



# 24-Port 10/100Mbps Web Smart Switch w/4 Gigabit Ports and 2 Mini-GBIC Slots

TEG-424WS

- Quick Installation Guide (1)
- Troubleshooting (3)

# 1. Before You Start

### Package Contents

- TEG-424WS
- Multi-Language Quick Installation Guide
- CD-ROM (Utility and User Guide)
- Power Cord
- Rack Mount Kit

If any of the above contents are missing, please contact your reseller.

### Minimum Requirements

- Web Browser: Internet Explorer (6.0 or above)
- · Computer with network adapter installed
- Cat. 5, Cat. 5e or Cat.6 RJ-45 network cable

# **Optional Equipment**

- Standard 19" Rack
- Mini-GBIC Modules (e.g. TEG-MGBSX, TEG-MGBS10, TEG-MGBS40, TEG-MGBS80, TEG-MGBS10D35, TEG-MGBS40D35)

# 2. Hardware Installation

### Note:

- After hardware installation is complete, use the Web Smart Switch Management Utility to configure the TEG-424WS. To access the Web Smart Switch Management Utility, open your web browser, and enter the default IP Address http://192.168.0.1 and default password "admin". Make sure your computer and the TEG-424WS are configured to the same network segment.
- The Mini-GBIC slots are shared with Gigabit Ethernet ports 25 and 26. When the Mini-GBIC slots are in use, Gigabit Ethernet ports 25 and 26 are disabled.
- If you would like to easily discover all the Web Management Switches on the network, assign IP Address, change the password, and upgrade new firmware, then install the Web Smart Switch Management Utility. Follow the steps provided on the user's guide.

РУССКИЙ

1. Connect the Power Cord to the TEG-424WS and then to a power outlet.



 Connect a RJ-45 network cable from the computer to an available Ethernet port of the TEG-424WS.



For more information regarding the Web Smart Switch Management Utility configuration and advanced settings, please refer to the User's Guide included on the provided CD-ROM or TRENDnet's website at www.trendnet.com

### After connecting the TEG-424WS to a power outlet, the LEDs do not turn on.

- Check the connection of the power cord to the TEG-424WS and the power outlet.
- 2. Check that the power outlet is receiving power.

# 2. When I access the TEG-424WS using a web browser, I get a screen that tells me "only one user can login". What should I do?

Another computer is configuring the TEG-424WS. Please wait until the user logs off. If the other user has already logged off and you still get the same screen, then disconnect the power cord from the TEG-424WS, wait for 5 seconds, reconnect the power cord to the TEG-424WS, allow 5 seconds for the switch to power on, and then attempt to access the web configuration page again.

3. I forgot the administration password. How do I reset my TEG-424WS? Press on the reset button using a pen or paperclip for 10 seconds. The default password is admin. Note: The default password is case sensitive.

# 4. When I connect a computer to the Switch's Gigabit Ethernet port, I am not getting Gigabit speeds. What should I do?

- Check the LEDs on the Switch. When the 1000Mbps LED is off, the computer's connection speed is 10 or 100Mbps.
- 2. Make sure that you have a Gigabit Ethernet adapter installed.
- Make sure to use a Cat. 5e or Cat. 6 Ethernet cable. Some Cat.5 cables are not rated to run in Gigabit.

If you still encounter problems or have any questions regarding the **TEG-424WS**, please refer to the User's Guide included on the provided CD-ROM or contact Trendnet's Technical Support Department.



#### **Company Information:**

Company Name: TRENDnet, Inc.

Company Address: 20675 Manhattan Place Torrance, CA 90501 USA

### Product Information:

CE

Product Description: 24-Port 10/100Mbps Web Smart Switch with Gigabit Ports and 2 Mini-GBIC Slots

Model Number: TEG-424WS

Brand name: TRENDnet

### Technical Standards:

EN 55022 : 2006 + A1 : 2007 Class A EN 61000-3-2 : 2006 + A1 : 2009 + A2 : 2009 Class A EN 61000-3-3 : 2008 EN 55024 : 1998 + A1 : 2001 + A2 : 2003 AS/NZS CLSPR 22 : 2006 Class A

### Declaration:

The product is herewith confirmed to comply with the requirements of Directive 2004/108/EC of the Council (European Parliament) on the EMC directive.

I hereby declare that the products and devices mentioned above are consistent with the standards and provisions of the guidelines.

Sonny Su

Full Name

July 19, 2011

Date

Director of Technology

Position / Title



# Product Warranty Registration

Please take a moment to register your product online. Go to TRENDnet's website at http://www.trendnet.com/register

### Certifications

This equipment has been tested and found to comply with FCC and CE Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received. Including interference that may cause undesired operation.



Waste electrical and electronic products must not be disposed of with household waste. Please recycle where facilities exist. Check with you Local Authority or Retailer for recycling advice.



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### ADVERTENCIA

En todos nuestros equipos se mencionan claramente las características del adaptador de alimentacón necesario para su funcionamiento. El uso de un adaptador distinto al mencionado puede producir daños fisicos y/o daños al equipo conectado. El adaptador de alimentación debe operar con voltaje y frecuencia de la energia electrica domiciliaria existente en el país o zona de instalación.

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