



# TRENDNET



## User's Guide

### TEW-604UB



## **FCC Warning statement:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
  2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.
  3. Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.

TRENDnet declares that TEW-604UB, (FCC ID: S9ZTEW604UB) is limited in CH1~ CH11 for 2.4 GHz by specified firmware controlled in U.S.A.

## **CE Mark Warning**

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

This transmitter must not be co-located or operation in conjunction with any other antenna or transmitter.

# Table of Contents

Federal Communications Commission (FCC) Interference statement	2
CE Mark Warning	2
<b>Chapter 1 – Wireless LAN Networking</b>	
Transmission Rate	4
Type of Wireless Networks	4
Ad-Hoc (IBSS) Network	4
Infrastructure (BSS) Network	5
Wireless LAN Security	7
Data Encryption with WEP	8
<b>Chapter 2 - Getting Started</b>	
About Your Super G Smart Wireless USB 2.0 Adapter	9
Package Content	9
System Requirement	9
LED Definition	9
Wireless Utility and Adapter Hardware Installation	10
Using the Utility to Configure Your Network	14
Link Information	15
Site Survey	16
Profile	17
<b>Chapter 3 – Maintenance</b>	
Uninstalling the Driver	22
Uninstall the Client Utility	22
Upgrading the Wireless Utility	22
<b>Glossary</b>	<b>23</b>

# Chapter 1- Wireless LAN Networking

This section provides background information on wireless LAN networking technology.



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THE INFORMATION IN THIS SECTION IS FOR YOUR REFERENCE. CHANGING NETWORK SETTINGS AND PARTICULARLY SECURITY SETTINGS SHOULD ONLY BE DONE BY AN AUTHORIZED ADMINISTRATOR.

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## Transmission Rate (Transfer Rate)

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The adapter provides various transmission (data) rate options for you to select. Options include Fully Auto, 1 Mbps, 2 Mbps, 5.5 Mbps, 11 Mbps, 6 Mbps, 9 Mbps, 12 Mbps, 18 Mbps, 22 Mbps, 24 Mbps, 36 Mbps, 48 Mbps, 54 Mbps and 108Mbps. In most networking scenarios, the factory default Fully Auto setting proves the most efficient. This setting allows your adapter to operate at the maximum transmission (data) rate. When the communication quality drops below a certain level, the adapter automatically switches to a lower transmission (data) rate. Transmission at lower data speeds is usually more reliable. However, when the communication quality improves again, the adapter gradually increases the transmission (data) rate again until it reaches the highest available transmission rate.

## Types of Wireless Networks

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Wireless LAN networking works in either of the two modes: ad-hoc and infrastructure. In infrastructure mode, wireless devices communicate to a wired LAN via access points. Each access point and its wireless devices are known as a Basic Service Set (BSS). An Extended Service Set (ESS) is two or more BSSs in the same subnet. In ad hoc mode (also known as peer-to-peer mode), wireless devices communicate with each other directly and do not use an access point. This is an Independent BSS (IBSS).

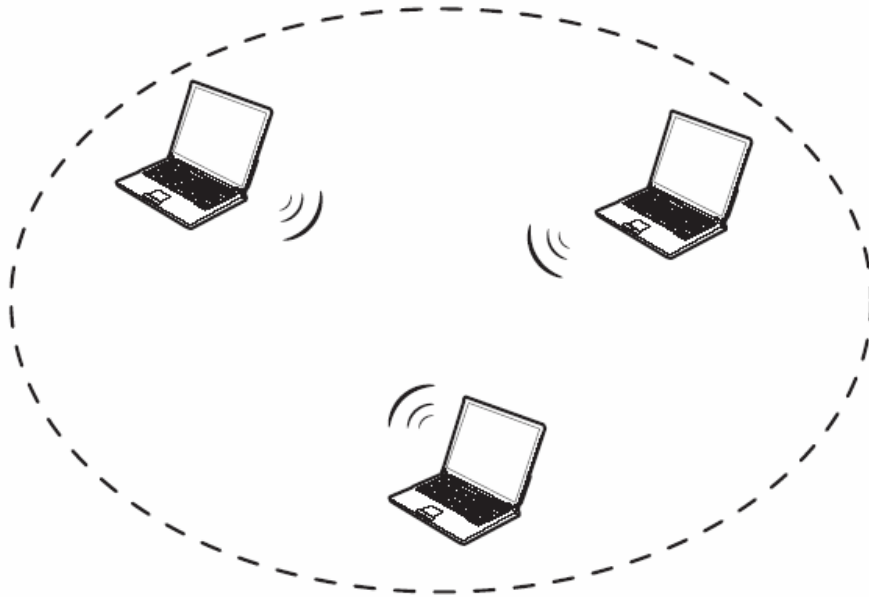
To connect to a wired network within a coverage area using access points, set the adapter operation mode to Infrastructure (BSS). To set up an independent wireless workgroup without an access point, use Ad-hoc (IBSS) mode.

### **AD-HOC (IBSS) NETWORK**

Ad-hoc mode does not require an access point or a wired network. Two or more wireless stations communicate directly to each other. An ad-hoc network may sometimes be referred to as an Independent Basic Service Set (IBSS).

To set up an ad-hoc network, configure all the stations in ad-hoc mode. Use the same SSID and channel for each.

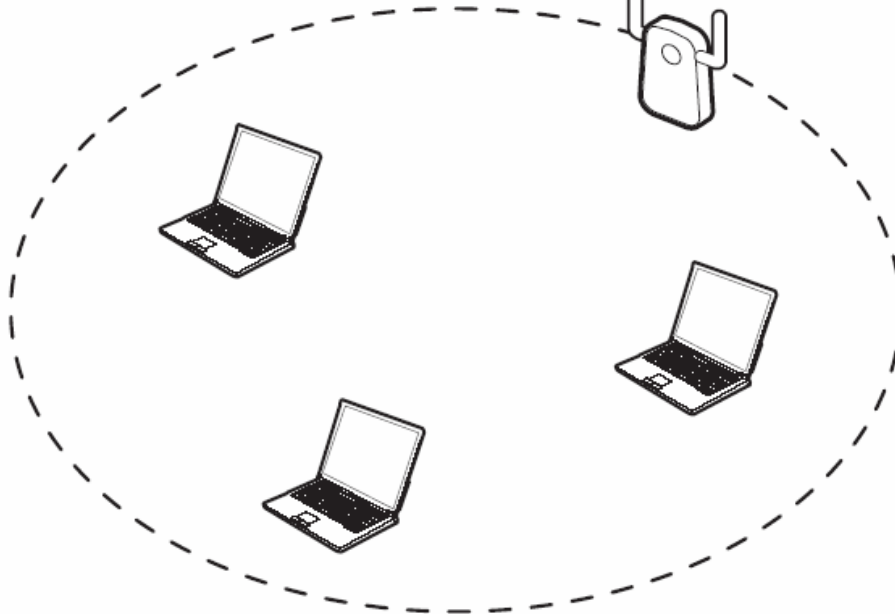
Ad-hoc IBSS



Ad-hoc (also known as peer-to-peer) network diagram

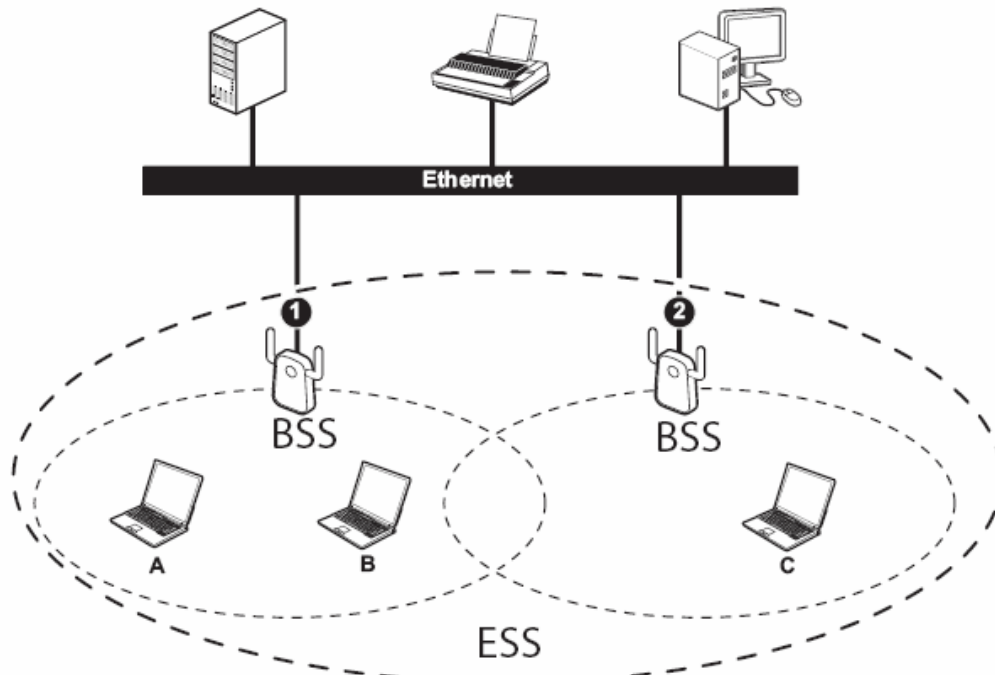
When a number of wireless stations are connected using a single access point, you have a Basic Service Set (BSS).

Infrastructure BSS



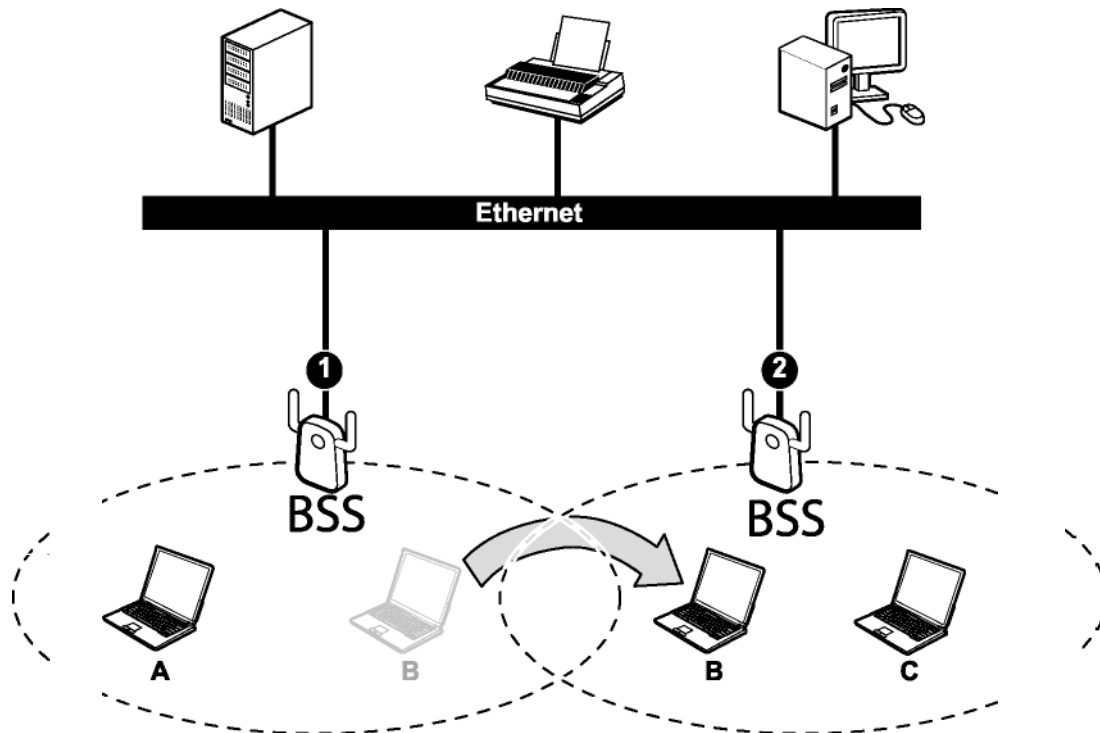
Infrastructure (IBSS) network diagram

In the ESS diagram below, communication is done through the access points, which relay data packets to other wireless stations or devices connected to the wired network. Wireless stations can then access resources, such as a printer, on the wired network.



Infrastructure (ESS) network diagram

In an ESS environment, users are able to move from one access point to another without losing the connection. In the diagram below, when the user moves from BSS (1) to BSS (2) the adapter automatically switches to the channel used in BSS (2).



Roaming in an ESS network diagram

## **WIRELESS LAN SECURITY**

Because wireless networks are not as secure as wired networks, it is vital that security settings are clearly understood and applied.

The list below shows the possible wireless security levels on your adapter starting with the most secure. EAP (Extensible Authentication Protocol) is used for authentication and utilizes dynamic WEP key exchange. EAP requires interaction with a RADIUS (Remote Authentication Dial-In User Service) server either on the WAN or the LAN to provide authentication service for wireless stations.

1. Wi-Fi Protected Access (WPA)
2. IEEE802.1X EAP with RADIUS Server authentication
3. WEP Encryption
4. Unique ESSID

## DATA ENCRYPTION WITH WEP

The WEP (Wired Equivalent Privacy) security protocol is an encryption method designed to try to make wireless networks as secure as wired networks. WEP encryption scrambles all data packets transmitted between the adapter and the access point or other wireless stations to keep network communications private. Both the wireless stations and the access points must use the same WEP key for data encryption and decryption.



DO NOT ATTEMPT TO CONFIGURE OR CHANGE SECURITY SETTINGS FOR A NETWORK WITHOUT AUTHORIZATION AND WITHOUT CLEARLY UNDERSTANDING THE SETTINGS YOU ARE APPLYING. WITH POOR SECURITY SETTINGS, SENSITIVE DATA YOU SEND CAN BE SEEN BY OTHERS.

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There are two ways to create WEP keys in your adapter.

- Automatic WEP key generation based on a password phrase called a passphrase. The passphrase is case sensitive. You must use the same passphrase for all WLAN adapters with this feature in the same WLAN.
- For WLAN adapters without the passphrase feature, you can still take advantage of this feature by writing down the four automatically generated WEP keys from the **Security Settings** screen of the wireless utility and entering them manually as the WEP keys in the other WLAN adapter(s).

The adapter allows you to configure up to four WEP keys and only one key is used as the default transmit key at any one time.

THE adapter SUPPORTS UP TO FOUR 64-BIT, 128-BIT, AND 152-BIT WEP KEYS. THE 152-BIT WEP MUST COMPLY WITH THE WEP SETTING OF YOUR ACCESS POINT OR ROUTER.



# Chapter 2 - Getting Started

This chapter introduces the Adapter and prepares you to use the Wireless Utility.

## 2.1 About Your Super G Smart Wireless USB 2.0 Adapter

The Adapter is an 802.11b, and 802.11g compliant wireless LAN adapter. With the Adapter, you can enjoy wireless mobility within almost any wireless networking environment.

The following lists the main features of your Adapter.

- ✓ Your Adapter can communicate with other IEEE 802.11b/g compliant wireless devices.
- ✓ Automatic rate selection.
- ✓ Standard data transmission rates up to 54 Mbps
- ✓ Proprietary Atheros transmission rates of 108 Mbps
- ✓ Offers 64-bit, 128-bit and 152-bit WEP (Wired Equivalent Privacy) data encryption for network security.
- ✓ Supports IEEE802.1x, WPA/WPA2, WPA-PSK/WPA2-PSK (Wi-Fi Protected Access).
- ✓ Low CPU utilization allowing more computer system resources for other programs.
- ✓ Smart Antenna design.
- ✓ Driver support for Windows 98SE/ME/2000/XP.

## 2.2 Package Content

- Super G Smart Wireless USB 2.0 Adapter
- Driver and Utility CD-ROM
- Multi-Language Quick Installation Guide

## 2.3 System Requirement

- Pentium class notebook computers with at least one available USB slot
- Microsoft Windows 98SE/ME/2000/XP
- CD-ROM drive

## 2.4 LED Definition

The following table describes the LED on the Super G USB 2.0 WLAN Adapter

LED	COLOR	STATUS	DESCRIPTION
ANT_R	Green	ON	The right antenna is enabled
		OFF	The right antenna is disabled
ANT_M	Green	ON	The middle antenna is enabled
		OFF	The middle antenna is disabled
ANT_L	Green	ON	The left antenna is enabled
		OFF	The left antenna is disabled
LINK	Green	OFF	The Adapter has no connection
		Blinking Slowly	The Adapter is connected
		Blinking	The Adapter is sending or receiving data

## 2.5 Wireless Utility & Adapter Hardware Installation

**NOTE: Please do not connect the USB adapter until instructed to do so.**

Follow the instructions below to install the USB Adapter and Utility.

### STEP 1

Insert the Driver and Utility CD into CD drive

### STEP 2

When installation window appears, click **Install Utility** to continue.

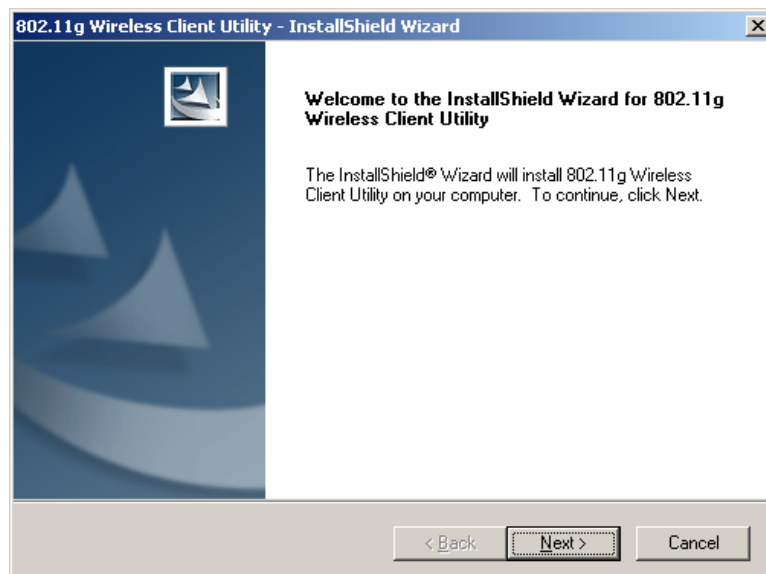


### STEP 3

The InstallShield Wizard prepares for installation.

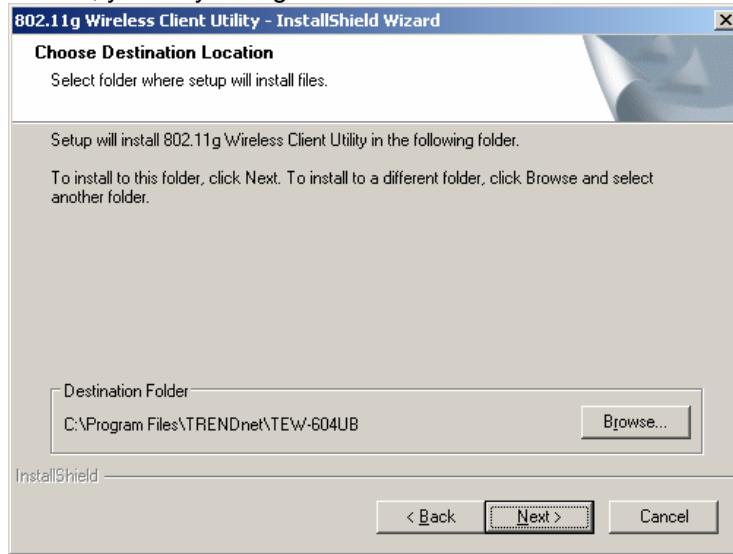
### STEP 4

The InstallShield Wizard prompts you for confirmation. Click **Next** on the following menu.



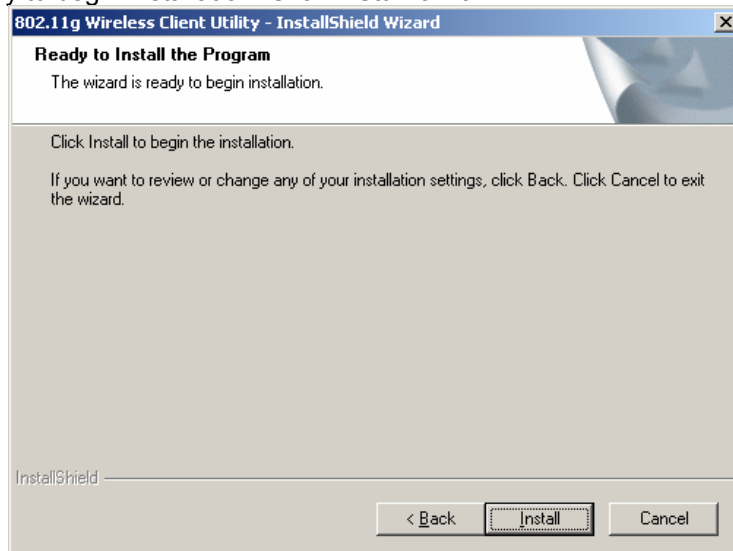
### STEP 5

In the destination Folder screen you are asked to confirm the Destination Folder for the application software. If you would like, you may change the destination folder to another location. Click **Next**



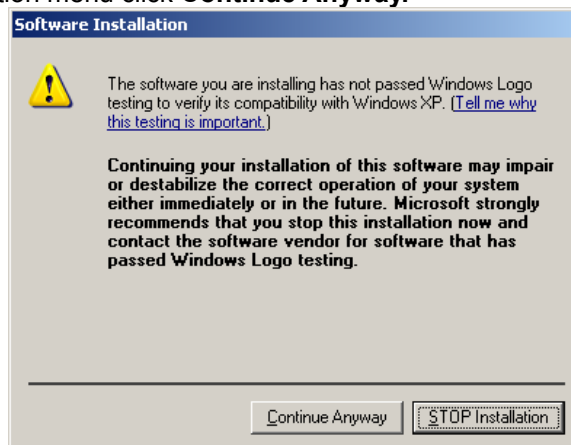
### STEP 6

The wizard is ready to begin installation. Click **Install** on it.



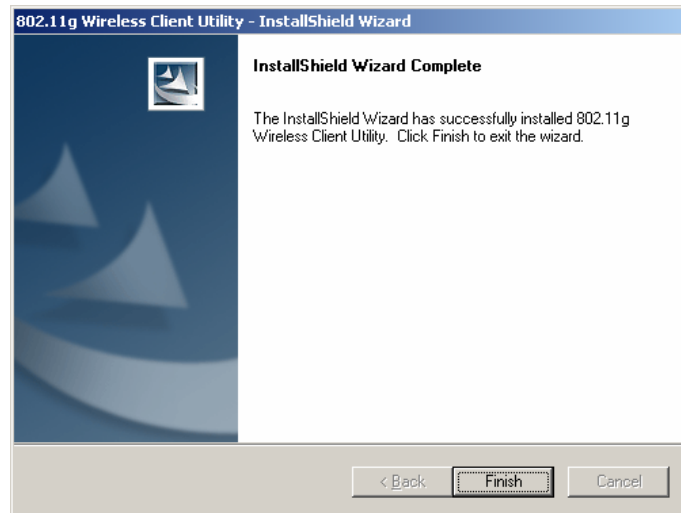
### STEP 7

At the Software Installation menu click **Continue Anyway**.



### STEP 8

Click **Finish** to complete the client utility installation.



### STEP 9

At this moment please insert your USB Adapter to your Laptop, After the following window pop up, click **Next** on the Found New Hardware Wizard

### STEP 10

Choose “**Install the software automatically**”, and click **Next**.



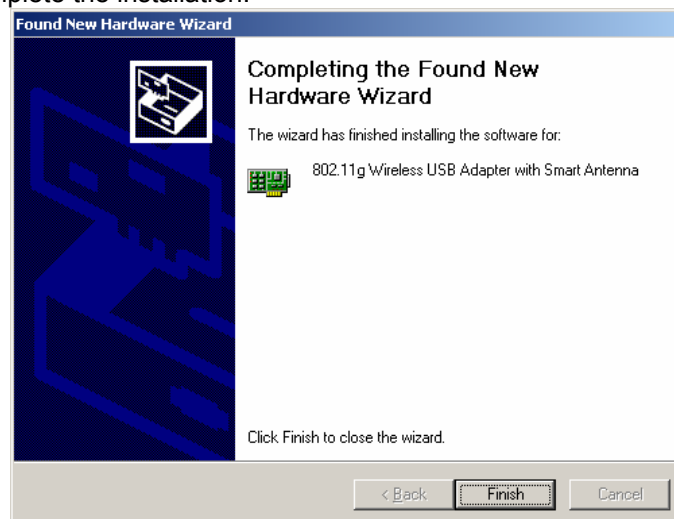
## STEP 11

Click "Continue Anyway".



## STEP 12

Click Finish to complete the installation.





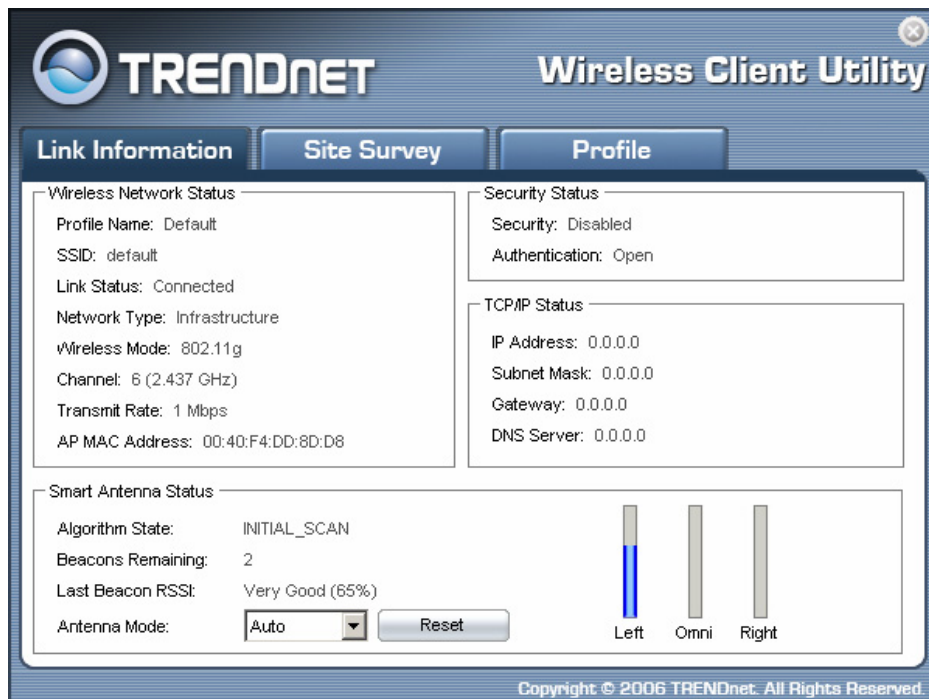
## 2.6 Using the Utility to Configure Your Network

The following are explanations on how to configure and use the Utility program. After completing the installation procedure, a new icon as shown below will automatically appear in the lower right tray bar.



Hold your mouse pointer over the icon, and press the right mouse button to open the Wireless Client Utility.

The Wireless Client Utility window as shown below will appear.



The user can now use any of the management functions available in the IEEE 802.11 Wireless Client Utility.

## 2.6.1 Link Information

Click the **Link Information** tab to see general information about the program and its operation.

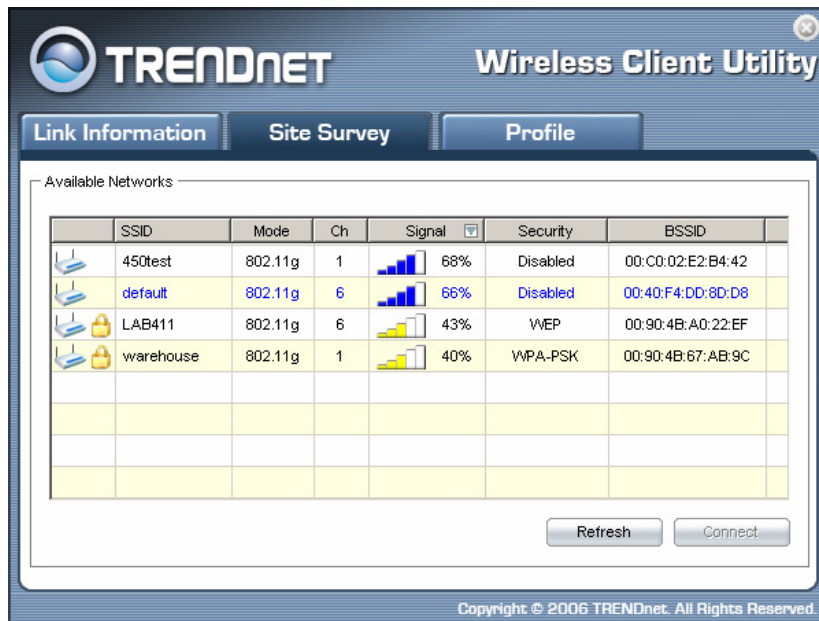
The following table describes the items found on the Link Information screen.

<b>Wireless Network Status</b>	
<b>Profile Name</b>	The name of the current selected configuration profile. Set up the configuration name on the <b>Profile tab</b> .
<b>SSID</b>	Displays the wireless network name.
<b>Link Status</b>	Shows whether the station is associated to the wireless network.
<b>Network Type</b>	The type of network the station is connected to. The options include: <ul style="list-style-type: none"> <li>■ <b>Infrastructure (access point)</b></li> <li>■ <b>Ad Hoc</b></li> </ul>
<b>Wireless Mode</b>	Displays the wireless mode. 802.11g or 11b
<b>Channel</b>	Shows the currently connected channel.
<b>Transmit Rate</b>	Displays the current transmit rate in Mbps.
<b>AP MAC Address</b>	Displays the MAC address of the access point the wireless adapter is associated to.
<b>Security Status</b>	
<b>Security</b>	Shows the security type – Disable, WEP, WPA/WPA2, WAP-PSK/WAP2-PSK or 802.1X
<b>Authentication</b>	Displays the authentication mode.
<b>TCP/IP Status</b>	
<b>IP Address</b>	Displays the computer's IP address.
<b>Subnet Mask</b>	Displays subnet mask
<b>Gateway</b>	Displays gateway address
<b>DNS Server</b>	Display DNS server address
<b>Smart Antenna Status</b>	
<b>Algorithm State</b>	Three states will be shown. <ul style="list-style-type: none"> <li>■ Startup – device enabled</li> <li>■ Initial_scan – initial scan or re-scan after device enabled</li> <li>■ Sustained_use – one of the three antennas is enabled</li> </ul>
<b>Beacons Remaining</b>	To show you how many beacons remaining to do re-scan (total 1200 beacons)
<b>Last Beacon RSSI</b>	Shows the strength of the signal.
<b>Antenna Mode</b>	Four modes selection <ul style="list-style-type: none"> <li>■ Omni – select this mode to use the omni antenna</li> <li>■ Right – select this mode to use the right antenna</li> <li>■ Left – select this mode to use the left antenna</li> <li>■ Auto – select this mode to enable auto antenna selection by utility, depending on the signal strength received by the three antennas. Utility will re-scan signal strength for every two minutes.</li> </ul>

## 2.6.2 Site Survey

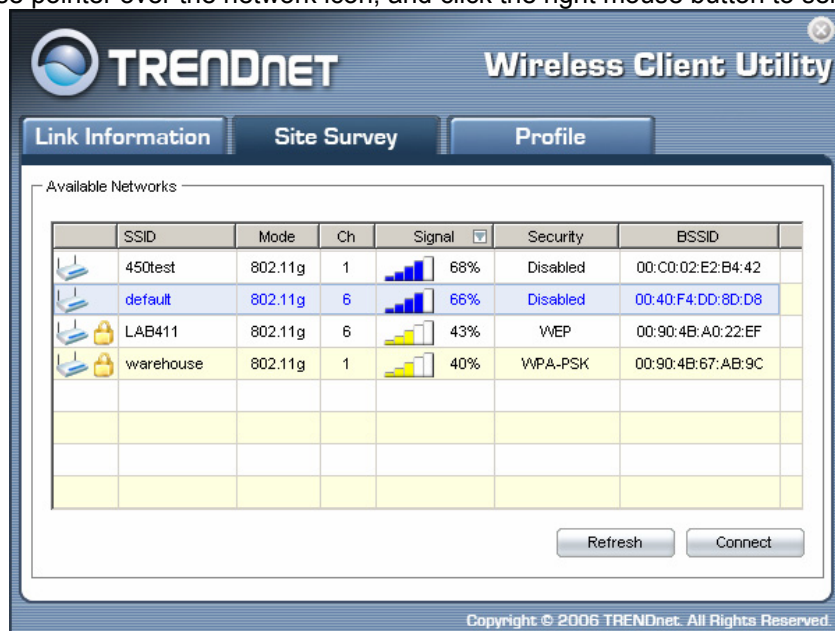
Click the **Site Survey** tab to see available infrastructure and ad hoc networks.

On this screen, click **Refresh** to refresh the list at any time.



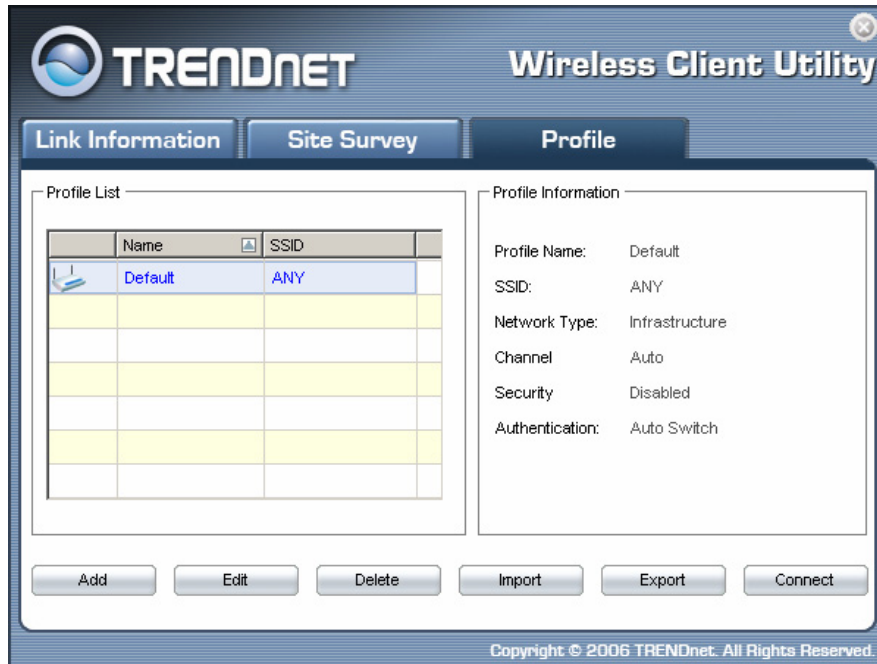
### Connecting to a different network

Hold your mouse pointer over the network icon, and click the right mouse button to select the network.



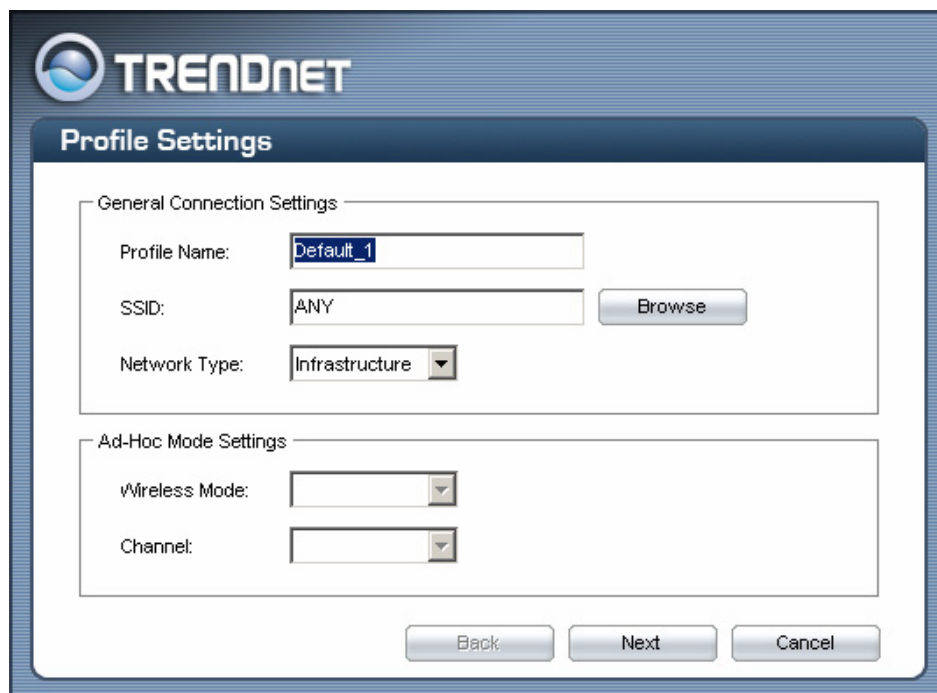
Click the **Connect** button to connect the available network. If no configuration profile exists for that network, the Profile Settings window opens to ask to create a profile for the network. Follow the procedures to create profile for that network.

## 2.6.3 Profile



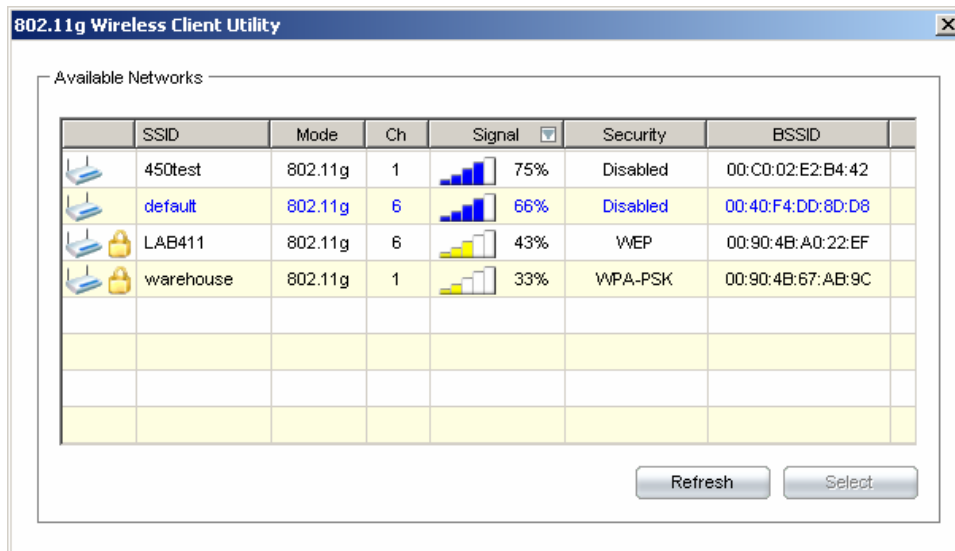
To add a new configuration profile, click **Add** on the Profile tab.

To modify a configuration profile, select the configuration from the Profile list and click the **Edit** button.

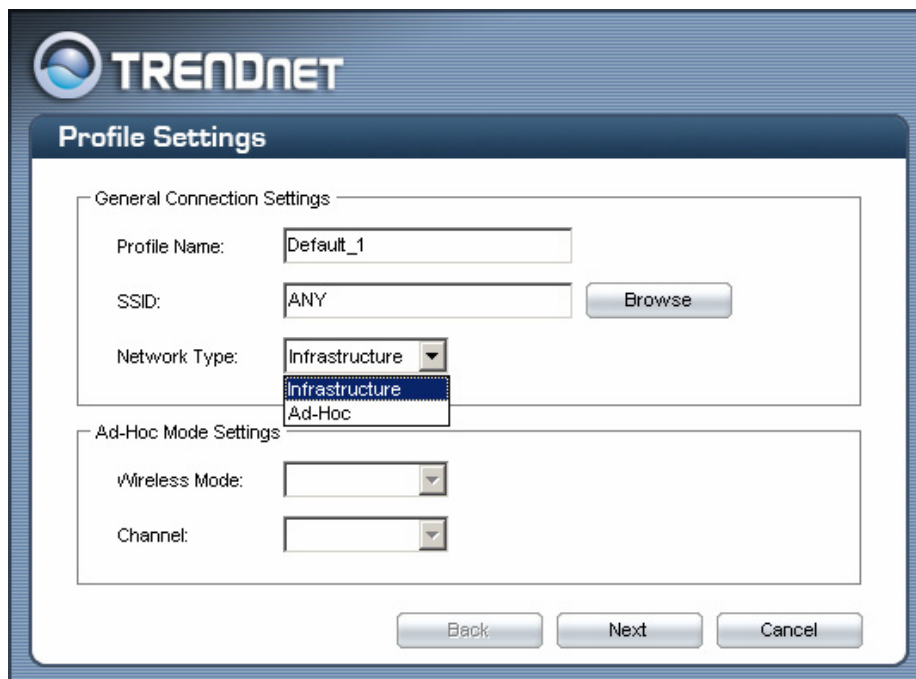


## Scan Available Networks

Click the **Browse** button on the Profile Settings screen to scan for available infrastructure and ad hoc networks. On this list, click **Refresh** to refresh the list at any time.

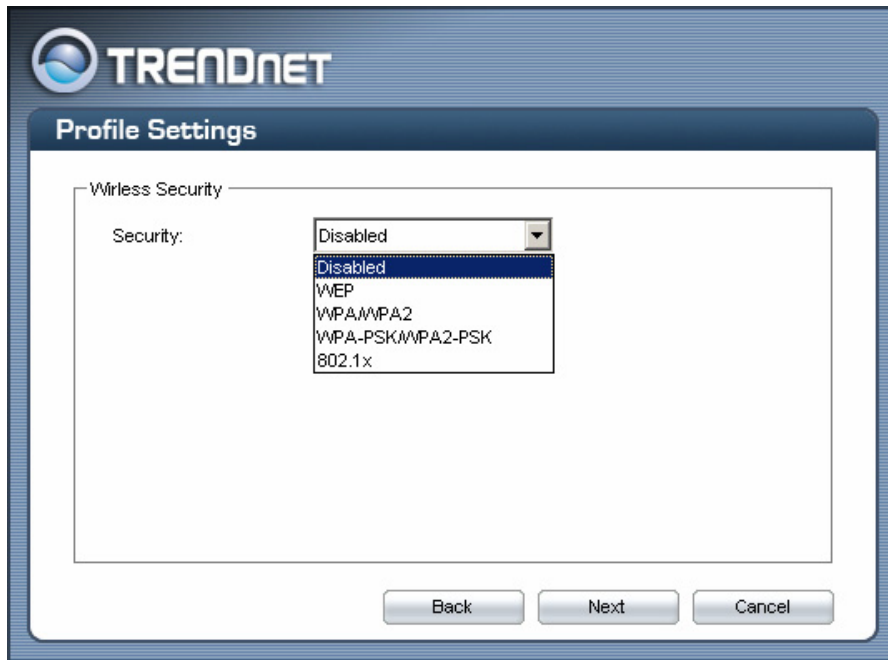


To configure a profile for Ad-Hoc or Infrastructure mode, select the Network Type field on the Profile Settings.



Click **Next** to continue the profile setting.





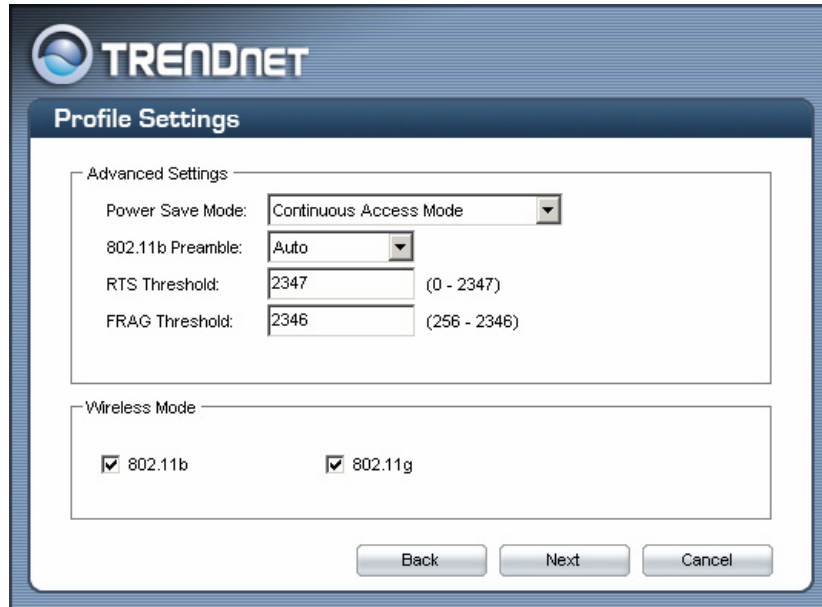
To define the security mode, select the security button of the desired security mode. And then click **Next** to continue. Please see following table for details of security modes.

<p><b>WPA/WPA2</b></p>	<p>Enables the use of Wi-Fi Protected Access (WPA).</p> <p>Choosing WPA/WPA2 opens the WPA/WPA2 <b>Security Settings</b> screen. The options include:</p> <ul style="list-style-type: none"> <li>■ <b>TLS (Transport Layer Security)</b> is a Point-to-Point Protocol (PPP) extension supporting additional authentication methods within PPP. Transport Layer Security (TLS) provides for mutual authentication, integrity-protected cipher suite negotiation, and key exchange between two endpoints.</li> <li>■ <b>PEAP (EAP-GTC) (Protected Extensible Authentication Protocol)</b> authenticates <u>wireless LAN clients</u> using only <u>server-side digital certificates</u> by creating an <u>encrypted SSL/TLS tunnel</u> between the client and the <u>authentication server</u>. The tunnel then protects the subsequent user authentication exchange.</li> <li>■ <b>PEAP (EAP-MSCHAP V2) (Protected Extensible Authentication Protocol) To use PEAP (EAP-MSCHAP V2) security</b>, the server must have WPA-PEAP certificates, and the server properties must already be set. Check with the IT manager</li> <li>■ <b>TTLS (Tunneled Transport Layer Security)</b> An <u>EAP</u> variant that provides mutual authentication using a certificate for server authentication, and via a secure <u>TLS</u> tunnel for the client</li> <li>■ <b>LEAP (Lightweight and Efficient Application Protocol)</b> is the general framework for a set of high-performance, efficient protocols which are ideal for mobile and wireless applications. LEAP is designed to address all the technical requirements of the wireless data communications industry, and is oriented towards providing the greatest benefit to the industry and the consumer</li> </ul>
<p><b>WPA-PSK/WPA2-PSK</b></p>	<p>Enables WPA/WPA2 Passphrase security.</p> <p>Fill in the WPA/WPA2 Passphrase on <b>Security Settings</b> screen.</p>

<b>802.1x</b>	<p>Enables 802.1x security. This option requires IT administration.</p> <p>Choosing 802.1x opens the 802.1x <b>Security Settings</b> screen. The options include:</p> <ul style="list-style-type: none"> <li>■ <b>TLS</b> , <b>PEAP</b> , <b>TTLS</b> , <b>LEAP</b></li> </ul>
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### Profile Settings

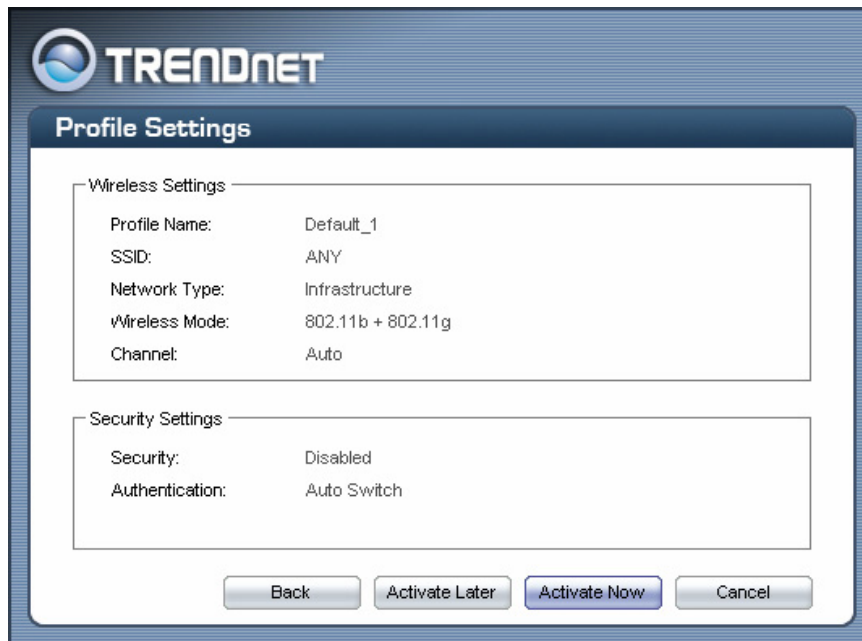
After Security Settings finished, the **Advanced Settings** screen will be shown as following.



The following table describes the items found on the Advanced Settings screen.

<b>Power Save Mode</b>	<p>Shows the power save mode. Power management is disabled in ad hoc mode. The options include:</p> <ul style="list-style-type: none"> <li>● <b>Continuous Access Mode</b></li> <li>● <b>Maximum Power Saving</b></li> <li>● <b>Fast Power Saving</b></li> </ul>
<b>802.11b Preamble</b>	<p>Displays the 802.11b preamble format. The options include:</p> <ul style="list-style-type: none"> <li>● <b>Long</b></li> <li>● <b>Short</b></li> <li>● <b>Auto</b></li> </ul>
<b>RTS Threshold</b>	Value from 0 ~ 2347
<b>FRAG Threshold</b>	Value from 256 ~ 2346
<b>Wireless Mode</b>	<p>Include:</p> <ul style="list-style-type: none"> <li>● <b>802.11b</b></li> <li>● <b>802.11g</b></li> </ul>

After advance settings are finished, the following screen showed as below.  
You can activate the profile now or later.



The image shows a screenshot of the Trendnet Profile Settings dialog box. The dialog has a blue header with the Trendnet logo and the title "Profile Settings". It is divided into two sections: "Wireless Settings" and "Security Settings".

Wireless Settings	
Profile Name:	Default_1
SSID:	ANY
Network Type:	Infrastructure
Wireless Mode:	802.11b + 802.11g
Channel:	Auto

Security Settings	
Security:	Disabled
Authentication:	Auto Switch

At the bottom of the dialog, there are four buttons: "Back", "Activate Later", "Activate Now", and "Cancel". The "Activate Now" button is highlighted in blue.

# Chapter 3 – Maintenance

This chapter describes how to uninstall or upgrade the Wireless Utility.

## 3.1 Uninstall the Driver

Follow the steps below to remove (or uninstall) the USB Adapter driver from your computer.

- Step 1.** To remove the driver from the OS, go to **Start -> Control Panel**
- Step 2.** Double-click **System**
- Step 3.** Under **Hardware** tab, click **Device Manager**.
- Step 4.** Double-click **Network Adapter**
- Step 5.** Right-click mouse button on “**802.11g Wireless USB Adapter with Smart Antenna**”, and choose **Uninstall**
- Step 6.** Click **OK** to confirm that you are going to uninstall the driver

## 3.2 Uninstall the Client Utility

Follow the steps below to remove the Client Utility from your computer.

- Step 1.** To remove the utility from the OS, go to **Start -> Control Panel**
- Step 2.** Double-click **Add-Remove Programs**
- Step 3.** Select **802.11g Wireless Client Utility**, and click the **Remove** button

## 3.3 Upgrading the Wireless Utility

To perform the upgrade, follow the steps below.

- Step 1.** Download the latest version of the utility from the web site and save the file on your computer.
- Step 2.** Follow the steps in 3.2 to remove the current Wireless Utility from your computer.
- Step 3.** Restart your computer if prompted.
- Step 4.** After restarting, refer to the procedure in the Chapter 2 to install the new utility.

# Glossary

For unfamiliar terms used below, look for entries elsewhere in the glossary.

## **AD-HOC (IBSS)**

Ad-hoc mode does not require an AP or a wired network. A network that transmits wireless from computer to computer without the use of a base station (access point).

Two or more wireless stations communicate directly to each other. An ad-hoc network may sometimes be referred to as an Independent Basic Service Set (IBSS).

## **CHANNEL**

A radio frequency used by a wireless device is called a channel.

## **EAP AUTHENTICATION**

EAP (Extensible Authentication Protocol) is an authentication protocol that runs on top of the IEEE802.1X transport mechanism in order to support multiple types of user authentication. By using EAP to interact with an EAP-compatible RADIUS server, an access point helps a wireless station and a RADIUS server perform authentication.

## **ENCRYPTION**

The reversible transformation of data from the original to a difficult-to-interpret format. Encryption is a mechanism for protecting confidentiality, integrity, and authenticity of data. It uses an encryption algorithm and one or more encryption keys.

## **FRAGMENTATION THRESHOLD**

This is the maximum data fragment size that can be sent before the packet is fragmented into smaller packets.

## **IEEE 802.1X**

The IEEE 802.1X standard outlines enhanced security methods for both the authentication of wireless stations and encryption key management. Authentication can be done using an external RADIUS server.

## **INFRASTRUCTURE (BSS)**

When a number of wireless stations are connected using a single AP, you have a Basic Service Set (BSS).



## **ROAMING**

In an infrastructure network, wireless stations are able to switch from one BSS to another as they move between the coverage areas. During this period, the wireless stations maintain uninterrupted connection to the network. This is roaming. As the wireless station moves from place to place, it is responsible for choosing the most appropriate AP depending on the signal strength, network utilization among other factors.

## **SSID**

The SSID (Service Set Identity) is a unique name shared among all wireless devices in a wireless network. Wireless devices must have the same SSID to communicate with each other.

## **TEMPORAL KEY INTEGRITY PROTOCOL (TKIP)**

Temporal Key Integrity Protocol (TKIP) uses 128-bit keys that are dynamically generated and distributed by the authentication server.

## **USER AUTHENTICATION**

WPA applies IEEE 802.1X and Extensible Authentication Protocol (EAP) to authenticate wireless clients using an external RADIUS database. If you do not have an external RADIUS server, use WPA-PSK/WPA2-PSK (WPA -Pre-Shared Key) that only requires a single (identical) password entered into each access point, wireless gateway and wireless client. As long as the passwords match, clients will be granted access to a WLAN.

## **WEP**

WEP (Wired Equivalent Privacy) encryption scrambles all data packets transmitted between the TEW-604UB and the AP or other wireless stations to keep network communications private. Both the wireless stations and the access points must use the same WEP key for data encryption and decryption.

## **WPA/WPA2**

Wi-Fi Protected Access (WPA) and WPA2 (future upgrade) is a subset of the IEEE 802.11 i security specification draft. Key differences between WPA and WEP are user authentication and improved data encryption. WPA2 is a wireless security standard that defines stronger encryption, authentication and key management than WPA.

# Limited Warranty

TRENDware warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

## Wireless Products – 3 Years Warranty

If a product does not operate as warranted above during the applicable warranty period, TRENDware shall, at its option and expense, repair the defective product or part, deliver to customer an equivalent product or part to replace the defective item, or refund to customer the purchase price paid for the defective product. All products that are replaced will become the property of TRENDware. Replacement products may be new or reconditioned.

TRENDware shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDware pursuant to any warranty.

There are no user serviceable parts inside the product. Do not remove or attempt to service the product by any unauthorized service center. This warranty is voided if (i) the product has been modified or repaired by any unauthorized service center, (ii) the product was subject to accident, abuse, or improper use (iii) the product was subject to conditions more severe than those specified in the manual.

Warranty service may be obtained by contacting TRENDware office within the applicable warranty period for a Return Material Authorization (RMA) number, accompanied by a copy of the dated proof of the purchase. Products returned to TRENDware must be pre-authorized by TRENDware with RMA number marked on the outside of the package, and sent prepaid, insured and packaged appropriately for safe shipment.

**WARRANTIES EXCLUSIVE:** IF THE TRENDWARE PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, THE CUSTOMER'S SOLE REMEDY SHALL BE, AT TRENDWARE'S OPTION, REPAIR OR REPLACEMENT. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TRENDWARE NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION MAINTENANCE OR USE OF TRENDWARE'S PRODUCTS.

TRENDWARE SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLIGENCE, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR OR MODIFY, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OR OTHER HAZARD.

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW TRENDWARE ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATE, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT TRENDWARE'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

**Governing Law:** This Limited Warranty shall be governed by the laws of the state of California.

AC/DC Power Adapter, Cooling Fan, and Power Supply carry 1 Year Warranty





# TRENDnet

## TRENDnet Technical Support

### US/Canada Support Center

#### Contact

Telephone: 1(866) 845-3673

Email: [support@trendnet.com](mailto:support@trendnet.com)

#### Tech Support Hours

24/7 Toll Free Tech Support

### European Support Center

#### Contact

Visit our website for detail contact information

<http://www.trendnet.com/support>



## Product Warranty Registration

Please take a moment to register your product online.

Go to TRENDnet's website at <http://www.trendnet.com>

## TRENDnet

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