#### **Q: How do I access the Bluetooth Utility?**

A: **Step 1.** Double-click the Bluetooth icon in your System Tray.



Step 2. Click the orange ball to search for Bluetooth devices.



**Step 3.** Double Click the Bluetooth enabled device. All available Bluetooth services are highlighted in yellow for your convenience. Double-click the Bluetooth service you want to enable.



**Note:** It will prompt you to pair the devices. Enter in a PIN code and the remote Bluetooth device will be challenged with that PIN code. In instances where the Bluetooth device does not have a way to enter a PIN code, for example a headset, there will be a certain method used to pair the devices. Please refer to the Bluetooth devices user's guide for instructions on how to pair the device.

# Q: When I use the File Transfer service where are the files transferred to on my computer?

A: They will be located in your "My Documents" folder. Double click on My Documents then the Bluetooth folder then the Share folder.

## Q: I clicked the orange globe in the Bluetooth utility but could not locate any Bluetooth devices.

A: Please make sure that your Bluetooth devices are enabled and set to be discoverable. Refer to the devices user's guide for instructions.

## Q: If the Device Status indicates that the Bluetooth USB adapter is not working properly what should I do?

A: Uninstall the Air2U Bluetooth device in the Device Manager and reinstall the utility.

Step 1. Right-Click on My Computer and click on Properties.



Step 2. Click on the Hardware tab.

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Step 3. Click on the Device Manager.

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Step 4. Double-click on Bluetooth USB.

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Step 5. Right-click on the Air2U Bluetooth device and click Uninstall.



Step 6. Reinstall the Bluetooth utility.