XP is now complete. Continue on to step 17.

## Windows 2000

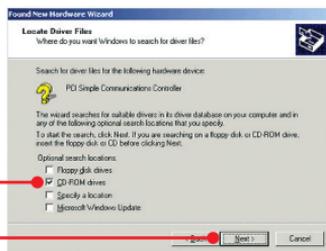
12. Click **Next**.



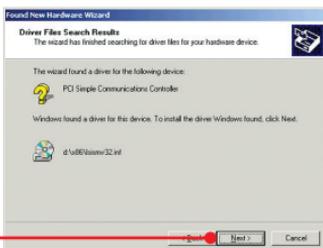
13. Click **Search for a suitable driver for my device** (recommended) and then click **Next**.



14. Click **CD-ROM drives** and then click **Next**.



15. Click **Next**.



16. Click **Finish**.



**Note:** Driver installation for Windows 2000 is now complete. Continue on to step 17.

17. Plug one end of a RJ-11 telephone cord into the LINE port on the Modem and then connect the other end into the telephone jack.



## Your Installation is complete

For detailed information regarding the **TFM-PCIV92A**'s configuration and advanced settings, please refer to the Troubleshooting section, User's Guide CD-ROM, or TRENDnet's website at <http://www.trendnet.com>.

## Register Your Product

To ensure the highest level of customer service and support, please take a moment to register your product Online at: [www.trendnet.com/register](http://www.trendnet.com/register)

Thank you for choosing TRENDnet

## **1. I inserted the Driver CD-ROM into my computer's CD-ROM Drive but the installation menu does not appear automatically. What should I do?**

1. For Windows 7, if the installation menu does not appear automatically, click on the Windows Icon on the bottom left hand corner of the screen, click the "Search programs and files" box, and type D:\autorun.exe, where "D" in "D:\autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard
2. For Windows Vista, if the installation menu does not appear automatically, click Start, click the Start Search box, and type D:\autorun.exe where "D" in "D:\autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.
3. For Windows XP/2000, if the window does not appear automatically, click Start, click Run and type D:\autorun.exe where "D" in "D:\autorun.exe" is the letter assigned to your CD-ROM Drive, and then press the ENTER key on your keyboard.

## **2. I installed the modem into my computer's PCI Card slot and my computer does not detect the modem. What should I do?**

1. Make sure the computer meets the minimum system requirements and that the modem is properly inserted in the PCI slot.
2. Try installing the modem into a different PCI slot.

## **3. Does the modem connect to the computer's sound card via an internal cable?**

The TFM-PCIV92A does not require an internal audio/microphone cable.

## **4. After successful installation of the TFM-PCIV92A, I tried to connect to the Internet but I do not get a dial tone. What should I do?**

1. Unplug the telephone wire from the computer, and check for a dial tone by connecting the telephone cable directly from the wall outlet to a telephone. If there is no dial tone, then the problem is in your telephone cable or telephone system. Call your telephone service provider for assistance. If there is a dial tone, reconnect cables to the modem and verify that the telephone cord is securely connected to the modem and phone jack.
2. Make sure you are connecting the modem into an analog phone line. The modem will not work with a digital phone line.
3. Contact your ISP and verify all the information that you have in regards to your Internet connection settings is correct.

## **5. How do I install the drivers on Windows 98SE or ME?**

Please refer to the User's Guide included on the Driver CD-ROM.

## **6. Do I need to install the Modem on Hold or Classic Phone Tools software programs?**

Modem on Hold or Classic Phone Tools software programs are not required to operate the modem.

If you still encounter problems or have any questions regarding the **TFM-PCIV92A**, please refer to the User's Guide included on the Driver CD-ROM or contact TRENDnet's Technical Support Department.

## Certifications

This equipment has been tested and found to comply with FCC and CE Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received. Including interference that may cause undesired operation.



Waste electrical and electronic products must not be disposed of with household waste. Please recycle where facilities exist. Check with you Local Authority or Retailer for recycling advice.



**NOTE:** THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

### ADVERTENCIA

En todos nuestros equipos se mencionan claramente las características del adaptador de alimentación necesario para su funcionamiento. El uso de un adaptador distinto al mencionado puede producir daños físicos y/o daños al equipo conectado. El adaptador de alimentación debe operar con voltaje y frecuencia de la energía eléctrica domiciliar existente en el país o zona de instalación.



## Product Warranty Registration

Please take a moment to register your product online.  
Go to TRENDnet's website at <http://www.trendnet.com/register>